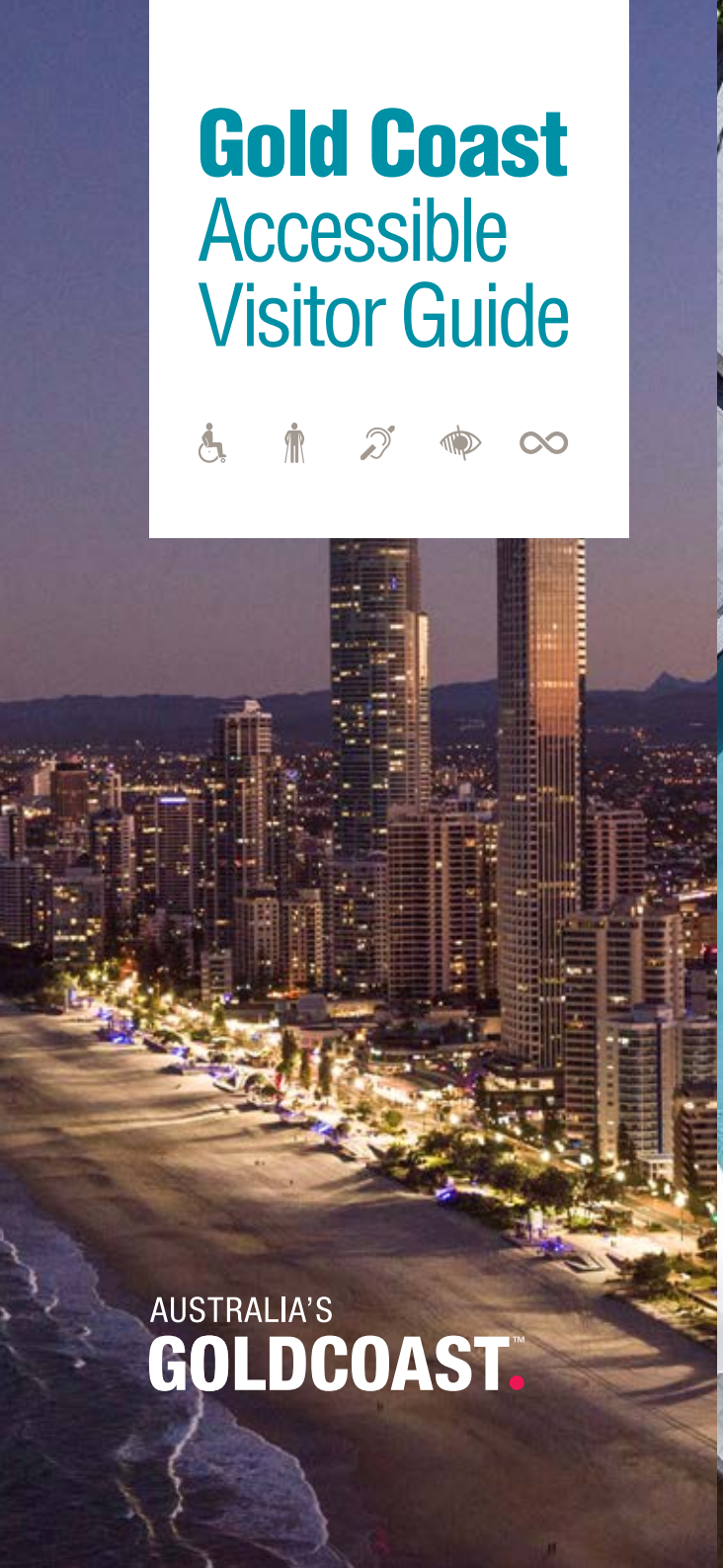
Gold Coast Accessible Visitor Guide



AUSTRALIA'S
GOLDCOAST™.

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A production by Inclusive Tourism Australia and The Access Agency, the Accessible Visitor Guide was commissioned by the City of Gold Coast in partnership with Destination Gold Coast. In honour of 2023 being Queensland's Year of Accessible Tourism, this key tourism initiative was made possible via matched funding received from Tourism Events Queensland (TEQ) Contestable Grant Fund.

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Acknowledgement of Country

We acknowledge the original inhabitants of this area, the Yugambeh language speaking people and family groups within, and recognise their connection to the land, waters and resources in the area now known as the Gold Coast. We pay our respects to their Elders past, present and emerging.

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Introduction

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Mayor's Foreword

Connecting people with places and creating rich memories is at the heart of what the Gold Coast is all about. As Australia's number one tourism destination we know how important it is to ensure everyone can experience the city's warm hospitality.

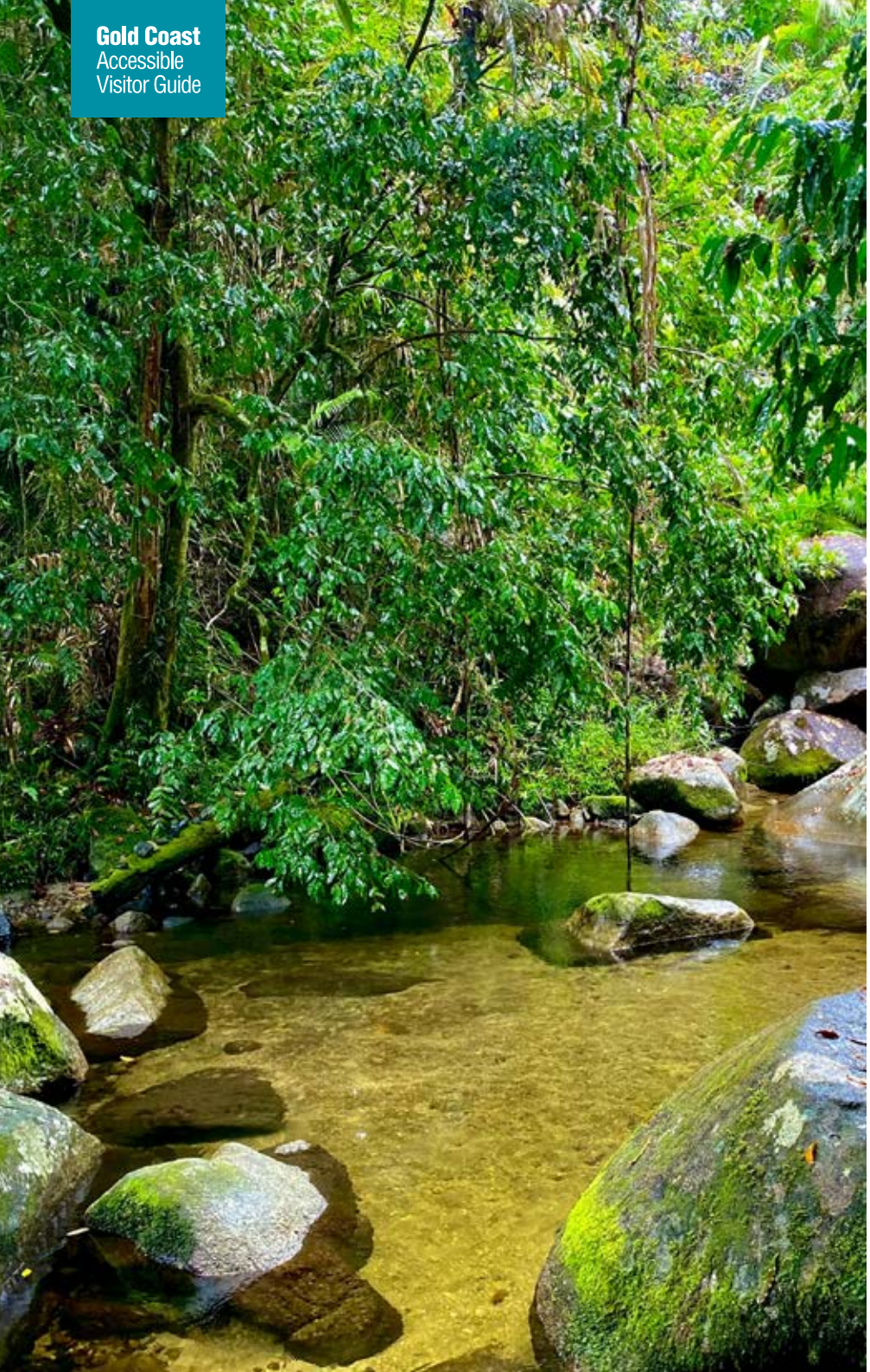
Accessibility and inclusiveness are key to enhancing a visitor's experience and this Accessible Visitor Guide is just one way to highlight key programs and facilities in place to support our valued visitors.

In 2023, the Gold Coast hosted the Accessible and Inclusive Tourism Conference for the Asia-Pacific. This international forum has helped the City refine its approach to accessibility and inclusiveness including major investments in purpose-built facilities at city parks, foreshore playgrounds, and accommodation precincts as well as retail and shopping destinations.

In 2032, we will welcome millions of new visitors as part of the Brisbane Olympics and Paralympics programs. The Gold Coast will host at least 14 events and as a city, we have already endorsed the Gold Coast 2032 Legacy Strategy. The strategy is ensuring new upgrades to community venues, transport networks, sports centres, and green spaces are both accessible and inclusive in every way.

I look forward to continuing to partner with stakeholders to help the Gold Coast evolve to become one of the world's greatest lifestyle cities.

Tom Tate, Mayor



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Experience Gold Coast Foreword

The Gold Coast is increasingly recognised as one of Australia's most inclusive cities, offering visitors greater confidence, comfort and independence when experiencing everything our destination has to offer.

As Australia's lifestyle capital, the Gold Coast is a destination defined by natural beauty, world-class attractions, and diverse experiences.

From iconic beaches and World Heritage-listed hinterland to a year-round calendar of events – and every visitor touchpoint in between – the Gold Coast continues to evolve as a place that welcomes everyone.

We are proud of the progress being made across the city to improve accessibility and create more inclusive visitor experiences. This guide has been developed to support informed travel planning by identifying accessible experiences, services, and facilities throughout the Gold Coast.

Whether you're here to relax, explore, connect with nature, or spend time with family and friends, we hope this guide helps you make the most of your visit.

John Warn, Chief Executive Officer

Welcome

The Gold Coast is one of Australia's favourite playgrounds welcoming millions of people every year. We aim to be accessible and inclusive to all visitors. While there's always work to be done, this Accessible Visitor Guide is a step forward.

Information about accessibility is important when you're looking for great travel experiences providing useful information.

The City of Gold Coast and Experience Gold Coast have partnered to produce the 'Gold Coast Accessible Visitor Guide'.

We hope it covers what you need to plan, book and travel with confidence, and we hope you'll find it useful for your stay.

We're open to your feedback. Please let us know if there is anything you'd like to see in future updates.
Email us at industrypartnerships@experiencegoldcoast.com

Using this guide

We've designed this document with the details in a 'question-answer, detail' format to explain the access features. See below for an example.

Each property listing covers essential things like parking, toilets and rooms - we also list details around property facilities such as pool access, pathways, lifts and access in common areas. (The ratings allocated to properties are an indication only and are garnered from online sources).

We use the word 'good' as a general, subjective term – we know access is different for everyone so please consider the details in the listing to see if they'll work for you.

What is 'easy access'?

Occasionally you'll see the term 'easy access' - this describes rooms that may not have grab rails or a roll in shower, however they offer some accessible features, like a hand held shower head. See the listing details for more.

Acronyms

apt	Apartment
brm	Bedroom
A/C	Air conditioning
LHS	Left-hand side
RHS	Right-hand side
H	Height
W	Width
m	Metres
mm	Millimetres

Is there an accessible toilet?	Yes	Toilet seat height 479mm
Access criteria as a question	Answer	Dimensions and details

Transport

The Gold Coast is gaining a reputation as one of the most inclusive cities in Australia and is a preferred destination for travellers with accessibility needs.

An extensive and accessible public transport system includes bus, train, tram and ferry services as well as accessible taxis and ride-share services.

Here's an overview of different modes of public transport and links where you can find out more detailed information on each one.

Gold Coast Airport

Gold Coast Airport (GCA) is committed to providing a supportive and inclusive experience that gives everyone the confidence to travel.

Your journey begins with a range of pre-planning tools carefully designed to help you prepare in advance. Combined with an inclusive airport environment, it supports a smoother, more comfortable experience. Services and facilities include accessible pick-up and drop-off areas, a front of terminal taxi call-up point, accessibility friendly areas at baggage reclaim, communication boards and terminal practice runs.

GCA also offers an extensive Hidden Disability Program with a range of initiatives including therapy dogs, a terminal sensory map, dedicated quiet rooms, virtual tours and both written and visual social stories. In addition, we also support the Sunflower Lanyard Program which provides travellers a discreet way to indicate they may need extra support, helping create a more understanding and inclusive airport experience.

Resources are available on Gold Coast Airport's website including, a downloadable accessibility guide, outlining the facilities, services and resources designed to make travelling through the airport as easy and enjoyable as possible.

SEE ACCESS >

www.goldcoastairport.com.au/accessibility/accessibility-overview

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Train

Accessibility varies across stations and station accessibility maps are available via Queensland Rail's website.

There is also a 24/7 text message service for customers who require assistance.

Text 0428 774 636 to obtain timetable information and train and platform assistance.

SEE ACCESS >

www.queenslandrail.com.au/forcustomers/accessibility/customers-with-specific-needs

Bus

Most buses on the Gold Coast Translink network are accessible with low floor entry, a ramp and dedicated space for wheelchairs and mobility scooters. Download the MyTranslink app to plan your journey or visit the Translink website for more detailed information on specific routes and bus stops.

SEE ACCESS >

www.translink.com.au/travel-with-us/accessibility/accessible-services

G:Link

Servicing 27 stations from north to central Gold Coast, G:Link caters for passengers of all abilities. Ramps and boarding assistance are available and there are information points at each station where you can communicate with staff and ask for assistance.

SEE ACCESS >

www.ridetheg.com.au/riding-the-g/mobility-access

Hopo Gold Coast Ferry

The Hopo Ferry is wheelchair-friendly and a wonderful way to travel around the Gold Coast. Each ferry stop has sheltered waiting areas, with wide gangways and ramps onto the ferry, suitable for wheelchairs and mobility devices. Onboard there is room around the entire ferry for wheelchairs, with spacious priority seating in the front row behind the captain.

SEE ACCESS >

www.hopo.com.au/accessibility

Taxi and RideShare

13Cabs and Black & White Cabs offer accessible transport and can accommodate wheelchairs. Assistance animals with their ID cards are welcome too.

With the Uber Assist service, certified drivers give special assistance to riders with disability, from mobility issues to vision impairment. Some Ubers can take wheelchairs but it's best to check ahead.

13Cabs
www.13cabs.com.au/services/wheelchair-accessible-taxi/

Black & White Cabs
www.blackandwhitecabs.com.au/our-services/vehicle-types/#wheelchair-accessible

Uber
www.uber.com/au/en/about/accessibility/

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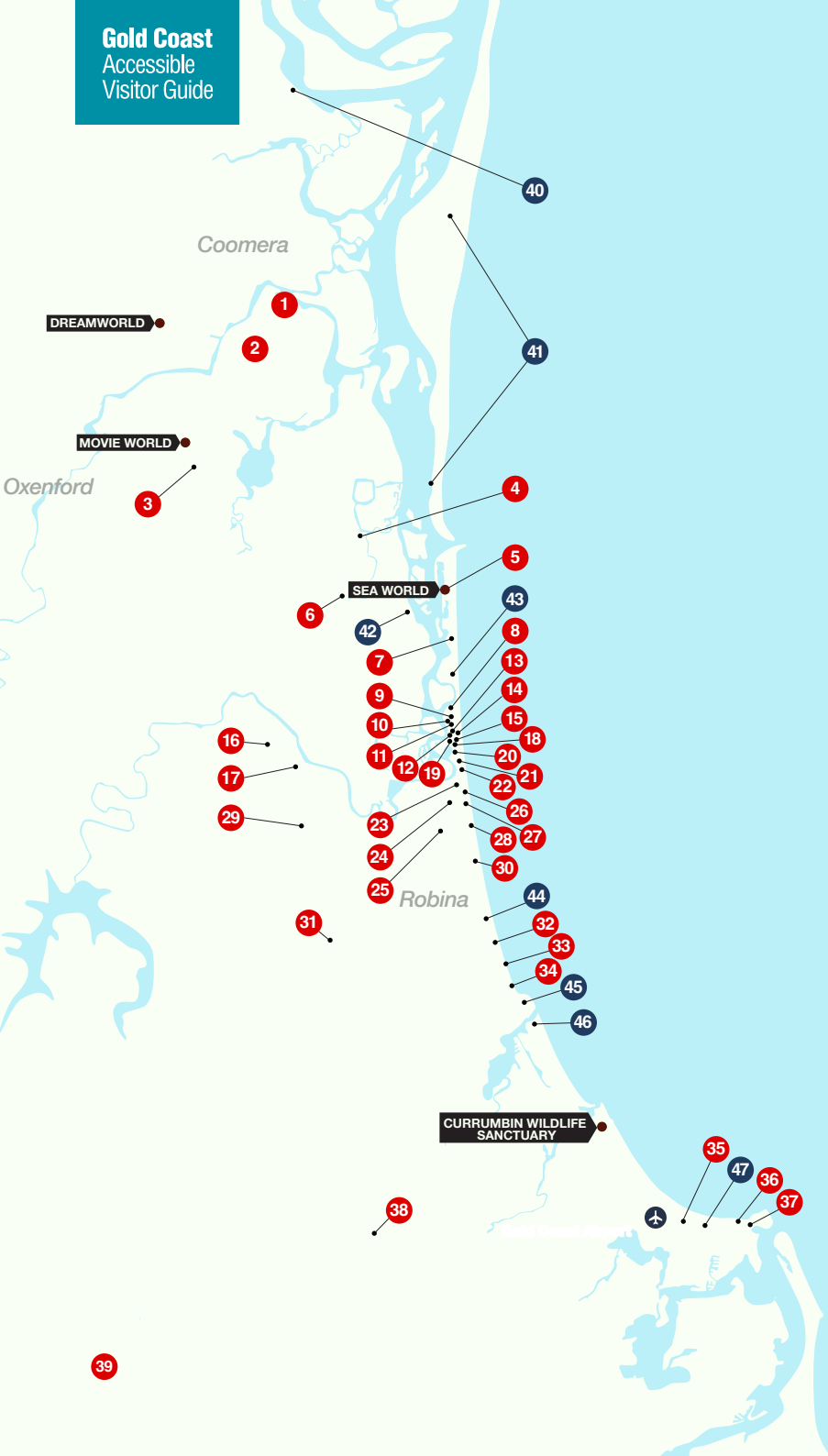

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ACCOMMODATION

Northern Gold Coast

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Northern Gold Coast

This region is home to many of the Gold Coast's iconic theme parks as well as premium dining and retail precincts, waterways, parklands and a variety of experiences to explore.

The Northern Gold Coast is theme park central with Dreamworld, WhiteWater World, Warner Bros. Movie World, Paradise Country, Australian Outback Spectacular, Top Golf and Wet 'n' Wild all found within the same stretch of the Pacific Motorway. All theme parks offer accessible experiences.

Watch luxury vessels cruise the waterways of Sanctuary Cove - a world-class boating, golfing and lifestyle precinct with a thriving dining and retail offering. For more retail therapy, visit Harbour Town Premium Outlets - a spacious outdoor shopping destination with over 200 outlet stores, plus cinema and casual eateries. For some nature based adventure, Coombabah Lakelands Conservation Area is one of the best places to spot wildlife on the coast.

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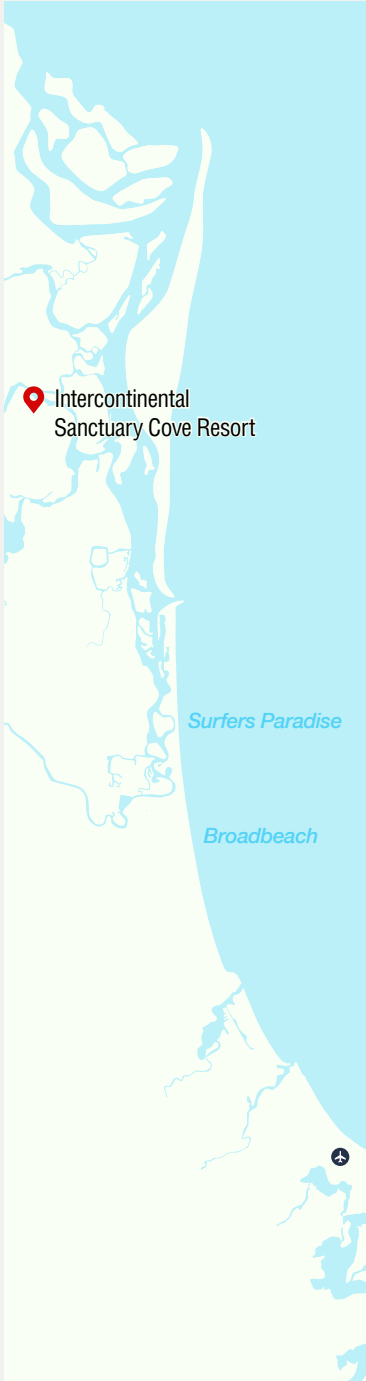
Intercontinental Sanctuary Cove Resort

5-Star Hotel

Sanctuary Cove,
Manor Circuit,
Hope Island QLD 4212

+61 7 5530 1234

www.sanctuarycove.intercontinental.com



Summary

- 2 Accessible rooms
- Bath with hand rails
- Hand rail into outdoor pool

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Intercontinental Sanctuary Cove Resort

Sanctuary Cove,
Manor Circuit,
Hope Island QLD 4212

+61 7 5530 1234

www.sanctuarycove.intercontinental.com

Accessible Rooms

Is there accessible accommodation?	Yes	2 hotel rooms
Is the entry door a good width?	Yes	845mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Entry via short hall / 900mm W
Are there visual alarms?	N	Deafgard available

Accessible Bathroom

Does the bathroom have good door width?	Yes	867mm W
Is there an accessible toilet, with grab rails?	Yes	Toilet seat height 479mm
Is there clearance under the basin?	Yes	741mm H clearance
Is there a roll-in shower?	Yes	Inside cubicle: 1.27m x 0.94m
Is there a shower chair?	Yes	Bench 479mm H

Bedding

Is the bed at a good height for transferring?	Yes	588mm
Is there clearance around the bed?	Yes	2m RHS
Is there clearance under the bed?	Yes	65mm H

Furniture and Fittings

Are switches/controls reachable seated?	Partial	Lights: 1000mm. A/C: 1370mm
Is the furniture easy to move?	Yes	Dining table chairs are heavy
Is clothes storage at a good height?	Partial	Shelves yes not hanging

The master bedroom has good circulation space.

The bedroom toilet has grab rails, backrest, contrasted seat and emergency call.

The bathroom has clearance under the basin.

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Intercontinental Sanctuary Cove Resort

Sanctuary Cove,
Manor Circuit,
Hope Island QLD 4212

+61 7 5530 1234

www.sanctuarycove.intercontinental.com

Kitchen and Food

Are there cooking facilities?	Partial	Kettle and coffee only
Are appliances reachable while seated?	Yes	Yes in draws. Bench 763mm H
Are utensils reachable while seated?	Yes	Located in drawers

Balcony / Courtyard

Is there level access to balcony/courtyard?	No	Inside: 35mm / Outside: 170mm
Is the doorway a good width?	Yes	843mm W

Arrival, Entry and Facilities

Are there designated car parks?	No	
Are they undercover with good clearance?	No	
Is there a drop-off point?	Yes	Drop off in portico w curb ramp
Is the main entry path level, barrier-free?	Yes	Curb access at main entry

Reception and Entry

Is there a reception?	Yes	24/7. Dial reception after hours
Is the entry door a good width?	Yes	Daytime door manual double
Is there a Hearing Loop?	No	
Is there a low-height counter?	Partial	Concierge desk or in room
Are there good seating options?	Yes	Mixed seating options

The storage options include hanger and drawers.

The foyer is wide and bright.

Pool access via 4 steps using a handrail.

BACK TO MAP

Intercontinental Sanctuary Cove Resort

Sanctuary Cove,
Manor Circuit,
Hope Island QLD 4212

+61 7 5530 1234

www.sanctuarycove.intercontinental.com

General Areas

Are walkways wide and level?	Yes	Steeper gradients at pool area
Is there clear signage?	Partial	Some directional signage
Is the signage Braille/tactile?	Partial	Room numbers 1.3m H, tactile
Is there free Wi-Fi?	Yes	Throughout property
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	2 Restaurants & Bar. 6.30am -
Is there good seating at eateries?	Yes	Blended
Are there conference rooms?	Yes	15 meeting spaces & conf. area
Are there accessible toilets?	Yes	In main area

Lift

Do the lifts cater for blind or low-vision visitors?	Yes	Audible, Braille & tactile
Does the lift have good circulation space?	No	1590mm x 1330mm

Swimming Pool

Is there a swimming pool?	Yes	2 outdoor pools, 1 heated
Is the pool wheelchair accessible?	No	
Are there steps and handrails?	Yes	Double handrails, 4 steps

Restaurants have mixed seating options.

The pool has steps with handrails.

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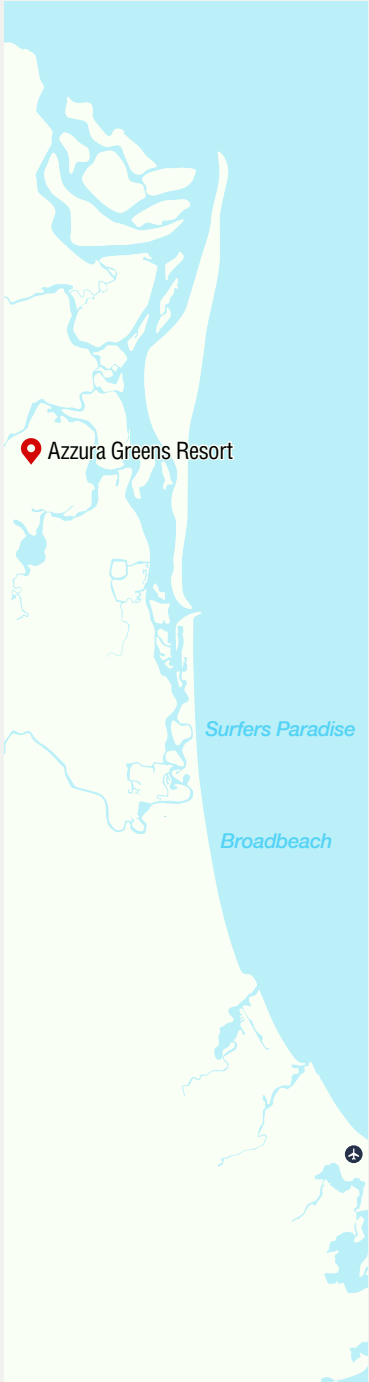
Azzura Greens Resort

4-Star Hotel

2 Activa Way,
Hope Island QLD 4212

+61 7 5511 9600

www.sungrass.com.au/property/azzura-greens



Summary

- 15 ‘Easy access’ apartments
- Full kitchen in each apartment
- Spa and ‘Beach Pool’ on-site

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Azzura Greens Resort

2 Activa Way,
Hope Island,
QLD 4212

+61 7 5511 9600

www.sungrass.com.au/property/azzura-greens

Accessible Apartments

Are there accessible apartments?	Yes	15 x 2-br 'easy access' apts.
Is the entry door a good width?	No	767mm
Are door handles easy to use?	Partial	D-style handle / small latch
Is there circulation space at the door?	Yes	Hall inside and out
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	No	700mm W. Ensuite in bedroom.
Is there an accessible toilet?	No	Toilet seat height 411mm
Are there grab rails?	No	
Is there clearance under the basin?	No	Vanity style unit
Is there a roll-in shower?	No	30mm hob H / door 600mm W
Is there a shower chair?	No	Available on request

Bedding

Is the bed at a good height for transferring?	Partial	Single 510mm / Queen 560mm
Is there clearance around the bed?	Yes	993mm L / 1200mm R
Is there clearance under the bed?	Yes	Single bed only 80mm

Furniture and Fittings

Are switches/controls reachable seated?	Yes	Light switches 1000mm
Is the furniture easy to move?	Yes	
Is clothes storage at a good height?	Yes	Shelves, drawers not hanging

The 'easy access' rooms have stand-up showers

Toilet in 'easy access' room.

BACK TO MAP

Azzura Greens Resort

2 Activa Way,
Hope Island,
QLD 4212

+61 7 5511 9600

www.sungrass.com.au/property/azzura-greens

Kitchen and Food

Are there cooking facilities?	Yes	Full kitchen, 900mm H bench
Are appliances reachable while seated?	No	All above bench
Are utensils reachable while seated?	Partial	Drawers & overhead cupboards

Balcony

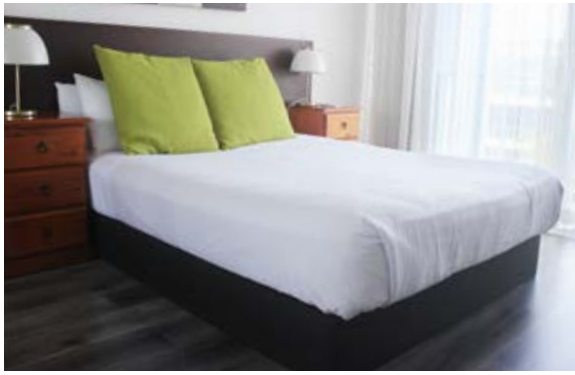
Is there level access to the balcony?	No	80mm step down
Is the doorway a good width?	Yes	Sliding 970mm W

Arrival, Entry and Facilities

Are there designated car parks?	Yes	1 allocated space per apartment
Are they undercover?	Yes	2.2m clearance H
Is there a drop-off point?	Yes	At front
Is the main entry path level, barrier-free?	Yes	Auto sensor single door

Reception and Entry

Is there a reception?	Yes	9am-4.30pm 7 days. On-site staff
Is the entry door a good width?	Yes	Single sensor sliding
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Partial	Variety including chairs, no backs



A Queen bed in the 'easy access' rooms.

Reception is wide and bright.

There are full kitchens in the 'easy access' apartments.

BACK TO MAP

Azzura Greens Resort

2 Activa Way,
Hope Island,
QLD 4212

+61 7 5511 9600

www.sungrass.com.au/property/azzura-greens

General Areas

Are walkways wide and level?	Yes	Throughout
Is there clear signage?	Yes	Directional signage throughout
Is the signage Braille/tactile?	No	
Is there free Wi-Fi?	Yes	
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	No	
Are there conference rooms?	Yes	One room
Are there accessible toilets?	No	

Lifts

Do the lifts cater for blind low-vision visitors?	Partial	Tactile & Braille buttons
Does the lift have good circulation space?	Yes	1094mm W x 2000mm D

Swimming Pool

Is there a swimming pool?	Yes	Pool unheated, Spa heated
Is the pool wheelchair accessible?	No	
Are there steps and handrails?	No	Ladder. 1 step to ‘beach’ access

Hand rail for a step down to the ‘beach’ pool.

Ladder access into outdoor pool.

BACK TO MAP

BIG4 Gold Coast Holiday Park and Motel

Premier Holiday Park

66-86 Siganto Dr,
Helensvale QLD 4212

+61 7 5514 4400

www.goldcoastholidaypark.com.au

Summary

- 5 Accessible options
- 2 Accessible Car Parks
- Kids splash park

BACK TO MAP

BIG4 Gold Coast Holiday Park and Motel

66-86 Siganto Dr,
Helensvale,
QLD 4212

+61 7 5514 4400

www.goldcoastholidaypark.com.au

Accessible Apartments

Is there accessible accommodation?	Yes	2 rooms, 2 cabins, 1 easy access
Is the entry door a good width?	Yes	877mm to bedroom
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	From front deck into living space
Are there visual alarms?	No	Bedroom only

Accessible Bathroom

Does the bathroom have a wide doorway?	Yes	878mmm W
Is there an accessible toilet?	Yes	Toilet seat height 474mm (RH)
Are there grab rails?	Yes	Grab rails at 800mm H
Is there clearance under the basin?	Yes	629mm at lowest point
Is there a roll-in shower?	Yes	Inside curtain: 1.2m x 1.8m
Is there a shower chair?	Yes	Bench seat

Bedding

Is the bed at a good height for transferring?	Yes	Bed height 529mmm
Is there clearance around the bed?	Yes	Bedroom only
Is there clearance under the bed?	Yes	70mm

Furniture and Fittings

Are switches/controls reachable seated?	Yes	Between 900-1000mm
Is the furniture easy to move?	No	Modular lounge, fixed dining tbl.
Is clothes storage at a good height?	Partial	Shelves not hanging

Bedrooms have some good accessible features.

The bathroom has a basin with leg clearance.

The roll-in shower has a wall-mounted, fold-down bench seat.

BACK TO MAP

BIG4 Gold Coast Holiday Park and Motel

66-86 Siganto Dr,
Helensvale,
QLD 4212

+61 7 5514 4400

www.goldcoastholidaypark.com.au

Kitchen and Food

Are there cooking facilities?	Yes	Full kitchen 900mm bench height
Are appliances reachable while seated?	Partial	Microwave, dishwasher reachable
Are utensils reachable while seated?	Partial	Plates and utensils, not glasses

Courtyard

Is there level access to courtyard?	Yes	Deck
Is the doorway a good width?	Yes	1000mm sliding door

Arrival, Entry and Facilities

Are there designated car parks?	Yes	Two outdoor car parks
Are they undercover with good clearance?	N/A	
Is there a drop-off point?	N/A	
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	7.30am–7pm & on-site manager
Is the entry door a good width?	Yes	Single door, electric
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	Driveway check in available
Are there good seating options?	Yes	Chairs with arms and backs

Public area accessible toilet.

There is accessible parking.

Ramped access to outdoor areas.

BACK TO MAP

BIG4 Gold Coast Holiday Park and Motel

66-86 Siganto Dr,
Helensvale,
QLD 4212

+61 7 5514 4400

www.goldcoastholidaypark.com.au

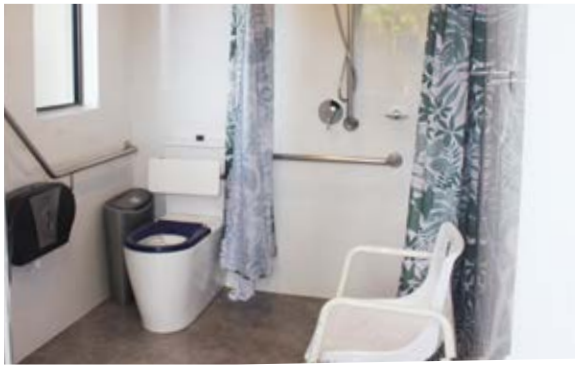
General Areas

Are walkways wide and level?	Yes	Throughout park
Is there clear signage?	Yes	Directional signage
Is the signage Braille/tactile?	No	
Is there free Wi-Fi?	Yes	Rooms and some general areas
Is there a sensory or quiet space?	No	
Is there a café?	Yes	Breakfast, lunch and dinner
Is there good seating at eateries?	Partial	Chairs, no arms
Are there conference rooms?	No	Activity centre
Are there accessible toilets?	Yes	Two in general areas

Pool and Spa

Is there a swimming pool?	Yes	Outdoor, heated
Is the pool wheelchair accessible?	Yes	Splash park only
Are there steps and handrails?	Yes	

Ramped access to the outdoor BBQ area.



Swimming pool shower and toilet.

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NRMA Treasure Island Holiday Park

Premier Holiday Park

117 Brisbane Rd,
Biggera Waters QLD 4216

1800 339 966

www.nrmaparksandresorts.com.au/treasure-island

Summary

- 3 Accessible cabins
- Kitchen with fridge, electric stove and microwave
- Splash park and pool

BACK TO MAP

NRMA Treasure Island Holiday Park

117 Brisbane Rd,
Biggera Waters,
QLD 4216

1800 339 966

www.nrmaparksandresorts.com.au/treasure-island

Accessible Rooms

Are there accessible-stay options?	Yes	3 cabins
Is the entry door a good width?	Yes	930mm
Are door handles easy to use?	Yes	Sliding door
Is there circulation space at the door?	Yes	
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	Yes	870mm W
Is there an accessible toilet?	Yes	Toilet seat height 460mm
Are there grab rails?	Yes	Grab rails at 795mm H
Is there clearance under the basin?	Yes	660mm H
Is there a roll-in shower?	No	15mm x 65mm creating a hob
Is there a shower chair?	Yes	Bench at 480mm H

Bedding

Is the bed at a good height for transferring?	Yes	650mm high
Is there clearance around the bed?	Yes	1700mm W
Is there clearance under the bed?	Yes	100mm H

Furniture and Fittings

Are switches/controls reachable seated?	Partial	Power point: 300mm from floor
Is the furniture easy to move?	Yes	Light weight table and chairs
Is clothes storage at a good height?	Yes	Low hangers, bedside draws

The bathroom is well-fitted out for access.

The bedroom is light and homely.

The kitchen has a full-sized fridge. microwave and electric stovetop.

BACK TO MAP

NRMA Treasure Island Holiday Park

117 Brisbane Rd,
Biggera Waters,
QLD 4216

1800 339 966

www.nrmaparksandresorts.com.au/treasure-island

Kitchen and Food

Are there cooking facilities?	Yes	Full kitchen, 850mm H bench
Are appliances reachable while seated?	Partial	Microwave: No, Burner: Yes
Are utensils reachable while seated?	Yes	Low cupboard and drawers

Balcony / Courtyard

Is there level access to balcony/courtyard?	Yes	Ground level deck at front
Is the doorway a good width?	Yes	Sliding > 1000mm

Arrival, Entry and Facilities

Are there designated car parks?	Yes	
Are they undercover?	No	
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	Ramp access
Is the entry door a good width?	Yes	980mm W
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Partial	2 seater lounge with arms

Accessible cabins have ramped access and allocated parking.

The deck has a barbecue, table and seating.

BACK TO MAP

NRMA Treasure Island Holiday Park

117 Brisbane Rd,
Biggera Waters,
QLD 4216

1800 339 966

www.nrmaparksandresorts.com.au/treasure-island

General Areas

Are walkways wide and level?	Yes	
Is there clear signage?	Yes	Directional signage throughout
Is the signage Braille/tactile?	No	
Is there free Wi-Fi?	Yes	In cabins
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	Restaurant, open 7am - 8pm
Is there good seating at eateries?	Yes	Mixed table, chairs, benches
Are there conference rooms?	No	
Are there accessible toilets?	No	

Swimming Pool

Is there a swimming pool?	Yes	3 pools + access to splash park
Is the pool wheelchair accessible?	Yes	Flat access into two pools
Are there steps and handrails?	Yes	Main pool: steep ramp, steps

There's a splash park on-site.

Restaurant seating is located near the splash park.

BACK TO MAP

Northern Gold Coast Tourist Parks

Jacobs Well Tourist Park

Jacobs Well Tourist Park is situated close to the waterfront overlooking the southern end of Moreton Bay. Fishing and boating enthusiasts regularly take advantage of this prime location to indulge in these activities amongst the myriad of islands close by.

Park accommodation includes powered and un-powered sites plus Waterview cabins. There are dedicated dog friendly sites for guests travelling with their four-legged friend.

Accessible features include one easy access cabin and communal fully accessible bathroom.

ACCESS STATEMENT >

www.goldcoasttouristparks.com.au/parks/jacobs-well/jacobs-well-tourist-park-accessibility-guide

South Stradbroke Island Tourist Park

Enjoy nature-based recreation and ultimate relaxation at our three island campgrounds on South Stradbroke Island.

Accommodation ranges from beach-front and water view sites and Island Shacks. In addition, Wallaby Huts and a two-bedroom cabin are available at South Currigee.

All campgrounds are only accessible by boat. An ambulant bathroom is located at Tipplers and a fully accessible bathroom is available at South Currigee.

ACCESS STATEMENT >

www.goldcoasttouristparks.com.au/about/accessibility-guides

BACK TO MAP

ACCOMMODATION

Central Gold Coast

BACK TO MAP

Central Gold Coast

Central Gold Coast is the heart of the city, with luxury hotels, sun-soaked cafés, entertainment venues, beachfront markets and kilometres of coastal pathways set against a backdrop of pristine beaches.

Visit Surfers Paradise and Broadbeach for a thriving bar and dining scene, a casino precinct (The Star), and a variety of accommodation options with ocean views. Breakfast at alfresco cafes, soak up the stunning coastline and enjoy family fun at mini golf, games arcades and the iconic Cavill and Broadbeach Malls.

Explore the sparkling waterways weaving through this region with accessible water activities, indulge at luxury shopping and entertainment precinct, Pacific Fair, or discover local culture and a world-class art gallery at HOTA – Home of the Arts.

BACK TO MAP

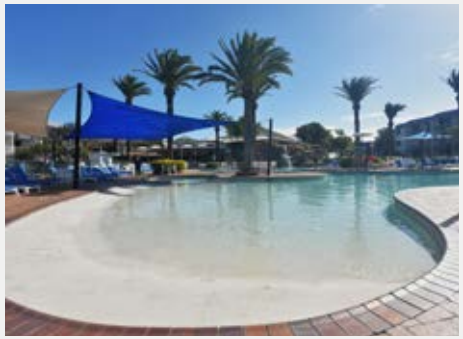
Sea World Resort

4-Star Hotel

Seaworld Drive,
Main Beach QLD 4217

1300 139 677

www.seaworld.com.au/resort



Summary

- 3 Interconnected accessible rooms
- Accessible bathroom design
- Accessible splash park

BACK TO MAP

Sea World Resort

Seaworld Drive,
Main Beach,
QLD 4217

1300 139 677

www.seaworld.com.au/resort

Accessible Rooms

Are there accessible-stay options?	Yes	3 interconnected rooms
Is the entry door a good width?	No	720mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Hall inside and out
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	Yes	947mm
Is there an accessible toilet?	Yes	Toilet seat height 459mm
Are there grab rails?	Yes	Grab rails 700mm H
Is there clearance under the basin?	Yes	700mm H
Is there a roll-in shower?	Yes	1.14m x 1.54m circulation space
Is there a shower chair?	Yes	Bench seat 457mm H

Bedding

Is the bed at a good height for transferring?	Partial	640mm H
Is there clearance around the bed?	Yes	1650mm W & 1570mm W
Is there clearance under the bed?	Yes	70mm H

Furniture and Fittings

Are switches/controls reachable seated?	Yes	900mm H
Is the furniture easy to move?	Yes	Staff happy to rearrange
Is clothes storage at a good height?	Partial	Draws & shelves, not hanging

The bathroom has a fold-down bench seat.

The basin has a tap mixer.

The common area toilet has a side handrail and backrest.

BACK TO MAP

Sea World Resort

Seaworld Drive,
Main Beach,
QLD 4217

1300 139 677

www.seaworld.com.au/resort

Kitchen and Food

Are there cooking facilities?	No	Kettle only
Are appliances reachable while seated?	Yes	1000mm H
Are utensils reachable while seated?	Yes	In drawer, under benchtop

Balcony

Is there level access to balcony	No	Step 70mm
Is the doorway a good width?	Yes	Sliding 900mm W

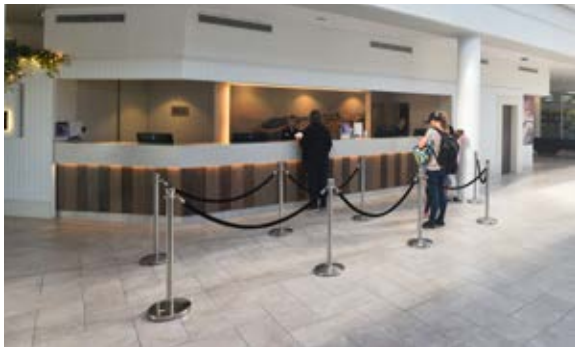
Arrival, Entry and Facilities

Are there designated car parks?	Yes	Two at front
Are they undercover?	No	
Is there a drop-off point?	Yes	At front entry
Is the main entry path level, barrier-free?	Yes	Wide, level access to main entry

Reception and Entry

Is there a reception?	Yes	
Is the entry door a good width?	Yes	Sensor sliding door
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	Concierge desk for check ins
Are there good seating options?	Yes	Mixed: some w/ arms and backs

The drop off point has flat, covered access.



The reception is light and spacious.

Reception is located next to a restaurant.

BACK TO MAP

Sea World Resort

Seaworld Drive,
Main Beach,
QLD 4217

1300 139 677

www.seaworld.com.au/resort

General Areas

Are walkways wide and level?	Yes	Throughout property
Is there clear signage?	Partial	Some directional signage
Is the signage Braille/tactile?	Yes	On toilet signs
Is there free Wi-Fi?	Yes	
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	6 eateries, 2 bars all w/ access
Is there good seating at eateries?	Partial	Varies by venue
Are there conference rooms?	Yes	Separate conference centre
Are there accessible toilets?	Yes	One in general area

Lifts

Do the lifts cater for blind or low-vision visitors?	Yes	Tactile & Braille buttons, Audio
Does the lift have good circulation space?	Yes	2000mm x 2000mm

Swimming Pool and Beach Access

Is there a swimming pool?	Yes	Accessible splash park
Is the pool wheelchair accessible?	No	Range of stairs and walk in ramp
Are there steps and handrails?	Yes	In various sections

The breakfast area has good circulation space.

The pool has a handrail

The walk-in ‘beach pool’ has a small step down.

BACK TO MAP

Mantra at Sharks

4-Star Hotel

Melia Court,
Southport QLD 4215

+61 7 5603 3200

www.mantrasharks.com.au

Summary

- 4 Accessible rooms (King and Queen suites)
- 8 Undercover accessible car parks
- 2 Accessible toilets in common areas

BACK TO MAP

Mantra at Sharks

Melia Court,
Southport,
QLD 4215

+61 7 5603 3200

www.mantrasharks.com.au

Accessible Rooms

Are there accessible-stay options?	Yes	2 Queen & 2 King suites
Is the entry door a good width?	Yes	870mm
Are door handles easy to use?	Yes	Button open / Automatic
Is there circulation space at the door?	Yes	Hall inside and out
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	Yes	Button opening, 868mm W
Is there an accessible toilet?	Yes	Toilet seat height 459mm H
Are there grab rails?	Yes	Grab rails at 795mm H
Is there clearance under the basin?	Yes	716mm H
Is there a roll-in shower?	Yes	Open space: 1.4m x 2.6m
Is there a shower chair?	Yes	Bench at 483mm H

Bedding

Is the bed at a good height for transferring?	Yes	589mm H
Is there clearance around the bed?	Yes	1700mm W & 795mm W
Is there clearance under the bed?	Yes	70mm H

Furniture and Fittings

Are switches/controls reachable seated?	Partial	A/C control at 1575mm H
Is the furniture easy to move?	N/A	
Is clothes storage at a good height?	Partial	Shelves, not hanging

The accessible room is light and modern.

The toilet has grab rails and a backrest.

There's a wall-mounted TV in the bedroom.

BACK TO MAP

Mantra at Sharks

Melia Court,
Southport,
QLD 4215

+61 7 5603 3200

www.mantrasharks.com.au

Kitchen and Food

Are there cooking facilities?	No	Kettle and fridge
Are appliances reachable while seated?	Partial	Bench 900mm H
Are utensils reachable while seated?	Partial	Some located on bench

Balcony

Is there level access to balcony	N/A	
Is the doorway a good width?	N/A	

Arrival, Entry and Facilities

Are there designated car parks?	Yes	8 car parks: level LG, 5.1 x 2.8m
Are they undercover?	Yes	2.2m overhead
Is there a drop-off point?	Yes	At front
Is the main entry path level, barrier-free?	Yes	Lift from car park

Reception and Entry

Is there a reception?	Yes	24/7, 10pm+ night manager
Is there after hour access?	Yes	Door locks 10pm. Fob access
Is the entry door a good width?	Yes	1300mm auto sliding door
Is there a Hearing Loop?	No	
Is there a low-height counter?	Yes	Alongside two high counters
Are there good seating options?	Yes	Chairs with arms and backs

The kitchen has a full-sized fridge and table.

Accessible undercover parking.

The foyer is light and modern.

BACK TO MAP

Mantra at Sharks

Melia Court,
Southport,
QLD 4215

+61 7 5603 3200

www.mantrasharks.com.au

General Areas

Are walkways wide and level?	Yes	Throughout property
Is there clear signage?	Partial	
Is the signage Braille/tactile?	No	On lift buttons & toilet sign only
Is there free Wi-Fi?	Yes	Throughout property
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	Rooftop bar w/ snacks. Wed–Sun
Is there good seating at eateries?	Yes	Mixed: some with arms & backs
Are there conference rooms?	Yes	Configurable to 1 or 2 rooms
Are there accessible toilets?	Yes	Ground floor & Rooftop bar

Lifts

Do the lifts cater for blind or low-vision visitors?	Yes	Tactile & Braille buttons, Audio
Does the lift have good circulation space?	Yes	1400mmW x 1970mmD

Swimming Pool

Is there a swimming pool?	No	
Is the pool wheelchair accessible?	N/A	
Are there steps and handrails?	N/A	

Sliding automatic door at the entry.

There is a sauna on the property.

BACK TO MAP

Sheraton Grand Mirage Resort

5-Star Hotel

71 Seaworld Dr,
Main Beach QLD 4217

+61 7 5577 0000

www.sheratonmiragegoldcoast.com.au

Summary

- 2 Accessible rooms
- 4 Accessible car parks
- Outdoor heated pool

TAG FROM HERE

BACK TO MAP

Sheraton Grand Mirage Resort

71 Seaworld Dr,
Main Beach,
QLD 4217

+61 7 5577 0000

www.sheratonmiragegoldcoast.com.au

Accessible Rooms

Are there accessible-stay options?	Yes	Two. 1 King, 1 Twin (Queen beds)
Is the entry door a good width?	No	826mm W
Are door handles easy to use?	Yes	Lever with slow close
Is there circulation space at the door?	Yes	Hall inside and out
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	Yes	1000mm
Is there an accessible toilet?	Yes	No backrest
Are there grab rails?	Yes	Grab rails around cistern
Is there clearance under the basin?	Yes	490mm H at lowest
Is there a roll-in shower?	Yes	Narrow entry: 952mm x 851mm
Is there a shower chair?	Yes	464mm H, seat

Bedding

Is the bed at a good height for transferring?	Yes	600mm H
Is there clearance around the bed?	Yes	1750mm W & 1539mm W
Is there clearance under the bed?	Yes	60mm H

There are grab rails within the shower.

There are grab rails around the toilet cistern.

BACK TO MAP

Sheraton Grand Mirage Resort

71 Seaworld Dr,
Main Beach,
QLD 4217

+61 7 5577 0000

www.sheratonmiragegoldcoast.com.au

Furniture and Fittings

Are switches/controls reachable seated?	Partial	A/C control at 1513mm H
Is the furniture easy to move?	Partial	Chaise lounge, small table
Is clothes storage at a good height?	Partial	Draws & shelves, not hanging

Kitchen and Food

Are there cooking facilities?	Partial	Kettle only
Are appliances reachable while seated?	Partial	Unit height 998mm H
Are utensils reachable while seated?	Partial	Inside unit

Arrival, Entry and Facilities

Are there designated car parks?	Yes	3, 2.950mm x 5000mm
Are they undercover?	Yes	1970mm overhead clearance
Is there a drop-off point?	Yes	At door. Valet parking available.
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	24/7, 7 days
Is the entry door a good width?	Yes	Sensor sliding door
Is there a Hearing Loop?	No	
Is there a low-height counter?	Yes	Concierge desk for check ins
Are there good seating options?	Yes	Mixed: some w/ arms and backs

Many room features are reachable while seated.

Undercover, accessible parking.

Restaurant seating and tables.

BACK TO MAP

Sheraton Grand Mirage Resort

71 Seaworld Dr,
Main Beach,
QLD 4217

+61 7 5577 0000

www.sheratonmiragegoldcoast.com.au

General Areas

Are walkways wide and level?	Yes	Throughout property
Is there clear signage?	Partial	Some directional. Staff on hand.
Is the signage Braille/tactile?	Yes	On toilet signs only
Is there free Wi-Fi?	Yes	Throughout property
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	Multiple, open from 6am
Is there good seating at eateries?	Partial	Varies by venue
Are there conference rooms?	Yes	Multiple
Are there accessible toilets?	Yes	In general areas

Lifts

Do the lifts cater for blind or low-vision visitors?	Yes	Tactile & Braille buttons, Audio
Does the lift have good circulation space?	Yes	1900mm x 1588mm

Swimming Pool and Beach Access

Is there a swimming pool?	Yes	Outdoor, heated
Is the pool wheelchair accessible?	No	
Are there steps and handrails?	Yes	
Is there beach access?	Yes	Via boardwalk

Handrails lead into the outdoor pool.

The hotel is located near the beach.

BACK TO MAP

JW Marriott Gold Coast Resort & Spa

5-Star Hotel

158 Ferny Ave,
Surfers Paradise QLD 4217

+61 7 5592 9800

www.jwmarriottgoldcoast.com

Summary

- 10 Accessible and adaptable rooms
- Automatic opening doors
- Multiple heated outdoor pools

BACK TO MAP

JW Marriott Gold Coast Resort & Spa

158 Ferny Ave,
Surfers Paradise,
QLD 4217

+61 7 5592 9800

www.jwmarriottgoldcoast.com

Accessible Rooms

Are there accessible-stay options?	Yes	4 rooms, connected. 6 adaptable.
Is the entry door a good width?	Yes	873mm Auto sensor open/close
Are door handles easy to use?	Yes	Touch technology
Is there circulation space at the door?	Yes	Inside 1420mm / outside hallway
Are there visual alarms?	Yes	Flashing

Accessible Bathroom

Does the bathroom have good door width?	Yes	Sliding door 857mm W
Is there an accessible toilet?	Yes	Toilet seat height 460mm H
Are there grab rails?	Yes	Grab rails 773mm H
Is there clearance under the basin?	Yes	720mm H
Is there a roll-in shower?	Yes	Inside curtain: 1.4m x 1.1m
Is there a shower chair?	Yes	455mm H, bench seat

Bedding

Is the bed at a good height for transferring?	Yes	540mm H
Is there clearance around the bed?	Yes	1135mm W one side
Is there clearance under the bed?	Yes	80mm H

Furniture and Fittings

Are switches/controls reachable seated?	Yes	All between 900mm - 1000mm H
Is the furniture easy to move?	Yes	Changes as required
Is clothes storage at a good height?	Partial	Shelves, drawers not hanging

The bathroom features grab rails, backrest and wheelchair-friendly basin.

The accessible room has clearance under and around the bed.

BACK TO MAP

JW Marriott Gold Coast Resort & Spa

158 Ferny Ave,
Surfers Paradise,
QLD 4217

+61 7 5592 9800

www.jwmarriottgoldcoast.com

Kitchen and Food

Are there cooking facilities?	Partial	Kettle only
Are appliances reachable while seated?	Yes	All in a cabinet at 820mm H
Are utensils reachable while seated?	Yes	

Balcony

Is there level access to balcony?	Yes	Level sliding door track 40mm
Is the doorway a good width?	Yes	700mm sliding door

Arrival, Entry and Facilities

Are there designated car parks?	Yes	
Are they undercover?	Yes	
Is there a drop-off point?	Yes	At front
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	24 hours. Manager on duty
Is the entry door a good width?	Yes	Sensor double sliding door
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	Seated check-in available
Are there good seating options?	Yes	Mixed: some w/ arms and backs

The sideboard contains a bar fridge, crockery and access top tea and coffee.

The entryway has step-free, undercover access.

BACK TO MAP

JW Marriott Gold Coast Resort & Spa

158 Ferny Ave,
Surfers Paradise,
QLD 4217

+61 7 5592 9800

www.jwmarriottgoldcoast.com

General Areas

Are walkways wide and level?	Yes	Throughout property
Is there clear signage?	No	Staff available for directions
Is the signage Braille/tactile?	Yes	Lifts, bathrooms
Is there free Wi-Fi?	Yes	Throughout property
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	4 eateries & in-room dining
Is there good seating at eateries?	Partial	Varies by venue
Are there conference rooms?	Yes	Multiple
Are there accessible toilets?	Yes	In common areas throughout

Lifts

Do the lifts cater for blind or low-vision visitors?	Yes	Tactile & Braille buttons, Audio
Does the lift have good circulation space?	Yes	1880mm x 1600mm

Swimming Pool and Beach Access

Is there a swimming pool?	Yes	Multiple outdoor heated
Is the pool wheelchair accessible?	Partial	Beach access to main pool
Are there steps and handrails?	Yes	On secondary pools

There are a range of eateries.

The beach-pool is close to a concrete pathway.

BACK TO MAP

Paradise Resort Gold Coast

Resort and Hotel

122 Ferny Ave,
Surfers Paradise QLD 4217

+61 7 5691 0000

www.paradiseresort.com.au

Summary

- 3 Accessible rooms
- 2 Splash parks
- Kids Club with quiet hours

BACK TO MAP

Paradise Resort Gold Coast

122 Ferny Ave,
Surfers Paradise,
QLD 4217

+61 7 5691 0000

www.paradiseresort.com.au

Accessible Rooms

Are there accessible-stay options?	Yes	Three rooms
Is the entry door a good width?	Yes	852mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Hall out 1430mm W inside
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	Yes	891mm W
Is there an accessible toilet?	Yes	Toilet seat height 485mm H
Are there grab rails?	Yes	Grab rails 810mm H
Is there clearance under the basin?	Yes	692mm H
Is there a roll-in shower?	Yes	Inside curtain: 1.2m x 1m
Is there a shower chair?	Yes	Bench-style 478mm H

Bedding

Is the bed at a good height for transferring?	Yes	700mm H
Is there clearance around the bed?	Yes	One side 1500mm W
Is there clearance under the bed?	Yes	Height 100mm

Furniture and Fittings

Are switches/controls reachable seated?	Partial	1255mm H. Some from bed.
Is the furniture easy to move?	Yes	
Is clothes storage at a good height?	Partial	Draws & shelves, not hanging

The bathroom has a fold-down seat and lever-style tap mixer.

Toilet has grab rails, a back rest and contrasting seat.

The bed layout is configurable.

BACK TO MAP

Paradise Resort Gold Coast

122 Ferny Ave,
Surfers Paradise,
QLD 4217

+61 7 5691 0000

www.paradiseresort.com.au

Kitchen and Food

Are there cooking facilities?	Yes	Kettle, toaster, microwave, fridge
Are appliances reachable while seated?	Partial	Bench heigh: 1050mm
Are utensils reachable while seated?	No	

Balcony

Is there level access to balcony?	No	Step: out 160mm / in 175mm
Is the doorway a good width?	Yes	Sliding door 1100mm W

Arrival, Entry and Facilities

Are there designated car parks?	Yes	Four, 2780mm x 5400mm
Are they undercover?	Yes	2m overhead
Is there a drop-off point?	Partial	Ramp access from portico
Is the main entry path level, barrier-free?	Partial	Via steep ramp, 6200mm long

Reception and Entry

Is there a reception?	Yes	24/7
Is there after hour access?	Yes	Night manager
Is the entry door a good width?	Yes	Double sensor sliding doors
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Yes	Mixed: some w/ arms and backs

The kitchenette includes a bar fridge, kettle, microwave and sink.

There is designated undercover parking.

There are ramps to the main entry.

BACK TO MAP

Paradise Resort Gold Coast

122 Ferny Ave,
Surfers Paradise,
QLD 4217

+61 7 5691 0000

www.paradiseresort.com.au

General Areas

Are walkways wide and level?	Yes	Ramp or lift access throughout
Is there clear signage?	Partial	Some directional signage
Is the signage Braille/tactile?	Yes	On toilet signs
Is there free Wi-Fi?	Yes	Throughout property
Is there a sensory or quiet space?	Partial	8-10am Kids Club, quiet sessions
Is there a café or restaurant?	Yes	Open from 6:30am
Are there ordering procedures?	Yes	QR code order / counter pick-up
Is there good seating at eateries?	Partial	Tables and chairs no arms
Are there conference rooms?	No	
Are there accessible toilets?	Yes	On ground level

Lifts

Do the lifts cater for blind or low-vision visitors?	Yes	Tactile & Braille buttons, Audio
Does the lift have good circulation space?	Yes	1390mm x 1876mm

Swimming Pool and Spa

Is there a swimming pool?	Yes	1 pool, 1 spa, 2 x water parks
Is the pool wheelchair accessible?	No	Splash parks have easy access
Are there steps and handrails?	Yes	Steps with rails at 2 points.

The splash park has soft-fall surfaces.

The splash park has ‘easy access’.

BACK TO MAP

QT Gold Coast

5-Star Hotel

7 Staghorn Ave,
Surfers Paradise QLD 4217

+61 7 5584 1200

www.qthotels.com/gold-coast

Summary

- 1 Accessible room and 1 accessible cabin
- Accessible car park
- Outdoor poolside areas

BACK TO MAP

QT Gold Coast

7 Staghorn Ave,
Surfers Paradise,
QLD 4217

+61 7 5584 1200

www.qthotels.com/gold-coast

Accessible Rooms & Cabins

Are there accessible-stay options?	Yes	1 hotel room & 1 qtQT Cabin
Is the entry door a good width?	Yes	865mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Hall inside and out
Are there visual alarms?	No	

Accessible Bathroom

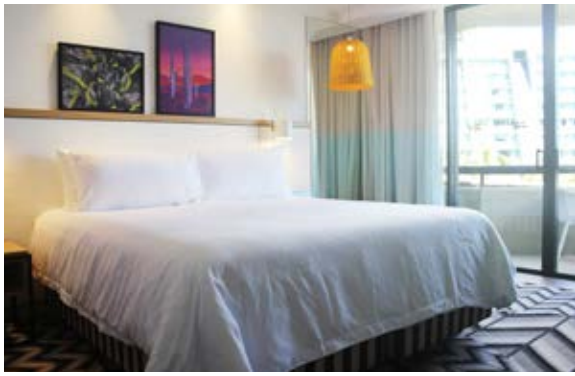
Does the bathroom have good door width?	Yes	868mm W
Is there an accessible toilet?	Yes	Toilet seat height 459mm H
Are there grab rails?	Yes	Grab rails at 795mm H
Is there clearance under the basin?	Yes	714mm H
Is there a roll-in shower?	Yes	1.02m x 1.5m circulation space
Is there a shower chair?	Yes	Bench at 473mm H

Bedding

Is the bed at a good height for transferring?	Partial	690mm H
Is there clearance around the bed?	Yes	840mm W & 1600mm W
Is there clearance under the bed?	Yes	90mm H

Furniture and Fittings

Are switches/controls reachable seated?	Yes	Lights 1000mm, power 856mm H
Is the furniture easy to move?	Yes	Staff can assist
Is clothes storage at a good height?	Yes	Shelves, hanging 864mm H



The accessible hotel room has a Queen bed.

The shower has a fold-down bench seat.

The hotel bathroom has grab rails and backrest.

BACK TO MAP

QT Gold Coast

7 Staghorn Ave,
Surfers Paradise,
QLD 4217

+61 7 5584 1200

www.qthotels.com/gold-coast

Kitchen and Food

Are there cooking facilities?	Partial	Coffee, kettle, fridge
Are appliances reachable while seated?	Partial	Bench 981mm H
Are utensils reachable while seated?	Partial	In draw & on bench

Balcony

Is there level access to balcony?	No	100mm step down
Is the doorway a good width?	No	740mm sliding door

Arrival, Entry and Facilities

Are there designated car parks?	Yes	One, 2.57m x 5.5m
Are they undercover?	Yes	2.1m overhead clearance
Is there a drop-off point?	Yes	20mtr path & ramp to front door
Is the main entry path level, barrier-free?	Yes	Lift from car park

Reception and Entry

Is there a reception?	Yes	24/7
Is there after hour access?	Yes	Key entry after 10pm
Is the entry door a good width?	Yes	Double sensor opening
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Yes	Mixed with backs and armrests

The cabin has side tables and power outlets.

Accessible toilet in the QT cabins

Seated check-in available.

BACK TO MAP

QT Gold Coast

7 Staghorn Ave,
Surfers Paradise,
QLD 4217

+61 7 5584 1200

www.qthotels.com/gold-coast

General Areas

Are walkways wide and level?	Yes	
Is there clear signage?	Yes	Some directional signage
Is the signage Braille/tactile?	No	
Is there free Wi-Fi?	Yes	Throughout
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	5 cafés & rest. open 6.30am
Is there good seating at eateries?	Yes	Mixed: some with arms & backs
Are there conference rooms?	Yes	
Are there accessible toilets?	Yes	

Lifts

Do the lifts cater for blind or low-vision visitors?	Yes	Tactile & Braille buttons, Audio
Does the lift have good circulation space?	Yes	1650mmW x 1530mmD

Swimming Pool

Is there a swimming pool?	Yes	Heated outdoor
Is the pool wheelchair accessible?	No	
Are there steps and handrails?	No	Steps, no handrails

Cabin Details

There are cabins set on an outdoor level with access to camp cooking. Very contemporary setting. The accessible Cabin has touch sensor sliding door opening, 966mm. Low clothes hanger and accessible wet room.

Cabins have a small deck area.

Ramped access to the reception area.

The outdoor pool is heated.

BACK TO MAP

Mantra Crown Towers

4-Star Hotel

5/19 Palm Avenue,
Surfers Paradise QLD 4217

1300 082 872

www.mantracrowntowers.com.au

Summary

- ‘Easy-access’ apartments
- 3 Swimming pools, including indoor heated pool and spa
- Full kitchen facilities

BACK TO MAP

Mantra Crown Towers

5/19 Palm Avenue,
Surfers Paradise,
QLD 4217

1300 082 872

www.mantracrowntowers.com.au

Accessible Accommodation

Is there accessible accommodation?	No	Easy Access apartments
Is the entry door a good width?	No	765mm W
Are door handles easy to use?	Yes	Lever style
Is there circulation space at the door?	Yes	From corridor into hallway
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door with?	No	675mm W
Is there an accessible toilet, with grab rails?	No	Pan 475mm H
Is there clearance under the basin?	No	Vanity unit
Is there a roll-in shower?	No	20mm lip into shower recess
Is there a shower chair?	Partial	Can be arranged upon request

Bedding

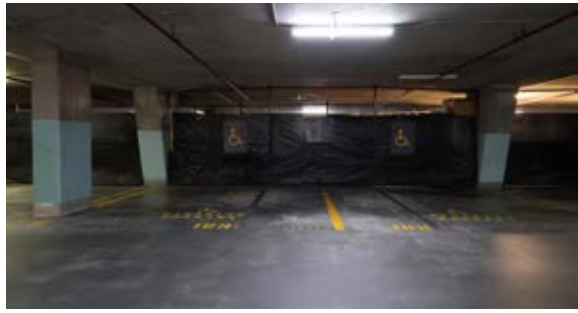
Is the bed at a good height for transferring?	No	575mm H
Is there clearance around the bed?	Yes	> 1000mm around bed
Is there clearance under the bed?	Yes	67mm

Furniture and Fittings

Are switches/controls reachable while seated?	Partial	Between 1000mm and 1290mm
Is the furniture easy to move?	Yes	Staff will assist
Is clothes storage at a good height?	Partial	Drawers accessible, not hanging

The bedroom has good circulation space.

Shower chair can be arranged upon request.



Undercover, accessible parking.

BACK TO MAP

Mantra Crown Towers

5/19 Palm Avenue,
Surfers Paradise,
QLD 4217

1300 082 872

www.mantracrowntowers.com.au

Kitchen and Food

Are there cooking facilities?	Yes	Full kitchen
Are appliances reachable while seated?	Partial	Bench 920mm H
Are utensils reachable while seated?	Partial	Some under bench, some in pantry

Balcony / Courtyard

Is there level access to the balcony/courtyard?	No	100mm step down to balcony
Is the doorway a good width?	Yes	Sliding door 855mm W

Arrival, Entry and Facilities

Are there designated car parks?	Yes	Two spaces on B2
Are they undercover?	Yes	2300mm overhead clearance
Is there a drop-off point?	Yes	At front
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	7am - 8pm 7 days. Night Manager and fob entry
Is the entry door a good width?	Yes	Double auto sliding
Is there a Hearing loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Yes	Mixed seating inc chairs with arms and backs

Restaurant seating and tables.

BACK TO MAP

Mantra Crown Towers

5/19 Palm Avenue,
Surfers Paradise,
QLD 4217

1300 082 872

www.mantracrowntowers.com.au

General Areas

Are walkways wide and level?	Yes	
Is there clear signage?	Yes	Directional signage
Is the signage Braille/tactile?	Partial	Toilet and lift
Is there free Wi-Fi?	Yes	
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	One café, two restaurants open 7 days
Is there good seating at eateries?	Yes	Mixed including some with backs and arms
Are there conference rooms?	No	
Are there accessible toilets?	Yes	Ground floor

Lifts

Do the lifts cater for blind low-vision visitors?	Partial	Tactile and Braille. No audio
Does the lift have good circulation space?	Yes	1450mm x 1900mm

Swimming Pool

Is there a swimming pool?	Yes	Three pools inc indoor heated + spa
Is the pool wheelchair accessible?	No	
Are there pool steps and handrails?	Partial	Mixture of steps with and without handrails

BACK TO MAP

Mantra Towers of Chevron

4-Star Hotel

23 Ferny Avenue,
Surfers Paradise QLD 4217

+61 7 5584 8100

www.mantratowersofchevron.com.au

Summary

- 1, 2 & 3 'Easy-access' apartments
- 3 pools (indoor, resort and lap pools)
- Conveniently located above Chevron Renaissance Shopping Centre

BACK TO MAP

Mantra Towers of Chevron

23 Ferny Avenue,
Surfers Paradise,
QLD 4217

+61 7 5584 8100

www.mantratowersofchevron.com.au

Accessible Accommodation

Is there accessible accommodation?	Yes	1, 2 & 3 bedroom easy access apartments
Is the entry door a good width?	No	755mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Entry hall from corridor
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door with?	No	795mm W sliding door in ensuite
Is there an accessible toilet, with grab rails?	No	
Is there clearance under the basin?	No	Solid vanity
Is there a roll-in shower?	No	65mm lip into shower recess
Is there a shower chair?	Yes	Available on request

Bedding

Is the bed at a good height for transferring?	No	625mm H
Is there clearance around the bed?	Yes	More than 1000mm on both sides
Is there clearance under the bed?	Yes	120mm H

Furniture and Fittings

Are switches/controls reachable while seated?	Yes	1000mm H
Is the furniture easy to move?	Yes	Staff can assist
Is clothes storage at a good height?	No	Hanging in main bedroom 1525mm H

Good clearance and circulation in the room.

Shower chair is available on request.

BACK TO MAP

Mantra Towers of Chevron

23 Ferny Avenue,
Surfers Paradise,
QLD 4217

+61 7 5584 8100

www.mantratowersofchevron.com.au

Kitchen and Food

Are there cooking facilities?	Yes	Full Kitchen
Are appliances reachable while seated?	Yes	Bench height 815mm
Are utensils reachable while seated?	Partial	Some under bench. Some in higher cupboard

Balcony / Courtyard

Is there level access to the balcony/courtyard?	No	Step down to deck 100mm
Is the doorway a good width?	Yes	Double sliding door

Arrival, Entry and Facilities

Are there designated car parks?	No	Parking allocated to each unit
Are they undercover?	Yes	1.2m overhead clearance
Is there a drop-off point?	Yes	At front
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	7am - 11am. Fob entry on each unit tower
Is the entry door a good width?	Yes	Double sensor sliding doors
Is there a Hearing loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Yes	Mixed: some with arms and backs

Wide and level walkways at reception.

BACK TO MAP

Mantra Towers of Chevron

23 Ferny Avenue,
Surfers Paradise,
QLD 4217

+61 7 5584 8100

www.mantratowersofchevron.com.au

General Areas

Are walkways wide and level?	Yes	Throughout building
Is there clear signage?	Yes	General direction signage
Is the signage Braille/tactile?	Partial	
Is there free Wi-Fi?	Yes	Accor WiFi
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Partial	Coffee stand. Building is above shopping centre
Is there good seating at eateries?	N/A	
Are there conference rooms?	No	
Are there accessible toilets?	No	

Lifts

Do the lifts cater for blind low-vision visitors?	Partial	Tactile and Braille buttons
Does the lift have good circulation space?	Yes	

Swimming Pool

Is there a swimming pool?	Yes	3 pools. 1 x indoor, 1 x resort pool, 1 x lap pool.
Is the pool wheelchair accessible?	No	
Are there pool steps and handrails?	Yes	All pools have steps with handrails

BACK TO MAP

Mantra Circle on Cavill

4-Star Hotel

9 Ferny Ave,
Surfers Paradise,
QLD 4217

+61 7 5582 2000

www.mantra.com.au/queensland/gold-coast/surfers-paradise/accommodation/resorts/mantra-circle-on-cavill

Summary

- ‘Easy access’ rooms
- Fridge, oven, stove-top & microwave
- 2 Swimming pools & games room

BACK TO MAP

Mantra Circle on Cavill

9 Ferny Ave,
Surfers Paradise,
QLD 4217

+61 7 5582 2000

www.mantra.com.au/queensland/gold-coast/surfers-paradise/accommodation/resorts/mantra-circle-on-cavill

Accessible Apartments

Is there accessible apartments?	Yes	1, 2 & 3 bedroom, 'easy access'
Is the entry door a good width?	No	775mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Hall out inside
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	No	714mm W
Is there an accessible toilet with grab rails?	No	
Is there clearance under the basin?	Partial	424mm H
Is there a roll-in shower?	Partial	Walk in, 790mm x 902mm
Is there a shower chair?	Yes	Available on request

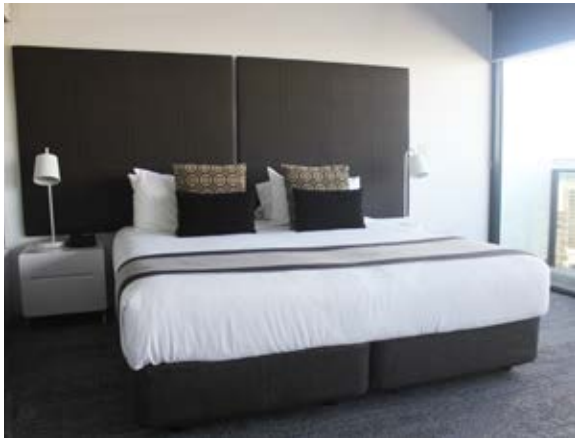
Bedding

Is the bed at a good height for transferring?	Yes	595mm H
Is there clearance around the bed?	Yes	657mm W and 1259mm W
Is there clearance under the bed?	Yes	80mm H

Furniture and Fittings

Are switches/controls reachable seated?	Yes	1000mm H
Is the furniture easy to move?	Yes	Staff can assist
Is clothes storage at a good height?	Yes	Low-height hanging and shelves

Room toilets do not have grab rails or backrests.



The bed has side clearance.

BACK TO MAP

Mantra Circle on Cavill

9 Ferny Ave,
Surfers Paradise,
QLD 4217

+61 7 5582 2000

www.mantra.com.au/queensland/gold-coast/surfers-paradise/accommodation/resorts/mantra-circle-on-cavill

Kitchen and Food

Are there cooking facilities?	Yes	Full kitchen
Are appliances reachable while seated?	Yes	Bench heigh: 894mm
Are appliances usable while seated?	Yes	Microwave, dishwasher, oven
Are utensils reachable while seated?	Partial	Plates & glasses on shelves

Balcony

Is there level access to balcony?	No	Step out to deck 160mm
Is the doorway a good width?	Yes	Sliding door 1400mm W

Arrival, Entry and Facilities

Are there designated car parks?	No	Parking with unit. No designated
Are they undercover?	Yes	2.2m overhead
Is there a drop-off point?	Yes	At front
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	7.30am - 9pm. On site manager
Is the entry door a good width?	Yes	Double sensor sliding doors
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Yes	Mixed: some w/ arms and backs

The apartments have a well-appointed kitchen.

The foyer is spacious and light.

There is a boutique cinema on-site.

BACK TO MAP

Mantra Circle on Cavill

9 Ferny Ave,
Surfers Paradise,
QLD 4217

+61 7 5582 2000

www.mantra.com.au/queensland/gold-coast/surfers-paradise/accommodation/resorts/mantra-circle-on-cavill

General Areas

Are walkways wide and level?	Yes	Throughout building
Is there clear signage?	Yes	General directional signage
Is the signage Braille/tactile?	Partial	On toilet signs
Is there free Wi-Fi?	Yes	Free for Accor members
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	No	Direct access to cafés/restaurant
Are there conference rooms?	Yes	Boardroom for 12 people
Are there accessible toilets?	Yes	LH and RH in general areas

Lifts

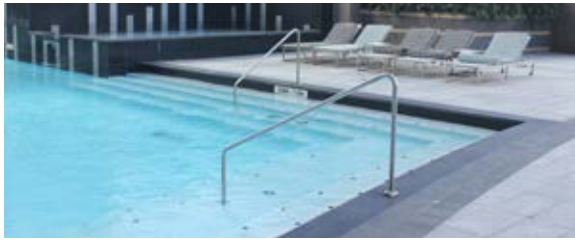
Do the lifts cater for blind or low-vision visitors?	Partial	Tactile & Braille buttons
Does the lift have good circulation space?	Yes	2100mm x 1450mm

Swimming Pools

Are there swimming pools?	Yes	Two: 30m indoor & 35m outdoor
Is the pool wheelchair accessible?	No	
Are there steps and handrails?	Yes	Outdoor rails and 4 steps

There is a children's activity area near the pool area.

Outdoor barbecues are available.



There are handrails and steps into the pool.

BACK TO MAP

Hilton Surfers Paradise Hotel and Residences

Hotel and Residences

6 Orchid Ave,
Surfers Paradise,
QLD 4217

+61 7 5680 8000

www.hiltonsurfersparadise.com.au

Summary

- 9 Accessible hotel rooms
- 4 Swimming pools
- Flat access to balcony

BACK TO MAP

Hilton Surfers Paradise Hotel and Residences

6 Orchid Ave,
Surfers Paradise,
QLD 4217

+61 7 5680 8000

www.hiltonsurfersparadise.com.au

Accessible Rooms

Is there accessible rooms?	Yes	9 rooms. Deluxe, Stdrd, Exec.
Is the entry door a good width?	Yes	846mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Hall inside and out
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	No	814mm W
Is there an accessible toilet?	Yes	Toilet seat height 462mm
Are there grab rails?	Yes	Grab rails at 800mm H
Is there clearance under the basin?	Yes	697mm H
Is there a roll-in shower?	Yes	Inside curtain: 1m x 1.3m
Is there a shower chair?	Yes	Double bench 467mm H

Bedding

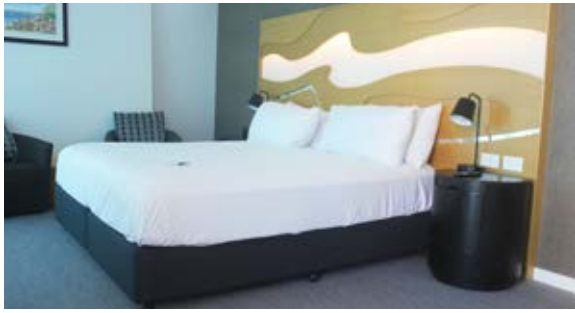
Is the bed at a good height for transferring?	Partial	616mm H
Is there clearance around the bed?	Yes	2900mm W
Is there clearance under the bed?	Yes	60mm H

Furniture and Fittings

Are switches/controls reachable seated?	Yes	980mm H
Is the furniture easy to move?	Yes	Staff can assist
Is clothes storage at a good height?	Yes	Low hanging, shelves & drawers

The toilet has grab rails and easy flush mechanism.

The shower has a fold-down bench.



The bed has ample surrounding space.

BACK TO MAP

Hilton Surfers Paradise Hotel and Residences

6 Orchid Ave,
Surfers Paradise,
QLD 4217

+61 7 5680 8000

www.hiltonsurfersparadise.com.au

Kitchen and Food

Are there cooking facilities?	Partial	Coffee, kettle, fridge
Are appliances reachable while seated?	Yes	Bench height: 885mm
Are appliances usable while seated?	Yes	Kettle under, coffee on bench
Are utensils reachable while seated?	Yes	Draws under bench

Balcony

Is there level access to balcony?	Yes	
Is the doorway a good width?	No	Sliding door, 816mm W

Arrival, Entry and Facilities

Are there designated car parks?	Yes	Public Car Park. 2 for Hilton
Are they undercover?	Yes	2.1m overhead
Is there a drop-off point?	Yes	At front entrance. Valet available
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	24/7. Doors lock from 9pm.
Is there after hours access?	Yes	Access via room key
Is the entry door a good width?	Yes	Double sensor door
Is there a Hearing Loop?	Yes	In ballroom
Is there a low-height counter?	Yes	
Are there good seating options?	Yes	Mixed: some w/ arms and backs

There is a coffee pod machine, kettle and fridge.

The room has flat access to the balcony.

The foyer is spacious and bright.

BACK TO MAP

Hilton Surfers Paradise Hotel and Residences

6 Orchid Ave,
Surfers Paradise,
QLD 4217

+61 7 5680 8000

www.hiltonsurfersparadise.com.au

General Areas

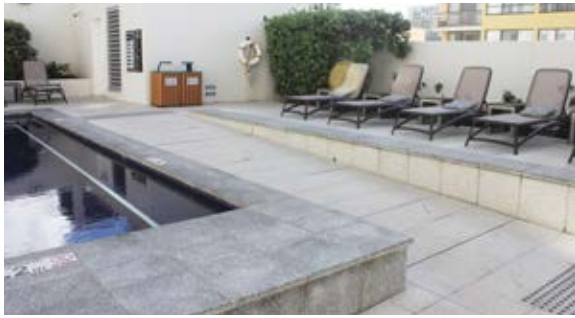
Are walkways wide and level?	Yes	Throughout building
Is there clear signage?	Yes	Signs at lift for each floor
Is the signage Braille/tactile?	No	
Is there free Wi-Fi?	Yes	Throughout
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	Open from 7am
Is there good seating at eateries?	Yes	Chairs with backs and arms
Are there conference rooms?	Yes	5 spaces
Are there accessible toilets?	Yes	On all public area floors

Lifts

Do the lifts cater for blind or low-vision visitors?	Partial	Tactile & Braille buttons
Does the lift have good circulation space?	Yes	1997mm D x 1387mm W

Swimming Pools

Are there swimming pools?	Yes	4. One indoor heated, 3 outdoor
Is the pool wheelchair accessible?	No	
Are there steps and handrails?	Partial	Outdoor: steps, Indoor: ladder



Ramped access to poolside.

A hand rail and contrasted steps run into an outdoor pool.

A hand rail runs into a second outdoor pool.

BACK TO MAP

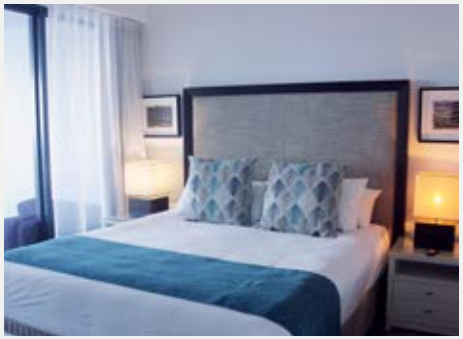
Peppers Soul

5-Star Hotel

8 Esplanade,
Surfers Paradise QLD 4217

+61 7 5635 5700

www.peppers.com.au/soul-surfers-paradise



Summary

- ‘Easy access’ apartments
- 300m to Surf Club with beach matting
- Indoor and outdoor pool

BACK TO MAP

Peppers Soul

8 Esplanade,
Surfers Paradise,
QLD 4217

+61 7 5635 5700

www.peppers.com.au/soul-surfers-paradise

Accessible Apartments

Are there accessible apartments?	Yes	Easy access apartments
Is the entry door a good width?	Yes	880mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Entry from hall inside & out
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	Yes	890mm sliding off main brm
Is there an accessible toilet with grab rails?	No	
Is there clearance under the basin?	No	Vanity unit
Is there a roll-in shower?	No	20mm outside 30mm inside
Is there a shower chair?	Yes	Available on request

Bedding

Is the bed at a good height for transferring?	Partial	740mm H
Is there clearance around the bed?	Yes	772mm W and 824mm W
Is there clearance under the bed?	Yes	60mm H

Furniture and Fittings

Are switches/controls reachable seated?	Yes	1000mm H
Is the furniture easy to move?	Yes	Staff can assist
Is clothes storage at a good height?	Partial	Drawers & shelves. Not hanging

There is some clearance space either side of the bed.

Toilets in the 'easy-access' apartments do not have handrails or backrests.

Rooms are well appointed, some with beach views.

BACK TO MAP

Peppers Soul

8 Esplanade,
Surfers Paradise,
QLD 4217

+61 7 5635 5700

www.peppers.com.au/soul-surfers-paradise

Kitchen and Food

Are there cooking facilities?	Yes	Full kitchen
Are appliances reachable while seated?	Yes	Bench height: 916mm
Are appliances usable while seated?	Partial	Microwave, dishwasher, oven
Are utensils reachable while seated?	Partial	Plates in cupboard

Balcony

Is there level access to balcony?	No	100mm step down
Is the doorway a good width?	Yes	935mm W

Arrival, Entry and Facilities

Are there designated car parks?	Yes	3 bays, 5000mm x 3300mm
Are they undercover?	Yes	2.2m overhead clearance
Is there a drop-off point?	Yes	
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	Located on level 2, 24/7
Is there after hour access?	Yes	Entry after 11pm with pass
Is the entry door a good width?	Yes	Double sensor sliding doors
Is there a Hearing Loop?	No	
Is there a low-height counter?	Yes	Separate desk for seated check-in
Are there good seating options?	Yes	Mixed: some w/ arms and backs

The accessible toilet is available for visitors.

The main entry has sensor-operated glass doors.

There are three designated accessible car parks.

BACK TO MAP

Peppers Soul

8 Esplanade,
Surfers Paradise,
QLD 4217

+61 7 5635 5700

www.peppers.com.au/soul-surfers-paradise

General Areas

Are walkways wide and level?	Yes	
Is there clear signage?	Yes	
Is the signage Braille/tactile?	Partial	On toilet signs
Is there free Wi-Fi?	Yes	
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	From 7am, daily hours vary
Is there good seating at eateries?	Partial	Mixed: some w/ arms and backs
Are there conference rooms?	Yes	Boardroom for 15 people
Are there accessible toilets?	Yes	+ baby change. One in restaurant

Lifts

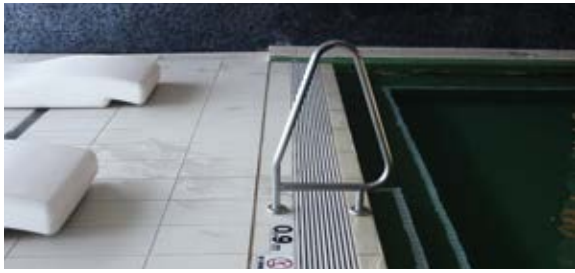
Do the lifts cater for blind or low-vision visitors?	Yes	Tactile & Braille buttons, audio
Does the lift have good circulation space?	Yes	1365mm x 2083mm

Swimming Pools

Are there swimming pools?	Yes	Two heated; indoor & outdoor
Is the pool wheelchair accessible?	No	
Are there steps and handrails?	Yes	Steps and hand rails on both

The barbecue area has a concrete pathway.

A handrail can guide visitors into the outdoor pool.



The indoor pool has a handrail.

BACK TO MAP

RACV Royal Pines Resort

5-Star Hotel

Ross St,
Benowa QLD 4217

+61 7 5597 8700

www.racv.com.au/travel-experiences/resorts/royal-pines-gold-coast.html

Summary

- 2 Accessible rooms
- Golf course and playground
- 2 Heated outdoor pools and spa

BACK TO MAP

RACV Royal Pines Resort

Ross St,
Benowa,
QLD 4217

+61 7 5597 8700

www.racv.com.au/travel-experiences/resorts/royal-pines-gold-coast.html

Accessible Rooms

Is there accessible accommodation?	Yes	2 hotel rooms, interconnecting
Is the entry door a good width?	Yes	864mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Entry from hall inside & out
Are there visual alarms?	No	

Accessible Bathroom

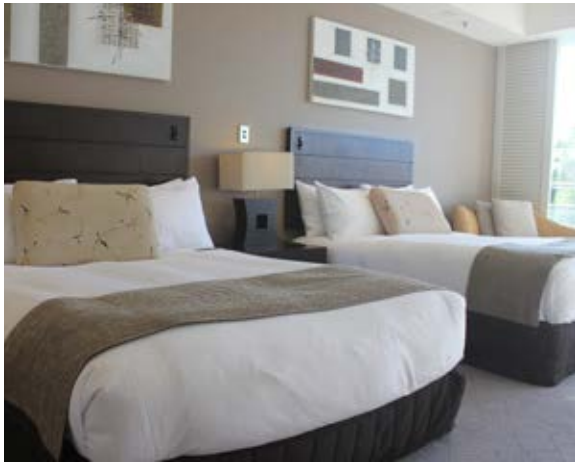
Does the bathroom have good door width?	Yes	887mm sliding
Is there an accessible toilet?	No	Toilet seat height 492mm H
Are there grab rails?	Yes	Grab rails 799mm H
Is there clearance under the basin?	Yes	664mm H clearance
Is there a roll-in shower?	Yes	
Is there a shower chair?	Yes	Bench 481mm

Bedding

Is the bed at a good height for transferring?	Yes	580mm H
Is there clearance around the bed?	Yes	Beds can be reconfigured
Is there clearance under the bed?	Yes	100mm H

Furniture and Fittings

Are switches/controls reachable seated?	No	Lights 1237mm H. A/C 1349mm
Is the furniture easy to move?	Yes	Room can be reconfigured
Is clothes storage at a good height?	Yes	Shelves, not hanging



The bed arrangement can be configured.

The toilet has grab rails and emergency phone.

BACK TO MAP

RACV Royal Pines Resort

Ross St,
Benowa,
QLD 4217

+61 7 5597 8700

www.racv.com.au/travel-experiences/resorts/royal-pines-gold-coast.html

Kitchen and Food

Are there cooking facilities?	No	Kettle only
Are appliances reachable while seated?	Yes	Bench height: 986mm
Are utensils reachable while seated?	No	Glasses above bench

Balcony

Is there level access to balcony?	No	100mm step down
Is the doorway a good width?	Yes	Glass sliding 120cm

Arrival, Entry and Facilities

Are there designated car parks?	Yes	2 bays, 5000mm x 3800mm
Are they undercover?	Yes	2.1m overhead clearance
Is there a drop-off point?	Yes	At front with Porter-style service
Is the main entry path level, barrier-free?	Yes	Level double sensor doors

Reception and Entry

Is there a reception?	Yes	Open 24/7
Is there after hour access?	Yes	Entry 12am-5am with fob key
Is the entry door a good width?	Yes	Double sensor doors
Is there a Hearing Loop?	Yes	In conference rooms
Is there a low-height counter?	Partial	See concierge for seated check-in
Are there good seating options?	Yes	Mixed: some w/ arms and backs

The reception is open and light.

There are accessible parking bays.

There are double sliding doors to the reception.

BACK TO MAP

RACV Royal Pines Resort

Ross St,
Benowa,
QLD 4217

+61 7 5597 8700

www.racv.com.au/travel-experiences/resorts/royal-pines-gold-coast.html

General Areas

Are walkways wide and level?	Yes	Throughout
Is there clear signage?	Yes	Directional signage throughout
Is the signage Braille/tactile?	Partial	On toilet signs
Is there free Wi-Fi?	Yes	Throughout
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	8 eateries, from 6am
Is there room service?	Yes	24-hour room service
Is there good seating at eateries?	Yes	Mixed: some w/ arms and backs
Are there conference rooms?	Yes	Multiple
Are there accessible toilets?	Yes	RH & LH in general areas

Lifts

Do the lifts cater for blind or low-vision visitors?	Yes	Tactile & Braille buttons & audio
Does the lift have good circulation space?	Yes	1960mm x 1880mm

Swimming Pools

Are there swimming pools?	Yes	Two heated, outdoor pools
Is the pool wheelchair accessible?	Yes	Hoist on main pool.
Is there access to a kids pool?	Yes	Good path to waterpark
Are there steps and handrails?	Yes	

There are two heated outdoor pools with seating nearby.

Trattoria Amici restaurant is wide and open.

The Kalinda Restaurant is bright and light.

BACK TO MAP

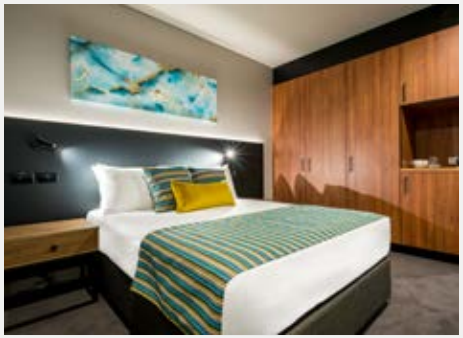
Elite Gold Coast

4-Star Hotel

28 Chisholm Rd,
Carrara QLD 4211

+61 7 5618 8800

www.elitegoldcoast.com.au



Summary

- 5 Accessible rooms
- 2 Accessible car parks
- Infinity pool

BACK TO MAP

Elite Gold Coast

28 Chisholm Rd,
Carrara,
QLD 4211

+61 7 5618 8800

www.elitegoldcoast.com.au

Accessible Rooms

Is there accessible accommodation?	Yes	5 accessible / 65 'Easy Access'
Are there good apartment door widths?	Yes	847mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Hall in and out
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have a wide door width?	Yes	869mm W
Is there an accessible toilet?	Yes	Toilet seat height 462mm H
Does it have grab rails?	Yes	Grabrail height 776mm H
Is there clearance under the basin?	Yes	687mm clearance
Is there a roll-in shower?	Yes	Inside curtain: 1.2m x 1.2m
Is there a shower chair?	Yes	Bench seat at 471mm H

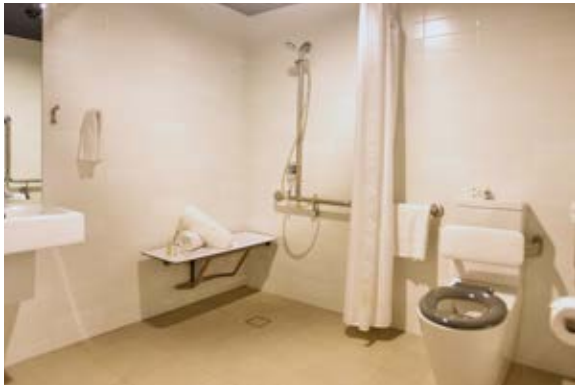
Bedding

Does the bed height make it easy to transfer?	Partial	627mm H
Is there clearance around the bed?	Yes	1000mm W either side
Is there clearance under the bed?	Yes	70mm

Furniture and Fittings

Are switches/controls reachable while seated?	Yes	970mm H
Is the furniture easy to move?	Partial	Bed on castor wheels
Is clothes storage at a good height?	Partial	Shelves, drawers, not hanging

There is a bar fridge and kettle available.



The bathroom has an accessible toilet & shower

The room has tall and wide windows.

BACK TO MAP

Elite Gold Coast

28 Chisholm Rd,
Carrara,
QLD 4211

+61 7 5618 8800

www.elitegoldcoast.com.au

Kitchen and Food

Are there cooking facilities?	Partial	Kettle and fridge
Are appliances reachable while seated?	Yes	Bench 900mm
Are utensils reachable while seated?	Partial	On bench

Balcony / Courtyard

Is there level access to balcony/courtyard?	No	Inside: 35mm / Outside: 170mm
Is the doorway a good width?	Yes	843mm W

Arrival, Entry and Facilities

Are there designated car parks?	Yes	2 underneath 3.15 x 5.35m
Are they undercover?	Yes	1.8m height clearance
Is there a drop-off point?	No	
Is the main entry path level, barrier-free?	Yes	Access via lift from car park

Reception and Entry

Is there a reception?	Yes	24/7. Door locked 11pm - 5am
Is there after hour access?	Yes	Entry via fob after hours
Is the entry door a good width?	Yes	Double door
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	No	No seating in reception

The accessible room has a small desk.

The accessible parking bays are outdoors.

The reception has fob entry after hours.

BACK TO MAP

Elite Gold Coast

28 Chisholm Rd,
Carrara,
QLD 4211

+61 7 5618 8800

www.elitegoldcoast.com.au

General Areas

Are walkways wide and level?	Yes	Inside building
Is there clear signage?	Yes	Throughout
Is the signage Braille/tactile?	No	
Is there free Wi-Fi?	Yes	Throughout
Is there a sensory or quiet space?	No	
Is there a bar & restaurant?	Yes	Open Wed - Sat from 5pm
Is there good seating at eateries?	Yes	Mixed seating w/o armrests
Are there conference rooms?	Yes	4 rooms, configurable
Are there accessible toilets?	Yes	Toilet and shower, ground floor

Lifts

Do the lifts cater for blind, low-vision visitors?	Yes	Tactile & Braille buttons, Audio
Does the lift have good circulation space?	Yes	1.4m W x 1.6m D

Swimming Pool and Spa

Is there a swimming pool?	Yes	Outdoor, unheated
Is the pool wheelchair accessible?	No	
Are there steps and handrails?	Yes	Stairs, without handrails

There is an bar/restaurant onsite.

There is an infinity pool with seating.

BACK TO MAP

Novotel Surfers Paradise

4-Star Hotel

Corner of Surfers Paradise Blvd and Hanlan St,
Surfers Paradise QLD 4217

+61 7 5579 3499

www.novotelsurfersparadise.com.au

Summary

- 2 Accessible hotel rooms
- Café/Restaurant
- Outdoor heated pool and spa

BACK TO MAP

Accessible Rooms

Are there accessible rooms?	Yes	2 hotel rooms
Is the entry door a good width?	Yes	858mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Entry from hall inside & out
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	Yes	880mm sliding off main b'room
Is there an accessible toilet?	Yes	Toilet seat height 472mm
Are there grab rails?	Yes	Drop-down grab rails 810mm H
Is there clearance under the basin?	Yes	Clearance 669mm
Is there a roll-in shower?	Yes	Inside curtain: 0.9m x 1.4m
Is there a shower chair?	Yes	Double 474mm H

Bedding

Is the bed at a good height for transferring?	Yes	637mm H
Is there clearance around the bed?	Yes	1646mm and 1699mm
Is there clearance under the bed?	Yes	95mm H

Furniture and Fittings

Are switches/controls reachable seated?	No	1170 – 1217mm H
Is the furniture easy to move?	Yes	Modular lounge
Is clothes storage at a good height?	Partial	Shelves, not hanging

The accessible room has ample space.

The roll-in shower has a fold-down bench seat and low mixer control.

The toilet has a hand rail and backrest.

BACK TO MAP

Novotel Surfers Paradise

Corner of Surfers Paradise Blvd and Hanlan St,
Surfers Paradise,
QLD 4217

+61 7 5579 3499

www.novotelsurfersparadise.com.au

Kitchen and Food

Are there cooking facilities?	Partial	Fridge and kettle
Are appliances reachable while seated?	Yes	Bench height: 774mm
Are appliances usable while seated?	Yes	In drawers

Balcony

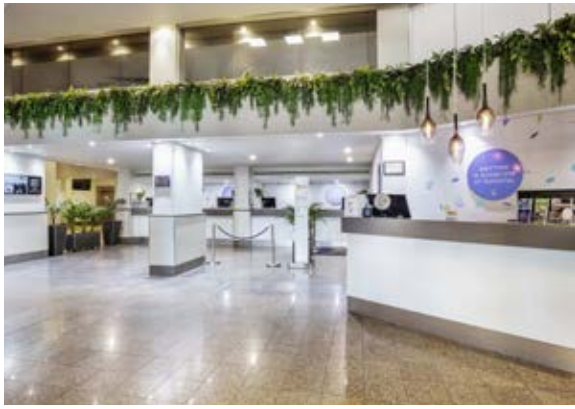
Is there level access to balcony?	No	13cm step inside, 7cm outside
Is the doorway a good width?	No	833mm W

Arrival, Entry and Facilities

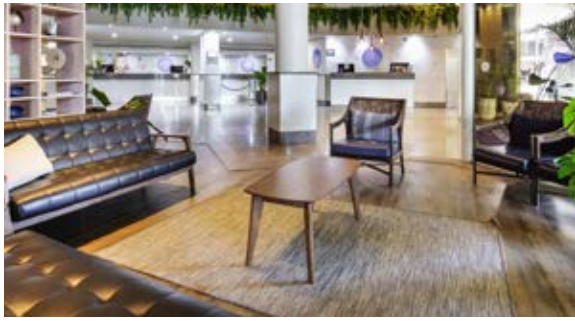
Are there designated car parks?	No	Paid parking available
Are they undercover?	Yes	2.2m overhead clearance
Is there a drop-off point?	Yes	At front of hotel
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	24/7, locked at 10pm
Is there after hour access?	Yes	Key access after hours
Is the entry door a good width?	Yes	Double sensor sliding doors
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Yes	Chairs with arms and backs



Check-in counters and concierge.



The foyer is wide and light with seating.

No on-site parking, undercover arrival area.

BACK TO MAP

Novotel Surfers Paradise

Corner of Surfers Paradise Blvd and Hanlan St,
Surfers Paradise,
QLD 4217

+61 7 5579 3499

www.novotelsurfersparadise.com.au

General Areas

Are walkways wide and level?	Yes	
Is there clear signage?	Yes	Signs at each lift
Is the signage Braille/tactile?	No	
Is there free Wi-Fi?	Yes	Throughout
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	1 Café, 1 Restaurant.
Is there good seating at eateries?	Yes	Mixed: some w/ arms and backs
Are there conference rooms?	Yes	6 configurable rooms
Are there accessible toilets?	No	

Lifts

Do the lifts cater for blind or low-vision visitors?	Yes	Tactile & Braille buttons, audio
Does the lift have good circulation space?	Yes	1540mm x 1630mm

Swimming Pools

Are there swimming pools?	Yes	Outdoor heated
Is the pool wheelchair accessible?	No	
Are there steps and handrails?	Yes	Steps with handrail

The café is nearby the reception area.

The outdoor heated pool has a handrail and steps.

BACK TO MAP

Mantra Legends

4-Star Hotel

25 Laycock Street,
Surfers Paradise QLD 4217

+61 7 5588 7888

www.mantralegends.com.au

Summary

- 1 Accessible room
- Swimming pool
- Onsite cafe

BACK TO MAP

Mantra Legends

25 Laycock Street,
Surfers Paradise,
QLD 4217

+61 7 5588 7888

www.mantralegends.com.au

Accessible Accommodation

Is there accessible accommodation?	Yes	One hotel room
Is the entry door a good width?	Yes	846mm W
Are door handles easy to use?	Yes	Lever style
Is there circulation space at the door?	Yes	Hallway inside and out
Are there visual alarms?	Yes	In room and bathroom

Accessible Bathroom

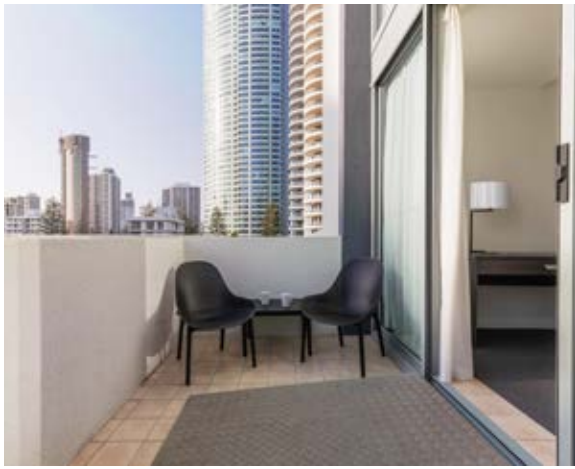
Does the bathroom have good door with?	Yes	865mm W
Is there an accessible toilet, with grab rails?	Yes	Grab rails at 795mm H RH transfer
Is there clearance under the basin?	Yes	525mm vanity unit
Is there a roll-in shower?	Yes	Inside curtain 1450mm x 975mm
Is there a shower chair?	Yes	Fold down bench 445mm H

Bedding

Is the bed at a good height for transferring?	Yes	585mm H
Is there clearance around the bed?	Partial	1200mm W at side. 700mm W at foot.
Is there clearance under the bed?	Yes	120mm H

Furniture and Fittings

Are switches/controls reachable while seated?	Yes	880mm H
Is the furniture easy to move?	No	Fixed
Is clothes storage at a good height?	No	Hanging 1450mm H



Bedroom ramp to balcony.

Roll-in shower with grab rails.

BACK TO MAP

Mantra Legends

25 Laycock Street,
Surfers Paradise,
QLD 4217

+61 7 5588 7888

www.mantralegends.com.au

Kitchen and Food

Are there cooking facilities?	No	Tea and coffee only. Fridge
Are appliances reachable while seated?	Yes	Bench 890mm H
Are utensils reachable while seated?	Yes	Under bench

Balcony / Courtyard

Is there level access to the balcony/courtyard?	Partial	Ramp to balcony. 60mm gap between ramp and door.
Is the doorway a good width?	Yes	950mm sliding

Arrival, Entry and Facilities

Are there designated car parks?	Yes	2 spaces near lift
Are they undercover?	Yes	2100mm overhead clearance
Is there a drop-off point?	Yes	At front
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	24/7. 10pm - 5am fob entry. Fob 1350mm H
Is the entry door a good width?	Yes	Double auto sliding doors
Is there a Hearing loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Yes	Mixture of seating inc. chairs with backs and arms

Wide and level walkways at reception.

Wide pathways at onsite restaurant, Fables.

BACK TO MAP

Mantra Legends

25 Laycock Street,
Surfers Paradise,
QLD 4217

+61 7 5588 7888

www.mantralegends.com.au

General Areas

Are walkways wide and level?	Yes	Throughout
Is there clear signage?	Partial	
Is the signage Braille/tactile?	Partial	On toilets and lift
Is there free Wi-Fi?	Yes	Throughout
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	Café 10am - 7pm 7 days
Is there good seating at eateries?	Yes	Mixed seating
Are there conference rooms?	Yes	1 ballroom. Configurable up to 6 rooms
Are there accessible toilets?	Yes	Ground floor general area

Lifts

Do the lifts cater for blind low-vision visitors?	Partial	Tactile and Braille buttons. No audio.
Does the lift have good circulation space?	Yes	1800mm x 1760mm

Swimming Pool

Is there a swimming pool?	Yes	
Is the pool wheelchair accessible?	No	
Are there pool steps and handrails?	Yes	3 steps with grabrails

BACK TO MAP

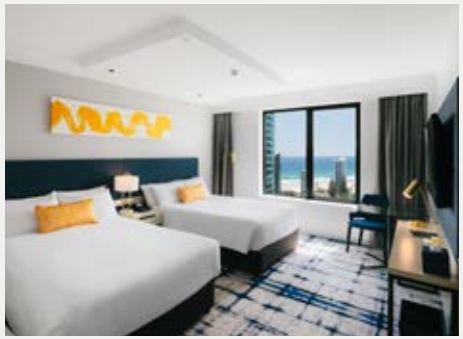
Voco Gold Coast

4-Star Hotel

31 Hamilton Ave,
Surfers Paradise QLD 4217

+61 7 5588 8333

www.goldcoast.vocohotels.com



Summary

- 2 Accessible rooms (interconnected)
- 3 Accessible parking bays
- 2 Heated outdoor pools

BACK TO MAP

Voco Gold Coast

31 Hamilton Ave,
Surfers Paradise,
QLD 4217

+61 7 5588 8333

www.goldcoast.vocohotels.com

Accessible Rooms

Is there accessible accommodation?	Yes	2 hotel rooms, interconnecting
Is the entry door a good width?	No	804mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Entry from hall inside & out
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	No	816mm
Is there an accessible toilet?	No	Toilet seat height 492mm H
Are there grab rails?	Yes	Grab rails 800mm H
Is there clearance under the basin?	Yes	640mm H clearance
Is there a roll-in shower?	Yes	Inside curtain: 1m x 1.1m
Is there a shower chair?	Yes	Chair

Bedding

Is the bed at a good height for transferring?	Yes	680mm H
Is there clearance around the bed?	Yes	1016mm W and 1258mm W
Is there clearance under the bed?	Yes	80mm H

Furniture and Fittings

Are switches/controls reachable seated?	Partial	Between 950mm - 1200mm
Is the furniture easy to move?	Yes	Staff can assist
Is clothes storage at a good height?	Partial	Shelves, not hanging

The Queen bed in the accessible room.

A shower chair can be provided.

The toilet has grab rails.

BACK TO MAP

Voco Gold Coast

31 Hamilton Ave,
Surfers Paradise,
QLD 4217

+61 7 5588 8333

www.goldcoast.vocohotels.com

Kitchen and Food

Are there cooking facilities?	Partial	Kettle only
Are appliances reachable while seated?	Yes	Bench height: 975mm
Are utensils reachable while seated?	Yes	Located on bench

Courtyard / Balcony

Is there level access to the balcony/courtyard?	N/A
Is the doorway a good width?	N/A

Arrival, Entry and Facilities

Are there designated car parks?	Yes	3 bays, 6600mm x 3500mm
Are they undercover?	Yes	1.9m overhead clearance
Is there a drop-off point?	Yes	At front
Is the main entry path level, barrier-free?	Yes	Level w/ wide sensor doors

Reception and Entry

Is there a reception?	Yes	Open 24/7
Is there after hour access?	Yes	Entry after 12am with room key
Is the entry door a good width?	Yes	Double sensor sliding doors
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Yes	Mixed: some w/ arms and backs

Automatic sensor doors at the property entry.

The reception is open and clear.

The foyer has mixed, low seating.

BACK TO MAP

Voco Gold Coast

31 Hamilton Ave,
Surfers Paradise,
QLD 4217

+61 7 5588 8333

www.goldcoast.vocohotels.com

General Areas

Are walkways wide and level?	Yes	
Is there clear signage?	Yes	Some directional signage
Is the signage Braille/tactile?	Partial	Lifts and toilets
Is there free Wi-Fi?	Yes	Throughout
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	3 restaurants. Open from 6.30am
Is there room service?	Yes	24-hour room service
Is there good seating at eateries?	Yes	Mixed: some w/ arms and backs
Are there conference rooms?	Yes	7 conference rooms
Are there accessible toilets?	Yes	Ground and first floor

Lifts

Do the lifts cater for blind or low-vision visitors?	Partial	Tactile & Braille buttons
Does the lift have good circulation space?	Yes	1800mm x 1550mm

Swimming Pools

Are there swimming pools?	Yes	Two heated, outdoor pools
Is the pool wheelchair accessible?	No	Stairs up to pool decks
Are there steps and handrails?	Yes	

'Waves' buffet is open and bright.

'Clifford's Grill' has large windows and opens to the street.

The pool has stepped access and hand rail.

BACK TO MAP

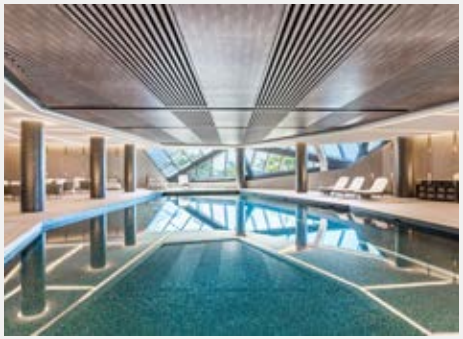
The Langham

5-Star Hotel

38 Old Burleigh Road,
Surfers Paradise QLD 4217

+61 7 5638 8888

https://www.langhamhotels.com/en/the-langham/gold-coast/



Summary

- 8 accessible rooms, 5 with interconnecting rooms
- Outdoor pool and indoor pool with hoist
- 4 restaurants and 1 café onsite

BACK TO MAP

The Langham

38 Old Burleigh Road,
Surfers Paradise,
QLD 4217

+61 7 5638 8888

https://www.langhamhotels.com/en/the-langham/gold-coast/

Accessible Accommodation

Is there accessible accommodation?	Yes	8 rooms, 5 with interconnecting rooms.
Is the entry door a good width?	Yes	858mm W
Are door handles easy to use?	Yes	Lever style with fob 1140mm H
Is there circulation space at the door?	Yes	Corridor to internal hallway
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door with?	Yes	935mm sliding door
Is there an accessible toilet?	Yes	Toilet seat 457mm H
Are there grab rails?	Yes	800mm H Various sides depending on room
Is there clearance under the basin?	Yes	743mm H
Is there a roll-in shower?	Yes	Inside curtain 1080mm x 1165mm
Is there a shower chair?	Yes	Fold down bench 485mm H

Bedding

Is the bed at a good height for transferring?	No	690mm H
Is there clearance around the bed?	Yes	More than 1000mm each side
Is there clearance under the bed?	Yes	115mm H

Furniture and Fittings

Good circulation throughout the room.

Roll-in shower, shower chair and accessible toilet with grab rails.

BACK TO MAP

The Langham

38 Old Burleigh Road,
Surfers Paradise,
QLD 4217

+61 7 5638 8888

https://www.langhamhotels.com/en/the-langham/gold-coast/

Are switches/controls reachable while seated?	Yes	1000mm
Is the furniture easy to move?	Yes	Staff will assist
Is clothes storage at a good height?	Partial	Drawers yes, hanging 1700mm

Kitchen and Food

Are there cooking facilities?	No	Coffee pod, kettle and fridge
Are appliances reachable while seated?	Yes	Coffee on bench 855mm H. Kettle under
Are utensils reachable while seated?	Yes	Under bench

Balcony / Courtyard

Is there level access to the balcony/courtyard?	Yes	Balcony on each room
Is the doorway a good width?	Yes	1900mm push button open

Arrival, Entry and Facilities

Are there designated car parks?		
Are they undercover?		
Is there a drop-off point?	Yes	At front door
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	24/7 Fob entry between 11pm - 6am. Fob 860mm H
Is the entry door a good width?	Yes	
Is there a Hearing loop?	Yes	In conference rooms
Is there a low-height counter?	Partial	Consierge desk 860mm can be wused for check in

Level entry points and wide sliding doors into the lobby.

Wide entry, with mixed seating at onsite restaurants.

BACK TO MAP

Are there good seating options?	Yes	Mixed including chairs with backs and arms

General Areas

Are walkways wide and level?	Yes	Throughout
Is there clear signage?	Yes	Directional signage
Is the signage Braille/tactile?	Partial	On toilets and lifts
Is there free Wi-Fi?	Yes	Throughout
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	1 café, 4 restaurants open 7 days
Is there good seating at eateries?	Yes	Mixed including chairs with backs and arms
Are there conference rooms?	Yes	With hearing loops
Are there accessible toilets?	Yes	Ground floor, pool level

Lifts

Do the lifts cater for blind low-vision visitors?	Partial	Tactille & Braille on some. Some digital floor selection
Does the lift have good circulation space?	Yes	2025mm x 1660mm. Door 1100mm W

Swimming Pool

Is there a swimming pool?	Yes	Indoor and outdoor heated

The Langham

38 Old Burleigh Road,
Surfers Paradise,
QLD 4217

+61 7 5638 8888

https://www.langhamhotels.com/en/the-langham/gold-coast/

BACK TO MAP

Is the pool wheelchair accessible?	Yes	Indoor pool has hoist
Are there pool steps and handrails?	Yes	Steps with handrails outdoor pool

Spa & Kidsclub

Accessible treatment room in Health Club open to public with spa booking

The Langham

38 Old Burleigh Road,
Surfers Paradise,
QLD 4217

+61 7 5638 8888

https://www.langhamhotels.com/en/the-langham/gold-coast/

BACK TO MAP

The Breakers

4-Star Hotel

60 Old Burleigh Road,
Surfers Paradise QLD 4217

+61 7 5538 5311

www.thebreakers.com.au

Summary

- ‘Easy-access’ apartments
- Pool with beachfront access
- Beachfront barbeque facilities

BACK TO MAP

The Breakers

60 Old Burleigh Road,
Surfers Paradise,
QLD 4217

+61 7 5538 5311

www.thebreakers.com.au

Accessible Accommodation

Is there accessible accommodation?	No	Easy Access Apartments. Apt 60 assessed.
Is the entry door a good width?	No	760mm Wide
Are door handles easy to use?	No	Knobs on all doors
Is there circulation space at the door?	Yes	Hallway into hallway
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door with?	No	700mm wide
Is there an accessible toilet, with grab rails?	No	Pan 425mm high
Is there clearance under the basin?	No	Solid vanity unit
Is there a roll-in shower?	Partial	Step free shower recess 891mm W x 1210mm L
Is there a shower chair?	Yes	Available on request

Bedding

Is the bed at a good height for transferring?	No	697mm High
Is there clearance around the bed?	Yes	1000mm on each side
Is there clearance under the bed?	Yes	10mm

Furniture and Fittings

Are switches/controls reachable while seated?	Yes	All switches between 900mm - 1000mm
Is the furniture easy to move?	Yes	Staff will assist
Is clothes storage at a good height?	Partial	Hanging 1600mm. Drawers <795mm

Good circulation throughout the room.

Step free shower recess, and shower chair available on request.

BACK TO MAP

The Breakers

60 Old Burleigh Road,
Surfers Paradise,
QLD 4217

+61 7 5538 5311

www.thebreakers.com.au

Kitchen and Food

Are there cooking facilities?	Yes	Full kitchen
Are appliances reachable while seated?	Yes	Bench 900mm - on or under bench
Are utensils reachable while seated?	Partial	Some under bench, some in pantry

Balcony / Courtyard

Is there level access to the balcony/courtyard?	No	110mm step down to balcony
Is the doorway a good width?	Yes	2800mm double sliding door

Arrival, Entry and Facilities

Are there designated car parks?	No	One park per unit. Can accommodate larger spaces
Are they undercover?	Yes	2000mm overhead clearance
Is there a drop-off point?	Partial	Visitors carpark has path to reception
Is the main entry path level, barrier-free?	Yes	Concrete pathway

Reception and Entry

Is there a reception?	Yes	Reception at entry plus onsite managers
Is the entry door a good width?	Yes	990mm auto sliding
Is there a Hearing loop?	No	
Is there a low-height counter?	No	Staff will meet and greet
Are there good seating options?	Yes	Lounge with backrest and arms

Outdoor pool with 3 steps in with handrail on one side.

Pool and beachside barbeque.

BACK TO MAP

The Breakers

60 Old Burleigh Road,
Surfers Paradise QLD 4217

+61 7 5538 5311

www.thebreakers.com.au

General Areas

Are walkways wide and level?	Yes	Throughout
Is there clear signage?	Yes	Directional within the complex
Is the signage Braille/tactile?	No	
Is there free Wi-Fi?	Yes	Throughout
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	No	
Is there good seating at eateries?	No	
Are there conference rooms?	No	
Are there accessible toilets?	No	

Lifts

Do the lifts cater for blind low-vision visitors?	Partial	Tactile and Braille, no audio
Does the lift have good circulation space?	Partial	795 Door, 1145mm x 1650mm

Swimming Pool

Is there a swimming pool?	Yes	
Is the pool wheelchair accessible?	No	
Are there pool steps and handrails?	Yes	3 steps in with handrail on one side

BACK TO MAP

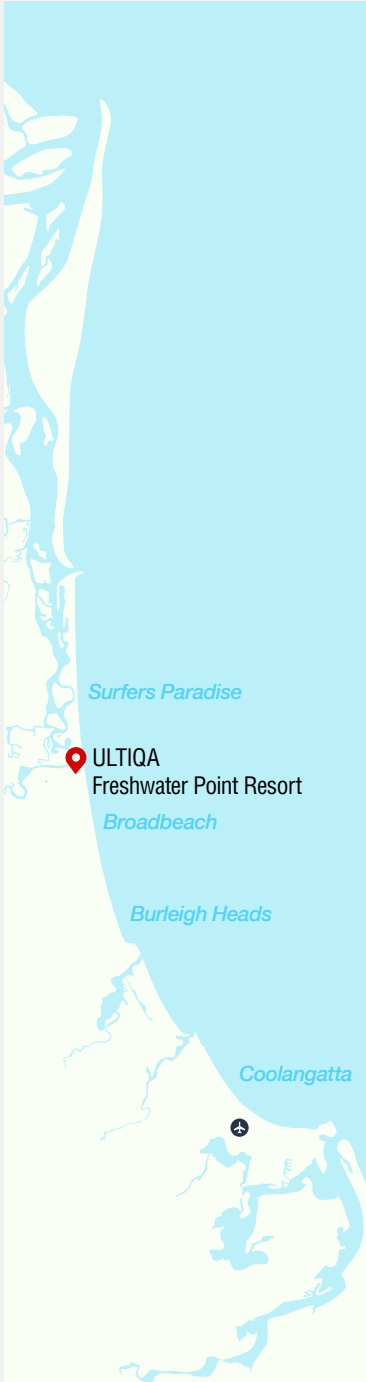
ULTIQA Freshwater Point Resort

4-Star Hotel/Resort

33 T E Peters Dr,
Broadbeach QLD 4218

+61 7 5582 1000

www.ultiqafreshwater.com.au



Summary

- 30 'Easy access' rooms
- Outdoor pool
- Gym, sauna and steam room on-site

BACK TO MAP

ULTIQA Freshwater Point Resort

33 T E Peters Dr,
Broadbeach,
QLD 4218

+61 7 5582 1000

www.ultiqafreshwater.com.au

Accessible Rooms

Is there accessible accommodation?	Yes	30 'easy access' apartments
Is the entry door a good width?	Yes	877mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Hall inside and outside
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	Yes	En-suite door 1120mm
Is there an accessible toilet?	No	Toilet seat height 437mm H
Are there grab rails?	No	
Is there clearance under the basin?	No	Solid vanity
Is there a roll-in shower?	No	57cm door into shower cubicle
Is there a shower chair?	Yes	Seat available on request

Bedding

Is the bed at a good height for transferring?	Yes	520mm H
Is there clearance around the bed?	Yes	940mm W and 1110mm W
Is there clearance under the bed?	Yes	90mm H

Furniture and Fittings

Are switches/controls reachable seated?	Partial	Lights 1m, A/C 1.5m
Is the furniture easy to move?	Yes	Staff can assist
Is clothes storage at a good height?	Partial	Shelves & drawers, not hanging

The toilets have an open format.

The basin is a vanity style design.

Furniture placement allows for free movement.

BACK TO MAP

ULTIQA Freshwater Point Resort

33 T E Peters Dr,
Broadbeach,
QLD 4218

+61 7 5582 1000

www.ultiqafreshwater.com.au

Kitchen and Food

Are there cooking facilities?	Yes	Full kitchen. Bench: 900mm H
Are appliances reachable while seated?	Yes	Oven, m'wave, dishwasher below
Are utensils reachable while seated?	Yes	Under bench

Balcony

Is there level access to balcony?	No	10cm step down
Is the doorway a good width?	Yes	Double glass sliding 1.9m

Arrival, Entry and Facilities

Are there designated car parks?	Yes	2 outdoor + allocated per unit
Are they undercover?	Yes	2m overhead clearance
Is there a drop-off point?	Yes	At front
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	9-6pm 7 days
Is there after hour access?	Yes	Entry after hours with room key
Is the entry door a good width?	Yes	Double sensor sliding doors
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Yes	Mixed: some w/ arms and backs

There are full kitchens in apartments.

Balconies have a step down.

The foyer/reception is light-filled.

BACK TO MAP

ULTIQA Freshwater Point Resort

33 T E Peters Dr,
Broadbeach,
QLD 4218

+61 7 5582 1000

www.ultiqafreshwater.com.au

General Areas

Are walkways wide and level?	Yes	
Is there clear signage?	Yes	Directional signage throughout
Is the signage Braille/tactile?	Partial	On toilets
Is there free Wi-Fi?	Yes	Throughout
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	Open 7.30am – 2pm
Is there good seating at eateries?	Yes	Chairs with arms
Are there conference rooms?	Yes	4 conf. rooms, varying capacity
Are there accessible toilets?	Yes	Ground floor

Lifts

Do the lifts cater for blind or low-vision visitors?	Partial	Tactile & Braille buttons
Does the lift have good circulation space?	No	1m W x 2m D

Swimming Pools

Are there swimming pools?	Yes	23m outdoor pool
Is the pool wheelchair accessible?	No	Access via stairs with hand rails
Are there steps and handrails?	Yes	

The pool is accessible via steps and handrails.

The reception has automatic doors and a large area for check-in.

BACK TO MAP

The Star Grand

5-Star Hotel

1 Casino Dr,
Broadbeach QLD 4218

+61 7 5592 8100

www.star.com.au/goldcoast

Summary

- 10 Accessible rooms
- 2 Pools with hoists Peninsula-style toilet
- Peninsula-style accessible toilet

BACK TO MAP

The Star Grand

1 Casino Dr,
Broadbeach,
QLD 4218

+61 7 5592 8100

www.star.com.au/goldcoast

Accessible Rooms

Is there accessible accommodation?	Yes	8 Standard, 2 Executive Rooms
Is the entry door a good width?	Yes	862mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Wide hall inside and out
Are there visual alarms?	No	

Accessible Bathroom

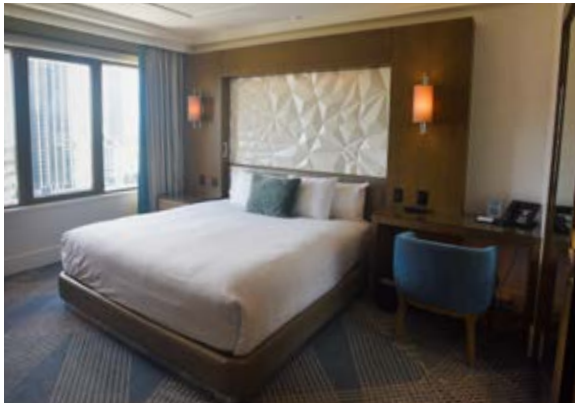
Does the bathroom have good door width?	Yes	863mm
Is there an accessible toilet?	Yes	Toilet seat height 478mm
Are there grab rails?	Yes	4 rooms w/ drop-down grab rails
Is there clearance under the basin?	Yes	724mm H
Is there a roll-in shower?	Yes	Inside curtain: 1.1m x 1.2m
Is there a shower chair?	Yes	Available upon request

Bedding

Is the bed at a good height for transferring?	Partial	683mm H - configurations vary
Is there clearance around the bed?	Yes	Beds can be moved to suit
Is there clearance under the bed?	Yes	Hoist-appropriate bed available

Furniture and Fittings

Are switches/controls reachable seated?	Yes	969mm from floor
Is the furniture easy to move?	Yes	Staff can assist
Is clothes storage at a good height?	Partial	Draws, shelves, not hangers



The bedroom has a small desk/sideboard.

The room has a coffee pod machine and low desk.

The toilet has grab rails and a backrest.

BACK TO MAP

The Star Grand

1 Casino Dr,
Broadbeach,
QLD 4218

+61 7 5592 8100

www.star.com.au/goldcoast

Kitchen and Food

Are there cooking facilities?	Partial	Kettle only
Are appliances reachable while seated?	Yes	In drawer
Are utensils reachable while seated?	Yes	In drawer and cupboard

Balcony

Is there level access to balcony?	N/A	
Is the doorway a good width?	N/A	

Arrival, Entry and Facilities

Are there designated car parks?	Yes	48 bays across 3 levels
Are they undercover?	Yes	1.9m overhead clearance
Is there a drop-off point?	Yes	Valet parking if needed
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	24/7 open and staffed
Is the entry door a good width?	Yes	Double sensor doors x 4
Is there a Hearing Loop?	Yes	Various areas throughout
Is there a low-height counter?	Yes	Two separate low desks
Are there good seating options?	Yes	Seating mix, chairs with arms

The basin has a wide benchtop and leg clearance.

The reception is bright and large.

BACK TO MAP

The Star Grand

1 Casino Dr,
Broadbeach,
QLD 4218

+61 7 5592 8100

www.star.com.au/goldcoast

General Areas

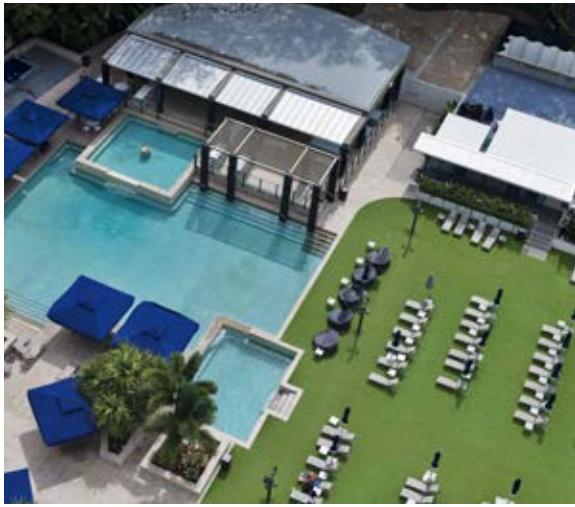
Are walkways wide and level?	Yes	
Is there clear signage?	Partial	Some directional signage
Is the signage Braille/tactile?	Partial	Toilets
Is there free Wi-Fi?	Yes	Throughout
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	Multiple open from 6am
Is there good seating at eateries?	Partial	No armrests in restaurants
Are there conference rooms?	Yes	Multiple
Are there accessible toilets?	Yes	Throughout general areas

Lifts

Do the lifts cater for blind or low-vision visitors?	Partial	Floor selection on screen. Audio
Does the lift have good circulation space?	Yes	1.85m x 1.39m

Swimming Pool

Are there a swimming pool?	Yes	3 heated pools
Is the pool wheelchair accessible?	Yes	2 pools with hoists
Are there steps and handrails?	Yes	Various configurations



The pool and spa are accessible via steps.

The accessible public toilet has an auto door and baby change facilities.

BACK TO MAP

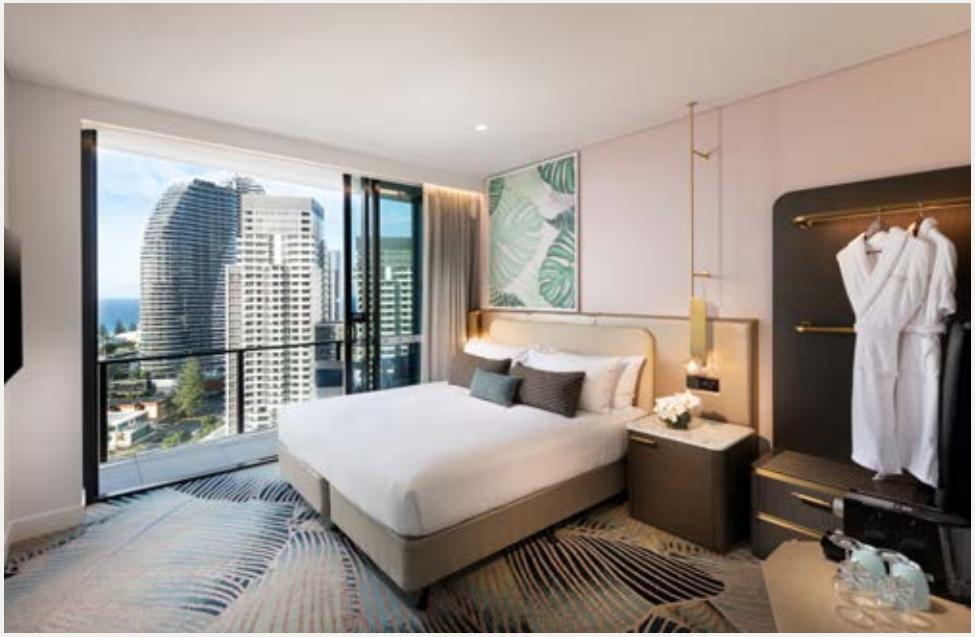
Dorsett Gold Coast

4-Star Hotel

5 The Darling Ave,
Broadbeach QLD 4218

+61 7 5504 1001

www.dorsetthotels.com/dorsett-gold-coast



Summary

- 6 Accessible hotel rooms
- Lifts and toilets include Braille signage
- Pool with hoist

BACK TO MAP

Dorsett Gold Coast

5 The Darling Ave,
Broadbeach,
QLD 4218

+61 7 5504 1001

www.dorsetthotels.com/dorsett-gold-coast

Accessible Rooms

Is there accessible accommodation?	Yes	6 hotel rooms, all adjoining
Is the entry door a good width?	Yes	846mm W automated
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Hall inside and out
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	Yes	843mm sliding door
Is there an accessible toilet?	Yes	Toilet seat height 465mm H
Are there grab rails?	Yes	Grab rails 784mm H
Is there clearance under the basin?	Yes	729mm H
Is there a roll-in shower?	Yes	Inside curtain: 1.2m x 1.1m
Is there a shower chair?	Yes	Bench seat, 483mm H

Bedding

Is the bed at a good height for transferring?	Yes	580mm H
Is there clearance around the bed?	Yes	
Is there clearance under the bed?	Yes	130mm H

Furniture and Fittings

Are switches/controls reachable seated?	Yes	980mm from floor
Is the furniture easy to move?	Yes	Staff can assist
Is clothes storage at a good height?	Yes	1.2m draws, shelves & hangers

The bedroom has low drawers and self-catering.

The bathroom includes a shower bench and a basin with leg clearance.

The toilet has grab rails and a contrasting backrest and toilet seat.

BACK TO MAP

Dorsett Gold Coast

5 The Darling Ave,
Broadbeach,
QLD 4218

+61 7 5504 1001

www.dorsetthotels.com/dorsett-gold-coast

Kitchen and Food

Are there cooking facilities?	Partial	Kettle, coffee machine, fridge
Are appliances reachable while seated?	Yes	On Bench at 554mm
Are utensils reachable while seated?	Yes	

Balcony

Is there level access to balcony?	Partial	25mm lip onto balcony
Is the door opening system automated?	Yes	Automated touch-point opener
Is the doorway a good width?	Yes	1000mm

Arrival, Entry and Facilities

Are there designated car parks?	Yes	Located at 'The Star', lift access
Are they undercover?	Yes	1.9m overhead clearance
Is there a drop-off point?	Yes	
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	24/7 with night manager
Is the entry door a good width?	Yes	Double sensor sliding doors
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Yes	Chairs with arms and backs

The balcony doorway is automatic.

The balcony has a small lip.

The executive lounge has floor to ceiling windows.

BACK TO MAP

Dorsett Gold Coast

5 The Darling Ave,
Broadbeach,
QLD 4218

+61 7 5504 1001

www.dorsetthotels.com/dorsett-gold-coast

General Areas

Are walkways wide and level?	Yes	
Is there clear signage?	Yes	Outside all lifts
Is the signage Braille/tactile?	Yes	At lifts and toilets
Is there free Wi-Fi?	Yes	Throughout the property
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	6.30am - 11am / 2pm - late
Is there good seating at eateries?	Partial	Tables and chairs, no armrests
Are there conference rooms?	No	Located in 'The Star'
Are there accessible toilets?	Yes	Throughout general areas

Lifts

Do the lifts cater for blind or low-vision visitors?	Yes	Tactile & Braille buttons & audio
Does the lift have good circulation space?	Yes	1.8m x 1.9m

Swimming Pool

Are there a swimming pool?	Yes	1 outdoor heated pool
Is the pool wheelchair accessible?	Yes	Pool hoist
Are there steps and handrails?	Yes	

The foyer is modern and light

The outdoor pool is heated.

BACK TO MAP

Sofitel Broadbeach

5-Star Hotel

81 Surf Parade,
Broadbeach QLD 4218

+61 7 5592 2250

https://sofitel.accor.com/en/hotels/0454.html

Summary

- Accessible hotel room with adjoining room
- 2 pools
- Two onsite restaurants

BACK TO MAP

Sofitel Broadbeach

81 Surf Parade,
Broadbeach,
QLD 4218

+61 7 5592 2250

https://sofitel.accor.com/en/hotels/0454.html

Accessible Accommodation

Is there accessible accommodation?	Yes	One room with adjoining.
Is the entry door a good width?	No	750mm Wide
Are door handles easy to use?	Yes	Lever style
Is there circulation space at the door?	Yes	Hallway into hallway
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door with?	No	770mm wide
Is there an accessible toilet, with grab rails?	Yes	Pan 460mm H RH grab rails 860mm H
Is there clearance under the basin?	Partial	Shelf under basin. 635mm Clearance
Is there a roll-in shower?	Yes	Inside curtain 920mm x 860mm
Is there a shower chair?	Yes	Shower chair

Bedding

Is the bed at a good height for transferring?	No	640mm H
Is there clearance around the bed?	Yes	1040mm and 760mm
Is there clearance under the bed?	Yes	10mm

Furniture and Fittings

Are switches/controls reachable while seated?	Yes	1000mm H
Is the furniture easy to move?	Yes	Staff will assist
Is clothes storage at a good height?	Partial	Hanging 1600mm, drawers accessible

Good circulation throughout the room.

Roll-in shower, shower chair and accessible toilet with grab rails.

BACK TO MAP

Sofitel Broadbeach

81 Surf Parade,
Broadbeach,
QLD 4218

+61 7 5592 2250

https://sofitel.accor.com/en/hotels/0454.html

Kitchen and Food

Are there cooking facilities?	Partial	Kettle, coffee pod and fridge
Are appliances reachable while seated?	Yes	On bench 820mm.
Are utensils reachable while seated?	Yes	On or under bench

Balcony / Courtyard

Is there level access to the balcony/courtyard?	No	35mm down to ramp
Is the doorway a good width?	No	735mm sliding door

Arrival, Entry and Facilities

Are there designated car parks?	No	No step free access to hotel. Valet parking available
Are they undercover?	Yes	2000mm overhead clearance.
Is there a drop-off point?	Yes	At front
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	Concierge meet and greet
Is the entry door a good width?	Yes	Double auto sliding doors
Is there a Hearing loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Partial	Bench seating no backs or armrests

Level, undercover area for arrivals and drop-offs.

Onsite dining has a mixture of seating available.

BACK TO MAP

Sofitel Broadbeach

81 Surf Parade,
Broadbeach,
QLD 4218

+61 7 5592 2250

https://sofitel.accor.com/en/hotels/0454.html

General Areas

Are walkways wide and level?	Yes	Tiles and carpet throughout
Is there clear signage?	Yes	
Is the signage Braille/tactile?	No	
Is there free Wi-Fi?	Yes	
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	Two restaurants open 7 days
Is there good seating at eateries?	Yes	Mixture of seating. All with backs, some with armrests.
Are there conference rooms?	Yes	10 rooms
Are there accessible toilets?	Partial	Toilets fitted with grab rails in both male and female.

Lifts

Do the lifts cater for blind low-vision visitors?	No	
Does the lift have good circulation space?	Yes	Door 1110mm 1480mm L x 1900mm W

Swimming Pool

Is there a swimming pool?	Yes	2 pools. One access by stairs one level access.
Is the pool wheelchair accessible?	No	
Are there pool steps and handrails?	Yes	5 steps with handrail in centre of stairs.

BACK TO MAP

Peppers Broadbeach

5-Star Hotel

21 Elizabeth Ave,
Broadbeach QLD 4218
+61 7 5635 1000

www.peppers.com.au/broadbeach

Summary

- Accessible and easy access apartments
- 25m Heated outdoor pool
- Kitchen includes full-size fridge, oven & stove

BACK TO MAP

Peppers Broadbeach

21 Elizabeth Ave,
Broadbeach,
QLD 4218

+61 7 5635 1000

www.peppersbroadbeach.com.au

Accessible Apartments

Are there accessible apartments?	Yes	Easy access; 1, 2 and 3 bedroom
Is the entry door a good width?	Yes	880mm W
Are door handles easy to use?	Yes	Lever handle with fob access
Is there circulation space at the door?	Yes	From hall into open space
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	No	785mm sliding door, 30mm, lip
Is there an accessible toilet?	No	
Are there grab rails?	No	
Is there clearance under the basin?	No	
Is there a roll-in shower?	No	40mm lip in to shower recess
Is there a shower chair?	Yes	Upon request

Bedding

Is the bed at a good height for transferring?	Yes	624mm H
Is there clearance around the bed?	Yes	778mm and 727mm
Is there clearance under the bed?	Yes	60mm H

Furniture and Fittings

Are switches/controls reachable seated?	Yes	1070mm
Is the furniture easy to move?	Partial	Staff will assist
Is clothes storage at a good height?	Partial	Draws, shelves, not hanging

The bed configuration is adaptable.

Some bathrooms have a shower and bath tub.

Some bathrooms have a window to the bedroom.

BACK TO MAP

Peppers Broadbeach

21 Elizabeth Ave,
Broadbeach,
QLD 4218

+61 7 5635 1000

www.peppersbroadbeach.com.au

Kitchen and Food

Are there cooking facilities?	Yes	Full kitchen
Are appliances reachable while seated?	Partial	Bench height: 900mm
Are utensils reachable while seated?	Partial	Plates in cupboard

Balcony

Is there level access to balcony?	No	90mm step down
Is the doorway a good width?	Yes	Double glass, sliding door

Arrival, Entry and Facilities

Are there designated car parks?	Yes	2 bays, 5400mm x 2500mm
Are they undercover?	Yes	2.2m overhead clearance
Is there a drop-off point?	No	
Is the main entry path level, barrier-free?	Yes	Via lift

Reception and Entry

Is there a reception?	Yes	Open 24/7
Is the entry door a good width?	Yes	Double sensor door
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	No	

The kitchen has a low oven, gas stove top, full-size fridge/freezer and coffee pod machine.

The main entry is via automatic, sensor doors.

Undercover accessible parking.

BACK TO MAP

Peppers Broadbeach

21 Elizabeth Ave,
Broadbeach,
QLD 4218

+61 7 5635 1000

www.peppersbroadbeach.com.au

General Areas

Are walkways wide and level?	Yes	Throughout
Is there clear signage?	No	
Is the signage Braille/tactile?	No	
Is there free Wi-Fi?	Yes	Throughout
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	Non-hotel eateries, accessible
Are there conference rooms?	Yes	10 people
Are there accessible toilets?	Yes	LH toilet & shower

Lifts

Do the lifts cater for blind or low-vision visitors?	Yes	Tactile & Braille buttons & audio
Does the lift have good circulation space?	Partial	1970mm x 1300mm

Swimming Pools

Are there swimming pools?	Yes	25m outdoor heated
Is the pool wheelchair accessible?	No	Single step to pool area
Are there steps and handrails?	Yes	3 steps

Hand rails into the pool.

There's a common area toilet and shower.

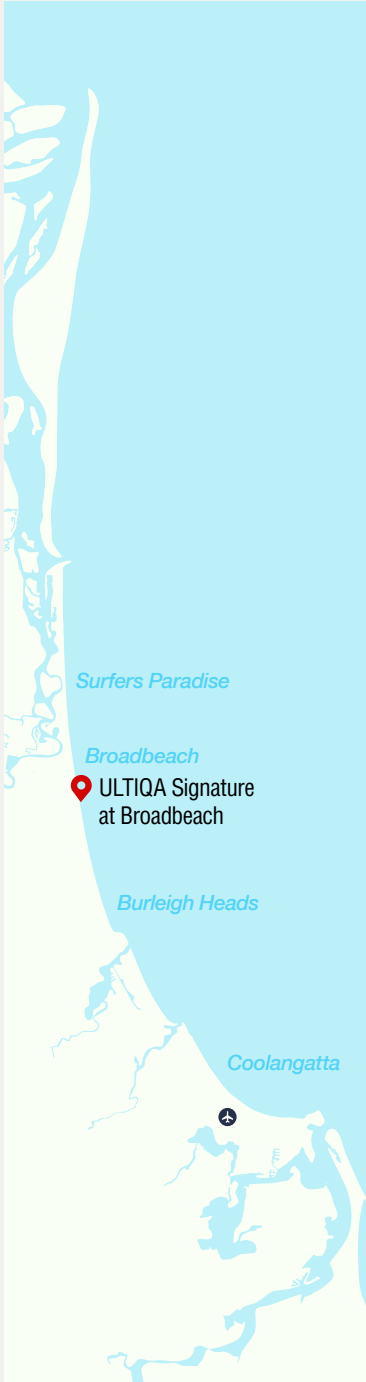
BACK TO MAP

ULTIQA Signature at Broadbeach

12 Philip Ave,
Broadbeach QLD 4218

+61 7 5563 5958

www.ultiqasignature.com.au



Summary

- 2 Accessible apartments
- Gas stove-top, oven and microwave
- Hoist available for outdoor pool

BACK TO MAP

ULTIQA Signature at Broadbeach

12 Philip Ave,
Broadbeach,
QLD 4218

+61 7 5563 5958

www.ultiqasignature.com.au

Accessible Apartments

Is there accessible accommodation?	Yes	Apartments, 2-bed w/ views
Is the entry door a good width?	Yes	850mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	Yes	900mm
Is there an accessible toilet?	Yes	Toilet seat height 441mm
Are there grab rails?	Yes	Grab rails 800mm H
Is there clearance under the basin?	Yes	734mm H
Is there a roll-in shower?	Yes	Inside curtain: 1.2m x 1.1m
Is there a shower chair?	Yes	486mm H bench-style

Bedding

Is the bed at a good height for transferring?	Yes	579mm H
Is there clearance around the bed?	Yes	546mm and 631mm
Is there clearance under the bed?	Yes	70mm H

Furniture and Fittings

Are switches/controls reachable seated?	Yes	1000mm from floor
Is the furniture easy to move?	Partial	Staff can assist
Is clothes storage at a good height?	Partial	Draws, shelves, not hangers

The beds can be configured for visitors.

The toilet has grab rails and backrest.

The basin offers leg clearance.

BACK TO MAP

ULTIQA Signature at Broadbeach

12 Philip Ave,
Broadbeach,
QLD 4218

+61 7 5563 5958

www.ultiqasignature.com.au

Kitchen and Food

Are there cooking facilities?	Yes	Full kitchen
Are appliances reachable while seated?	Yes	Bench 915mm H
Are appliances usable while seated?	Yes	Oven & dishwasher set low
Are utensils reachable while seated?	Yes	In drawer and cupboard

Balcony

Is there level access to balcony?	Yes	Remote controlled door
Is the doorway a good width?	Yes	Sliding 1.18m. 50mm door track

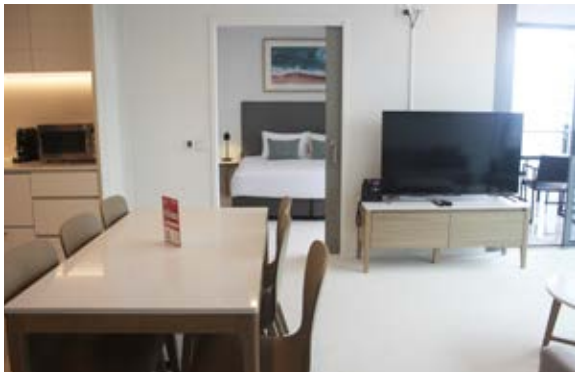
Arrival, Entry and Facilities

Are there designated car parks?	Yes	11 bays
Are they undercover?	Yes	2.2m overhead clearance
Is there a drop-off point?	Yes	At front doors
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	Open 9am - 5pm / 7-days
Is there after hour access?	Yes	Fob access after hours
Is the entry door a good width?	Yes	Double sensor sliding doors
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Yes	Seating mix, chairs with arms

Glasses and plates are within reachable while seated.



The apartment has a compact, light-filled format.

The kitchen sink has leg clearance.

BACK TO MAP

ULTIQA Signature at Broadbeach

12 Philip Ave,
Broadbeach,
QLD 4218

+61 7 5563 5958

www.ultiqasignature.com.au

General Areas

Are walkways wide and level?	Yes	
Is there clear signage?	Yes	Each floor has signage near lift
Is the signage Braille/tactile?	Partial	
Is there free Wi-Fi?	Yes	In apartment
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	No	
Are there conference rooms?	Yes	Small room seats 10
Are there accessible toilets?	Yes	Located on G & L4, LHS & RHS

Lifts

Do the lifts cater for blind or low-vision visitors?	Yes	Tactile & Braille buttons & audio
Does the lift have good circulation space?	Yes	1.33m W x 2.17m D

Swimming Pool

Are there a swimming pool?	Yes	50m outdoor heated
Is the pool wheelchair accessible?	Yes	Hoist available
Are there steps and handrails?	Yes	

Undercover accessible car parks are available.

A portable hoist is available for pool access.

BACK TO MAP

Mercure Gold Coast Resort

4-Star Hotel

64 Palm Meadows Dr,
Carrara QLD 4211

+61 7 5555 7700

www.mercuregoldcoastresort.com.au

Summary

- 4 Accessible rooms
- 4 Accessible car parks
- 2 Pools

BACK TO MAP

Mercure Gold Coast Resort

64 Palm Meadows Dr,
Carrara,
QLD 4211

+61 7 5555 7700

www.mercuregoldcoastresort.com.au

Accessible Rooms

Is there accessible accommodation?	Yes	4 hotel rooms
Are there good apartment door widths?	Yes	876mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Hall inside and out
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have a wide door width?	Yes	897mm
Is there an accessible toilet?	Yes	Toilet seat height 460mm H
Does it have grab rails?	Yes	800mm H
Is there clearance under the basin?	Yes	641mm clearance
Is there a roll-in shower?	Yes	Inside curtain: 1.1m x 1.1m
Is there a shower chair?	Yes	Bench seat at 481mm H

Bedding

Does the bed height make it easy to transfer?	Partial	612mm H
Is there clearance around the bed?	Partial	670mm each side
Is there clearance under the bed?	Yes	100mm

Furniture and Fittings

Are switches/controls reachable while seated?	Partial	Lights: 1.1m / Aircon 1.5m H
Is the furniture easy to move?	Partial	Bed on castor wheels
Is clothes storage at a good height?	Partial	Drawer and shelf. Not hanging

A wall-mounted TV and small desk in the accessible room

The bathroom includes a toilet with grab rails

There is space each side of the beds.

BACK TO MAP

Mercure Gold Coast Resort

64 Palm Meadows Dr,
Carrara,
QLD 4211

+61 7 5555 7700

www.mercuregoldcoastresort.com.au

Kitchen and Food

Are there cooking facilities?	Partial	Kettle and fridge
Are appliances reachable while seated?	Yes	Bench 880mm storage below
Are utensils reachable while seated?	Yes	In cupboard under bench

Balcony

Is there level access to balcony?	Partial	Inside 15mm / Outside 20mm
Is the doorway a good width?	Yes	1070mm sliding door

Arrival, Entry and Facilities

Are there designated car parks?	Yes	2 U/G, 2 outside, 5.9m x 5.7m
Are they undercover?	Yes	2.0m height clearance
Is there a drop-off point?	Yes	At main entrance
Is the main entry path level, barrier-free?	Partial	Steep ramp in UG parking

Reception and Entry

Is there a reception?	Yes	24/7. Door locked 11pm - 5am
Is there after hour access?	Yes	Key card access after hours
Is the entry door a good width?	Yes	Sensor double sliding
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	Seated check in available
Are there good seating options?	Partial	Mixed seating

The entryway is undercover with accessible parking nearby.

Undercover accessible parking.

The reception is bright with mixed seating.

BACK TO MAP

Mercure Gold Coast Resort

64 Palm Meadows Dr,
Carrara,
QLD 4211

+61 7 5555 7700

www.mercuregoldcoastresort.com.au

General Areas

Are walkways wide and level?	Yes	Throughout
Is there clear signage?	Yes	
Is the signage Braille/tactile?	No	
Is there free Wi-Fi?	Partial	Free for Accor members
Is there a sensory or quiet space?	No	
Is there a bar & restaurant?	Yes	Both. Restaurant from 6.30am
Is there good seating at eateries?	Yes	Mixed seating w/ arms & backs
Are there conference rooms?	Yes	7 rooms, configurable
Are there accessible toilets?	Yes	Main and conf. room on level 1

Lifts

Do the lifts cater for blind, low-vision visitors?	Yes	Tactile & Braille buttons, Audio
Does the lift have good circulation space?	Yes	1.4m W x 1.9m D

Swimming Pool and Spa

Is there a swimming pool?	Yes	2 pools, outdoor heated
Is the pool wheelchair accessible?	No	
Are there steps and handrails?	Yes	Steps with handrails

The restaurant is a bright setting.

The outdoor pool has a handrail.

BACK TO MAP

Mantra Sierra Grand

4-Star Hotel

22 Surf Parade, Broadbeach QLD 4218

+61 7 5668 5100

www.mantra.com.au/queensland/gold-coast/broadbeach/accommodation/resorts/mantra-sierra-grand

Summary

- 44 ‘Easy-access’ apartments
- 3 Swimming pools and theatre room
- Stove-top, oven, microwave and dishwasher

BACK TO MAP

Mantra Sierra Grand

22 Surf Parade,
Broadbeach,
QLD 4218

+61 7 5668 5100

www.mantra.com.au/queensland/gold-coast/broadbeach/accommodation/resorts/mantra-sierra-grand

Accessible Apartments

Are there accessible apartments?	Yes	'Easy access' in all 44 units
Is the entry door a good width?	Yes	858mm W
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Hall inside and out
Are there visual alarms?	No	

Accessible Bathroom

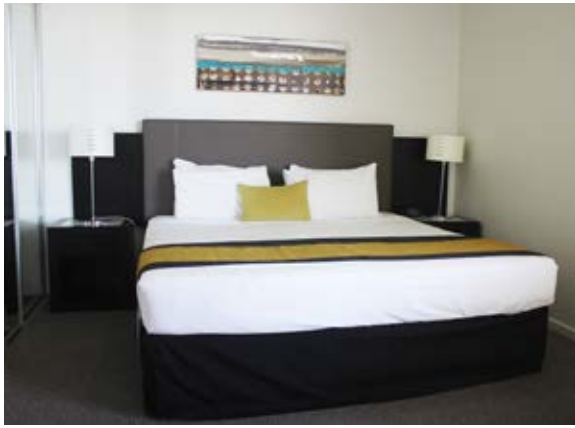
Does the bathroom have good door width?	No	676mm W
Is there an accessible toilet with grab rails?	No	
Is there clearance under the basin?	No	Solid vanity
Is there a roll-in shower?	No	40mm lip. 30mm into bathroom
Is there a shower chair?	Yes	Available on request

Bedding

Is the bed at a good height for transferring?	Yes	580mm H
Is there clearance around the bed?	Yes	748mm and 526mm / movable
Is there clearance under the bed?	Yes	80mm H

Furniture and Fittings

Are switches/controls reachable seated?	Partial	1100mm from floor
Is the furniture easy to move?	No	Modular lounge
Is clothes storage at a good height?	Partial	Cupboard reachable. Not hanging



The double bed has space either side.

The bathroom design doesn't include grab rails.

BACK TO MAP

Mantra Sierra Grand

22 Surf Parade,
Broadbeach,
QLD 4218

+61 7 5668 5100

www.mantra.com.au/queensland/gold-coast/broadbeach/accommodation/resorts/mantra-sierra-grand

Kitchen and Food

Are there cooking facilities?	Yes	Kitchen, Bench 913mm H
Are appliances reachable while seated?	Partial	Oven & dishwasher, yes
Are utensils reachable while seated?	Partial	Utensils in draws, plates above

Balcony

Is there level access to balcony?	No	140mm step down
Is the doorway a good width?	Yes	Double sliding door

Arrival, Entry and Facilities

Are there designated car parks?	Yes	3 car parks (on B1 via ramp)
Are they a good size?	Yes	6,000mm x 3,000mm
Are they undercover?	Yes	2m overhead clearance
Is there a drop-off point?	Yes	At front
Is the main entry path level, barrier-free?	Yes	Via ramp then lift to reception

Reception and Entry

Is there a reception?	Yes	7 days, hrs vary. On-site manager
Is the entry door a good width?	Yes	Electronic double doors
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Yes	Seats with arms and backs

The kitchen opens to the living area.

The kitchenette has low height oven and microwave.

The entry area has double, automatic sliding doors.

BACK TO MAP

Mantra Sierra Grand

22 Surf Parade,
Broadbeach,
QLD 4218

+61 7 5668 5100

www.mantra.com.au/queensland/gold-coast/broadbeach/accommodation/resorts/mantra-sierra-grand

General Areas

Are walkways wide and level?	Yes	
Is there clear signage?	Partial	Some directional signage
Is the signage Braille/tactile?	Partial	At toilets
Is there free Wi-Fi?	No	Free for Accor members
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	No	Eateries nearby
Are there conference rooms?	No	
Are there accessible toilets?	No	

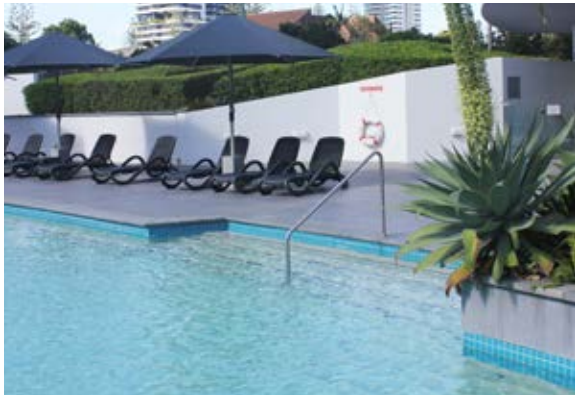
Lifts

Do the lifts cater for blind or low-vision visitors?	Partial	Tactile & Braille buttons
Does the lift have good circulation space?	Yes	2m x 1.4m

Swimming Pools

Are there swimming pools?	Yes	1 indoor / 2 outdoor
Is the pool wheelchair accessible?	No	
Are there steps and handrails?	Yes	Steps & rails. Ladder indoors

There are double sliding doors to the balcony.



The pool entry has 5 steps and a single handrail.

BACK TO MAP

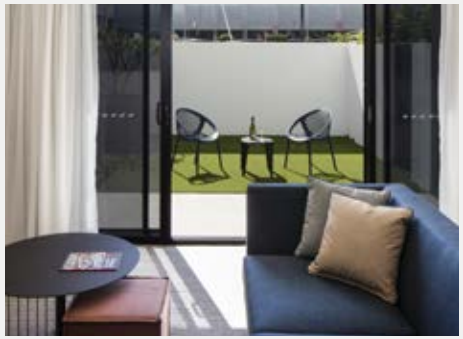
Quest Robina

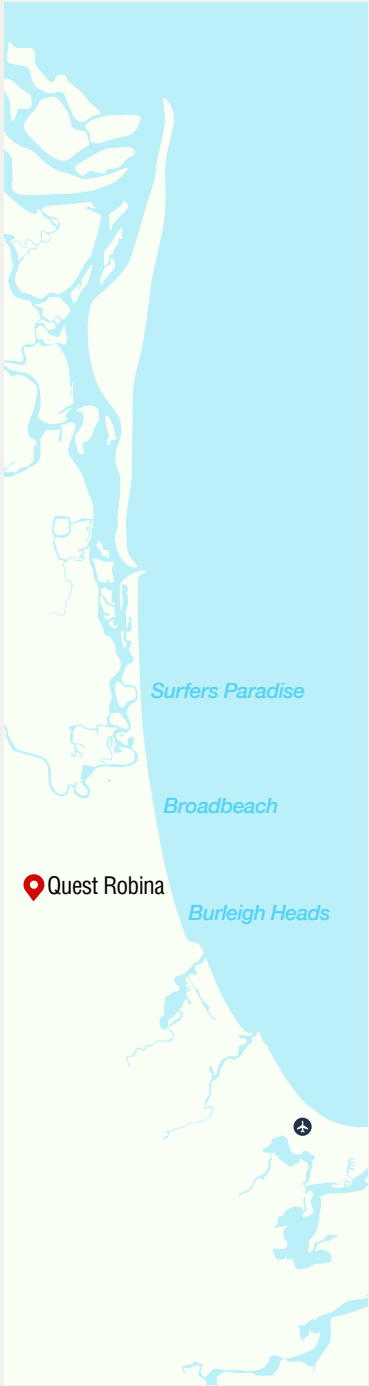
4-Star Hotel

3 Centreline Pl,
Robina QLD 4226

+61 7 5636 6400

www.questapartments.com.au/properties/qld/robina/quest-robina





Summary

- 3 Accessible apartments
- Flat access to balcony
- Kitchen includes fridge, microwave, stove & oven

BACK TO MAP

Quest Robina

3 Centreline Pl,
Robina QLD 4226

+61 7 5636 6400

www.questapartments.com.au/properties/qld/robina/quest-robina

Accessible Apartments

Are there accessible apartments?	Yes	2 x 2 bedroom, 1 x 1 bedroom
Is the entry door a good width?	Yes	877mm
Are door handles easy to use?	Yes	Lever-style
Is there circulation space at the door?	Yes	Hall into living area
Are there visual alarms?	Yes	

Accessible Bathroom

Does the bathroom have good door width?	Yes	900mm W
Is there an accessible toilet?	Yes	Toilet seat 450mm H
Does it have grab rails?	Yes	Grab rails 790mm
Is there clearance under the basin?	Yes	730mm clearance
Is there a roll-in shower?	Yes	Inside curtain: 1.2m x 1.2m
Is there a shower chair?	Yes	Bench seat at 460mm

Bedding

Is the bed at a good height for transferring?	Yes	560mm H
Is there clearance around the bed?	Yes	1600mm one side / movable
Is there clearance under the bed?	Yes	100mm H / Staff can assist

Furniture and Fittings

Are switches/controls reachable seated?	Yes	Main controls 1000mm
Is the furniture easy to move?	Yes	Spacious / open plan
Is clothes storage at a good height?	Partial	Shelves, drawers not hanging

The bathroom has wide circulation space with flat shower access.

The full kitchen includes a sink with leg clearance.

The seating in the apartment is flexible.

BACK TO MAP

Quest Robina

3 Centreline Pl,
Robina QLD 4226

+61 7 5636 6400

www.questapartments.com.au/properties/qld/robina/quest-robina

Kitchen and Food

Are there cooking facilities?	Yes	Full kitchen
Are appliances reachable while seated?	Yes	Bench 900mm H
Are utensils reachable while seated?	Yes	Drawers under bench

Courtyard / Balcony

Is there level access to the balcony/courtyard?	Yes	Flat access
Is the doorway a good width?	Yes	Glass sliding, 1200mm W

Arrival, Entry and Facilities

Are there designated car parks?	Yes	1 space outside / 1 undercover
Are they a good size?	Yes	2360mm x 4500mm
Are they undercover?	Yes	2.3m height clearance
Is there a drop-off point?	Yes	Parking area at side of building
Is the main entry path level, barrier-free?	Yes	Kerb ramp then clear path

Reception and Entry

Is there a reception?	Yes	7am - 11pm. After hours manager
Is the entry door a good width?	Yes	Self-opening double doors
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Partial	Lounge-style, chairs w/o arms

The apartment has flat access to the balcony.

Outdoor accessible parking.

Undercover accessible parking.

BACK TO MAP

Quest Robina

3 Centreline Pl,
Robina QLD 4226

+61 7 5636 6400

www.questapartments.com.au/properties/qld/robina/quest-robina

General Areas

Are walkways wide and level?	Yes	General access throughout
Is there clear signage?	Partial	Some directional
Is the signage Braille/tactile?	Partial	Toilets and lifts only
Is there free Wi-Fi?	Yes	Throughout
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	No	
Are there conference rooms?	Yes	Room and business lounge
Are there accessible toilets?	Yes	On ground floor

Lifts

Do the lifts cater for blind, low-vision visitors?	Yes	Tactile & Braille buttons, Audio
Does the lift have good circulation space?	Yes	1.2m x 1.9m

Swimming Pool

Is there a swimming pool?	Yes	20mtr heated outdoor
Is the pool wheelchair accessible?	No	Steps up to pool deck
Are there steps and handrails?	Yes	Steps with rails

The property is modern.

There are steps up to the pool deck.

BACK TO MAP

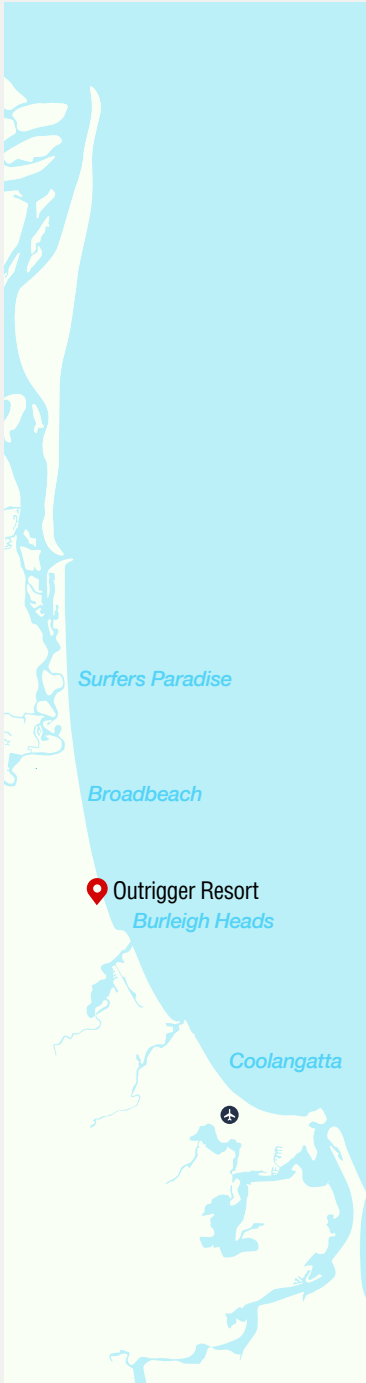
Outrigger Resort

3-Star Hotel

2007 Gold Coast Hwy,
Miami QLD 4220

+61 7 5535 1111

www.outriggerresort.com.au



Summary

- 1 Accessible room
- Outdoor pool and spa
- Kitchen facilities

BACK TO MAP

Outrigger Resort

2007 Gold Coast Hwy,
Miami,
QLD 4220

+61 7 5535 1111

www.outriggerresort.com.au

Accessible Rooms

Are there accessible room?	Yes	1, G floor w/ access to pool area
Is the entry door a good width?	No	765mm W
Are door handles easy to use?	Partial	Knob on entry, lever on bathroom
Is there circulation space at the door?	Yes	Hall inside and out
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	No	Sliding door 793mm W
Is there an accessible toilet?	Yes	Toilet seat height 459mm (LH)
Does it have grab rails?	Yes	Grab rails 800mm H
Is there clearance under the basin?	Partial	Basin protrudes 190mm
Is there a roll-in shower?	No	Inside curtain: 1m x 0.9m
Is there a shower chair?	Yes	Bench seat at 483mm H

Bedding

Is the bed at a good height for transferring?	Yes	580mm H
Is there clearance around the bed?	Yes	2m on left side
Is there clearance under the bed?	Yes	80mm H

Furniture and Fittings

Are switches/controls reachable seated?	Yes	Main lights 1m, bed reachable
Is the furniture easy to move?	Yes	Lightweight table and chairs
Is clothes storage at a good height?	Partial	Shelf not hanging

The bedroom is a studio-style layout.

The toilet has grab rails and a backrest.

The shower has a fold-down bench seat.

BACK TO MAP

Outrigger Resort

2007 Gold Coast Hwy,
Miami,
QLD 4220

+61 7 5535 1111

www.outriggerresort.com.au

Kitchen and Food

Are there cooking facilities?	Yes	Kitchenette: microwave & fridge
Are appliances reachable while seated?	Partial	Bench 811mm H
Are utensils reachable while seated?	Yes	Utensils in draws

Courtyard

Is there level access to courtyard?	Partial	40mm lip down to courtyard
Is the doorway a good width?	Yes	950mm sliding door

Arrival, Entry and Facilities

Are there designated car parks?	Yes	Front of property (no markings)
Are they undercover?	Partial	Not designated
Is there a drop-off point?	Yes	At front
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	On-site managers
Are there good opening hours?	Partial	8.30-5pm M-F / 8.30-3pm S-S
Is there after hours access?	Yes	Fob entry, sensor 1m H
Is the entry door a good width?	Yes	Sliding glass door, 1140mm W
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Yes	Mixed; chairs with arms

The room has a full-size fridge, microwave, kettle and sink with mixer tap.

The room opens to the courtyard.

The entry has automatic doors.

BACK TO MAP

Outrigger Resort

2007 Gold Coast Hwy,
Miami,
QLD 4220

+61 7 5535 1111

www.outriggerresort.com.au

General Areas

Are walkways wide and level?	Yes	
Is there clear signage?	Yes	
Is the signage Braille/tactile?	No	
Is there free Wi-Fi?	Yes	In rooms
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	No	
Are there conference rooms?	No	
Are there accessible toilets?	No	

Lifts

Do the lifts cater for blind or low-vision visitors?	Partial	Tactile & Braille buttons
Does the lift have good circulation space?	Yes	1.6m W x 1.3m D

Swimming Pool and Spa

Is there a swimming pool and spa?	Yes	Pool & spa, both outdoor
Is the pool wheelchair accessible?	No	
Are there steps and handrails?	Yes	Pool: steps / Spa: ladder

The hotel is located close to the beach.

The pool has a handrail, the spa a ladder.

BACK TO MAP

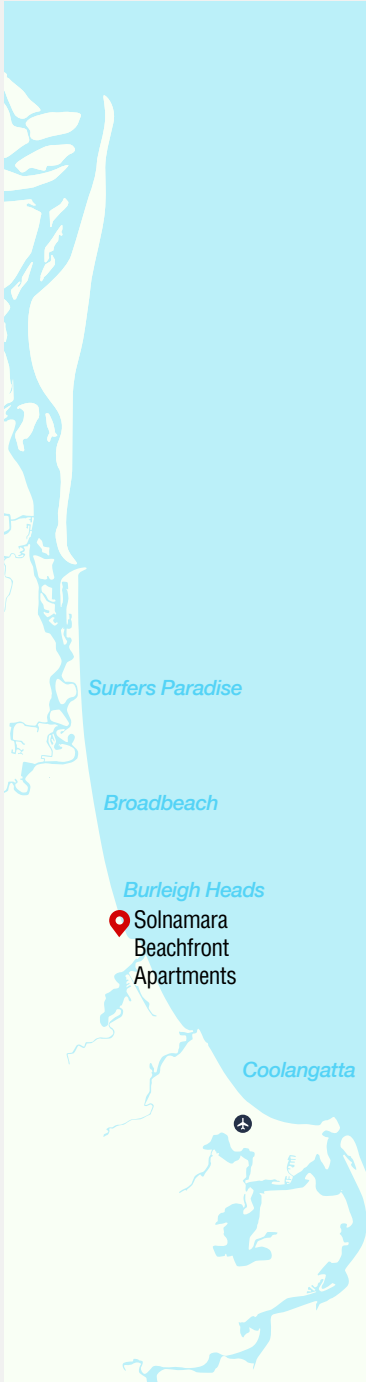
Solnamara Beachfront Apartments

4-Star Apartments

202 The Esplanade,
Burleigh Heads QLD 4220

+61 7 5535 1022

www.solnamara.com.au



Summary

- 2 Apartments (2 & 3 bedroom options)
- Roll-in shower
- Burleigh Beach has accessible beach matting

BACK TO MAP

Solnamara Beachfront Apartments

202 The Esplanade,
Burleigh Heads,
QLD 4220

+61 7 5535 1022

www.solnamara.com.au

Accessible Apartments

Are there accessible apartments?	Yes	2 x 2 bedroom, 1 x 3 bedroom
Is the entry door a good width?	Partial	Entry 758mm / bedroom 835mm
Are door handles easy to use?	Yes	Lever-style
Is there circulation space at the door?	Yes	Hall inside and out
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door width?	No	Sliding door, 812mm W
Is there an accessible toilet?	Partial	No side transfer
Does it have grab rails?	Yes	Grab rails on side wall
Is there clearance under the basin?	No	Solid vanity
Is there a roll-in shower?	Yes	Inside curtain: 1.1m x 0.9m
Is there a shower chair?	Yes	Available on request

Bedding

Is the bed at a good height for transferring?	Partial	695mm H
Is there clearance around the bed?	Yes	Furniture can be moved
Is there clearance under the bed?	Yes	180mm H

Furniture and Fittings

Are switches/controls reachable seated?	Partial	Main controls 1230mm
Is the furniture easy to move?	Yes	Staff can assist
Is clothes storage at a good height?	Partial	WIR, drawers, hanging 1.5m

The bedroom has space around the bed

The basin is a vanity style with tap mixer.

Spacious living area.

BACK TO MAP

Solnamara Beachfront Apartments

202 The Esplanade,
Burleigh Heads,
QLD 4220

+61 7 5535 1022

www.solnamara.com.au

Kitchen and Food

Are there cooking facilities?	Yes	Full kitchen
Are appliances reachable while seated?	Partial	Bench 900mm H
Are utensils reachable while seated?	Yes	Drawers under bench

Courtyard / Balcony

Is there level access to the balcony/courtyard?	No	25mm lip inside 90mm outside
Is the doorway a good width?	Yes	Double sliding glass doors

Arrival, Entry and Facilities

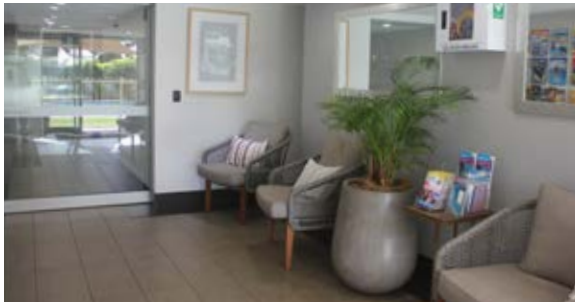
Are there designated car parks?	No	Allocated for each unit
Are they undercover?	Yes	1.85m clearance
Is there a drop-off point?	Yes	Parking area at side of building
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	Varied hours. Contact by phone
Is the entry door a good width?	Yes	Sliding automatic door
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Yes	Seats with backs and arms

The apartment has a 6-seat dining table.

The kitchen has a stove, oven and microwave.



The foyer area has seating with back and arm rests.

BACK TO MAP

Solnamara Beachfront Apartments

202 The Esplanade,
Burleigh Heads,
QLD 4220

+61 7 5535 1022

www.solnamara.com.au

General Areas

Are walkways wide and level?	Yes	
Is there clear signage?	Yes	
Is the signage Braille/tactile?	No	
Is there free Wi-Fi?	Yes	In guest apartments
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	No	
Are there conference rooms?	No	
Are there accessible toilets?	No	

Lifts

Do the lifts cater for blind, low-vision visitors?	Partial	Tactile & Braille buttons
Does the lift have good circulation space?	Yes	1.8m W x 1.3m D

Swimming Pool

Is there a swimming pool?	Yes	
Is the pool wheelchair accessible?	No	
Are there steps and handrails?	Yes	Stairs with rails

Outdoor paths are paved and flat.

The pool has a handrail and 3 steps.

BACK TO MAP

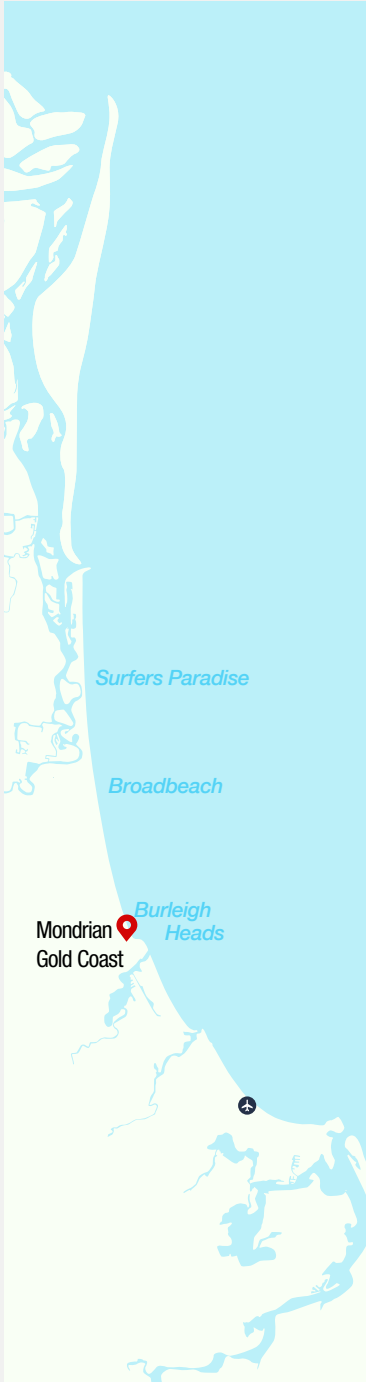
Mondrian Gold Coast

5-Star Hotel

3 First Ave,
Burleigh Heads QLD 4220

+61 7 5508 0000

www.mondrianhotels.com/gold-coast



Summary

- Accessible hotel room
- Outdoor heated pool
- Ground floor and level 3 dining

BACK TO MAP

Mondrian Gold Coast

3 First Ave,
Burleigh Heads,
QLD 4220

+61 7 5508 0000

www.mondrianhotels.com/gold-coast

Accessible Acccommodation

Is there accessible accommodation?	Yes	Hotel Room
Is the entry door a good width?	Yes	875mm W
Are door handles easy to use?	Yes	Lever style. Door is heavy with fob at 1115mm H
Is there circulation space at the door?	Yes	From corridor into hall
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door with?	Yes	850mm W
Is there an accessible toilet, with grab rails?	Yes	Pan 475mm H, Grab 800mm RH
Is there clearance under the basin?	Yes	700mm
Is there a roll-in shower?	Yes	Inside curtains 1285mm x 1222mm
Is there a shower chair?	Yes	Fold down bench at 490mm H

Bedding

Is the bed at a good height for transferring?	No	715mm H
Is there clearance around the bed?	Partial	885mm RH side
Is there clearance under the bed?	Yes	124mm

Furniture and Fittings

Are switches/controls reachable while seated?	Yes	Touch screens 1000mm or less
Is the furniture easy to move?	No	Staff assistance required
Is clothes storage at a good height?	Partial	Shelves and draws, not hanging

Good circulation throughout the room.

Roll-in shower, shower chair and accessible toilet with grab rails.

BACK TO MAP

Mondrian Gold Coast

3 First Ave,
Burleigh Heads,
QLD 4220

+61 7 5508 0000

www.mondrianhotels.com/gold-coast

Kitchen and Food

Are there cooking facilities?	No	Kettle and pod machine only
Are appliances reachable while seated?	Partial	On bench 940mm
Are utensils reachable while seated?	Partial	Cups under bench, glasses over

Balcony / Courtyard

Is there level access to the balcony/courtyard?	Yes	Level access to balcony
Is the doorway a good width?	Yes	Sliding door > 1000mm. Door is heavy

Arrival, Entry and Facilities

Are there designated car parks?	Yes	Two spaces on B1
Are they undercover?	Yes	2.2 overhead clearance
Is there a drop-off point?	Yes	At front
Is the main entry path level, barrier-free?	Yes	Enter foyer via lift

Reception and Entry

Is there a reception?	Yes	24 hours, 7 days. Fob entry after 11pm
Is the entry door a good width?	Yes	Auto sliding door
Is there a Hearing loop?	No	
Is there a low-height counter?	No	Service counter 1.10mm
Are there good seating options?	Partial	Bench seating

Wide and level walkways on the ground floor throughout the lobby.

Ground floor and pool level 3 dining, with mixed seating.

BACK TO MAP

Mondrian Gold Coast

3 First Ave,
Burleigh Heads,
QLD 4220

+61 7 5508 0000

www.mondrianhotels.com/gold-coast

General Areas

Are walkways wide and level?	Yes	Throughout property
Is there clear signage?	Partial	Some directional signage
Is the signage Braille/tactile?	Partial	Lift buttons and toilet signs only
Is there free Wi-Fi?	Yes	Throughout property
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	Yes	Ground floor and pool level 3
Is there good seating at eateries?	Yes	Mixed seating including chairs with arms and backs
Are there conference rooms?	Yes	Ballroom + three meeting rooms
Are there accessible toilets?	Yes	Ground floor, levels 2 and 3

Lifts

Do the lifts cater for blind low-vision visitors?	Yes	Tactile & Braille buttons, audio
Does the lift have good circulation space?	Yes	2000mm x 1530mm

Swimming Pool

Is there a swimming pool?	Yes	Level 3 outdoor heated
Is the pool wheelchair accessible?	No	
Are there pool steps and handrails?	Yes	7 steps with handrail LH

BACK TO MAP

Central Gold Coast Tourist Parks

Broadwater Tourist Park

Broadwater Tourist Park overlooks the stunning Southport Broadwater. This picturesque spot is the perfect place to holiday. Only five kilometres to Surfers Paradise, the park is within easy reach of theme parks, shopping, and local dining. Idyllic waterfront paths extend north and south of the park.

Park accommodation includes powered sites, en-suite sites, plus two- and three-bedroom cabins.

Accessible features include one accessible cabin, one easy access cabin and a communal easy access bathroom.

ACCESS STATEMENT >

www.goldcoasttouristparks.com.au/parks/broadwater/broadwater-tourist-park-accessibility-guide

Main Beach Tourist Park

Main Beach Tourist Park is directly opposite the patrolled surf beach and north of Surfers Paradise. The Southport SLSC and Main Beach dining and boutique shopping precinct is within walking distance. Easy access to public transport and ocean-front walkways offers great ways to explore the Gold Coast.

Park accommodation includes powered sites, en-suite sites, plus studio, two and three-bedroom cabins.

Accessible features include one accessible studio cabin, one easy access cabin and communal fully accessible bathroom.

ACCESS STATEMENT >

www.goldcoasttouristparks.com.au/parks/main-beach/main-beach-accessibility-guide

BACK TO MAP

Ocean Beach Tourist Park

Ocean Beach Tourist Park is a boutique park nestled against North Burleigh headland and directly opposite the patrolled Miami surf beach. There are adventurous walks through the beach-side bush tracks plus excellent ocean-front walkways. With a bus stop out front, this central location puts you within easy reach of various Gold Coast attractions.

Park accommodation includes powered sites, plus two and three-bedroom cabins

Accessible features include one easy access cabin and communal accessible bathroom.

ACCESS STATEMENT >

www.goldcoasttouristparks.com.au/parks/ocean-beach/ocean-beach-accessibility-guide

Burleigh Beach Tourist Park

Burleigh Beach Tourist Park is directly opposite the patrolled surf beach with Burleigh Head National Park as the backdrop. Burleigh Heads is popular for its village-like atmosphere. Local shops, bowling club, cafés and restaurants are all within an easy stroll from the Tourist Park.

Park accommodation includes powered sites, unpowered sites, plus two-bedroom cabins.

Accessible features include one accessible cabin and communal accessible bathroom.

ACCESS STATEMENT >

www.goldcoasttouristparks.com.au/parks/burleigh-beach/burleigh-beach-accessibility-guide

BACK TO MAP

ACCOMMODATION

Southern Gold Coast & Hinterland

BACK TO MAP

Southern Gold Coast and Hinterland

It's all about the beach on the Southern Gold Coast - think coastal adventures, learning to surf, crystal clear creeks, surf club dining and a more laid back pace.

Foodies will find plenty to love about this region which stretches from Palm Beach down to Coolangatta, with farmers markets, lively cafés and numerous restaurants to choose from. You'll also find cool retro hotels, craft breweries and surf clubs overlooking world famous surf breaks.

Hang out with hundreds of native and exotic animals at Currumbin Wildlife Sanctuary, paddle board on Currumbin Creek or bring the family for a picnic on the banks of Tallebudgera Creek, voted one of Australia's best swimming spots. Head out to Currumbin Valley to explore swimming holes and rainforest walks.

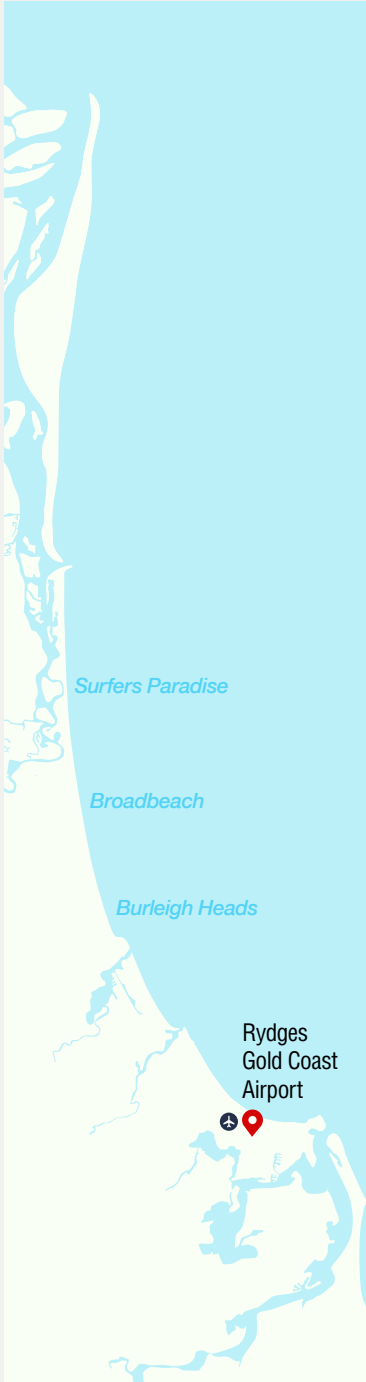
BACK TO MAP

Rydges Gold Coast Airport

4-Star Hotel

Lot 5 Terminal Dr,
Bilinga QLD 4225
+61 7 5619 8198

www.rydges.com/accommodation/gold-coast-qld/gold-coast-airport



Summary

- 12 Accessible rooms
- Heated pool
- 4 Accessible undercover car parks (near lift)

BACK TO MAP

Rydges Gold Coast Airport

Lot 5 Terminal Dr,
Bilinga,
QLD 4225

+61 7 5619 8198

www.rydges.com/accommodation/gold-coast-qld/gold-coast-airport

Accessible Rooms

Is there accessible accommodation?	Yes	12 rooms (adjoined), floors 1 to 6
Are there good apartment door widths?	Yes	860mm clearance
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Inside and outside
Are there visual alarms?	Yes	

Accessible Bathroom

Does the bathroom have a wide door width?	Yes	880mm. 2.4m x 2.7m space
Is there an accessible toilet?	Yes	Toilet seat 446mm H
Does it have grab rails?	Yes	Grab rails 800mm H
Is there clearance under the basin?	Yes	705mm clearance
Is there a roll-in shower?	Yes	Inside curtain: 1.2m x 1.2m
Is there a shower chair?	Yes	Bench seat at 464mm H

Bedding

Does the bed height make it easy to transfer?	Yes	681mm from floor
Is there clearance around the bed?	Yes	1.6m RHS and 1.9m LHS
Is there clearance under the bed?	Yes	6cm. Hoist can be hired

Furniture and Fittings

Are switches/controls reachable while seated?	Yes	Between 900mm–1000mm H
Is the furniture easy to move?	Yes	One chair very light
Is clothes storage at a good height?	Yes	86cm Inside cupboard

There are wide doors to enter the room and bathroom.

The shower and toilet have grab rails.

The basin has leg clearance.

BACK TO MAP

Rydges Gold Coast Airport

Lot 5 Terminal Dr,
Bilinga,
QLD 4225

+61 7 5619 8198

www.rydges.com/accommodation/gold-coast-qld/gold-coast-airport

Kitchen and Food

Are there cooking facilities?	No	
Are appliances reachable while seated?	Yes	Kettle only on bench - 869mm H
Are utensils reachable while seated?	Yes	On bench. Bar fridge in cupboard

Courtyard / Balcony

Is there level access to the balcony/courtyard?	N/A	
Is the doorway a good width?	N/A	

Arrival, Entry and Facilities

Are there designated car parks?	Yes	4, close to lift. 5.2m x 2.58m
Are they undercover?	Yes	2.3m height clearance
Is there a drop-off point?	Yes	Flat access. Valet available.
Is the main entry path level, barrier-free?	Yes	Flat access from airport terminal

Reception and Entry

Is there a reception?	Yes	24hr & self check-in touch screen
Is the entry door a good width?	Yes	Double slide auto opening 1.3m
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Yes	Options of chairs with arms

The reception is bright and spacious.

There are 4 undercover accessible car parks.

There is ramped access to the undercover entry.

BACK TO MAP

Rydges Gold Coast Airport

Lot 5 Terminal Dr,
Bilinga,
QLD 4225

+61 7 5619 8198

www.rydges.com/accommodation/gold-coast-qld/gold-coast-airport

General Areas

Are walkways wide and level?	Yes	Throughout the building
Is there clear signage?	Partial	Some directional signage
Is the signage Braille/tactile?	Partial	Some signage.
Is there free Wi-Fi?	Yes	Throughout
Is there a sensory or quiet space?	No	Quiet room can be arranged
Is there a café?	Yes	Open 6am – 10.30pm
Is there a rooftop bar / bistro?	Yes	Open 12pm – 12am
Is there good seating at eateries?	Yes	Mixed seating w/ arms & backs
Are there conference rooms?	Yes	6, various sizes & configurable
Are there accessible toilets?	Yes	W/ push button access/egress

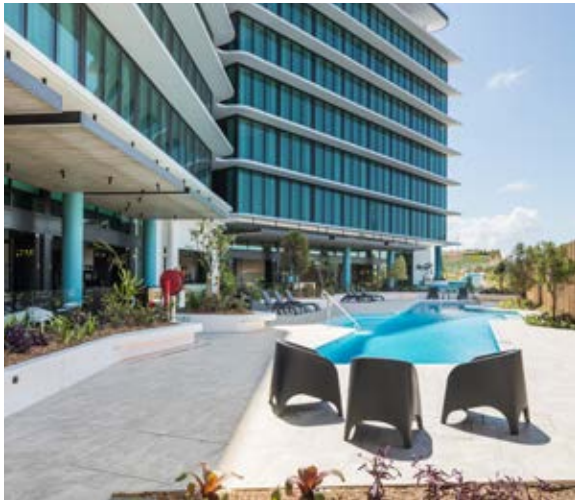
Lifts

Do the lifts cater for blind, low-vision visitors?	Yes	Tactile & Braille buttons, Audio
Does the lift have good circulation space?	Yes	1.5m W x 2.0m D

Swimming Pool

Is there a swimming pool?	Yes	25m pool. Level access to area
Is the pool wheelchair accessible?	No	
Are there steps and handrails?	Yes	Step access with rails

The restaurant is light-filled with mixed seating.



The pool has level access to poolside seating.

BACK TO MAP

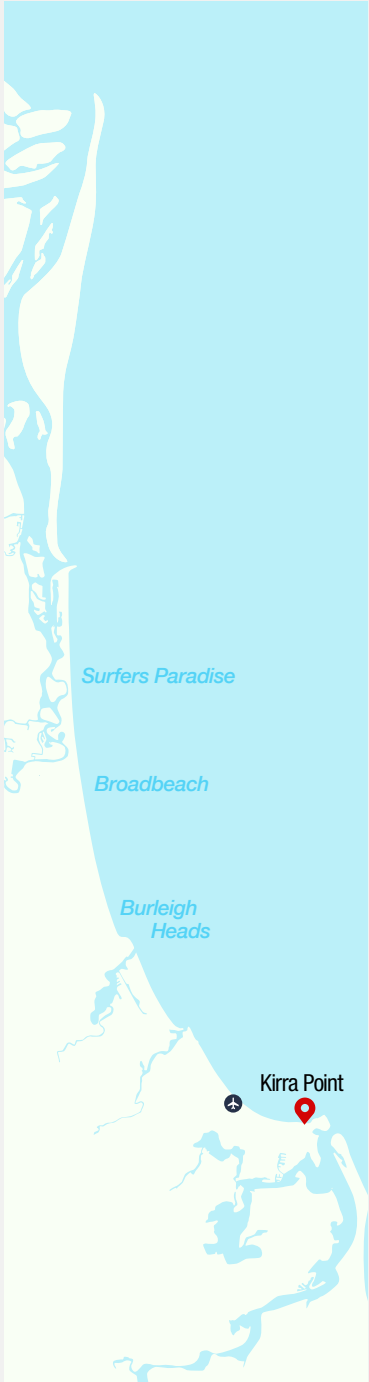
Kirra Point

4-Star Apartments

4 Miles Street,
Coolangatta QLD 4225

+61 7 5690 5000

www.kirrapoint.com.au



Summary

- 31 x 1, 2 & 3 bedroom ‘Easy access’ apartments
- Outdoor pool with chair hoist available on request
- Restaurants, café and bar onsite

BACK TO MAP

Kirra Point

4 Miles Street,
Coolangatta,
QLD 4225

+61 7 5690 5000

www.kirrapoint.com.au

Accessible Accommodation

Is there accessible accommodation?	Yes	31 one, two and three bedroom easy access apartments
Is the entry door a good width?	Yes	845mm wide
Are door handles easy to use?	Yes	Lever Style
Is there circulation space at the door?	Yes	From hallway into hallway
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have good door with?	No	Ensuite bathroom 700mm
Is there an accessible toilet, with grab rails?	No	
Is there clearance under the basin?	No	Solid vanity
Is there a roll-in shower?	Yes	Recess door 715mm, space 975mm D x 2000mm L
Is there a shower chair?	Yes	Available on request

Bedding

Is the bed at a good height for transferring?	No	650mm high
Is there clearance around the bed?	Yes	1300mm on right side
Is there clearance under the bed?	Yes	115mm clearance

Furniture and Fittings

Are switches/controls reachable while seated?	Yes	All at 900mm high
Is the furniture easy to move?	P	Staff will assist.
Is clothes storage at a good height?	Yes	Hanging 990mm, drawers from seated

Wide entry door widths and circulation throughout.

Roll-in shower and shower chair available on request.

BACK TO MAP

Kirra Point

4 Miles Street,
Coolangatta,
QLD 4225

+61 7 5690 5000

www.kirrapoint.com.au

Kitchen and Food

Are there cooking facilities?	Yes	Full kitchen with 900mm high benches
Are appliances reachable while seated?	Yes	Some on bench, some under
Are utensils reachable while seated?	Partial	Some under bench, some over

Balcony / Courtyard

Is there level access to the balcony/courtyard?	Yes	Level access to balcony
Is the doorway a good width?	Yes	More than 1000mm wide

Arrival, Entry and Facilities

Are there designated car parks?	Partial	Not designated, but can accommodate on request.
Are they undercover?	Yes	2200mm high
Is there a drop-off point?	Yes	From carpark via lift
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	8am - 6pm Mon - Sat, 8am - 5pm Sunday
Is the entry door a good width?	Yes	Auto sliding doors 1100mm wide
Is there a Hearing loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	No	Low lounges, no backs or armrests

Designated parking on request, with undercover drop off via the car park lift to the lobby.

Outdoor pool with short handrail, and chair hoist available on request.

BACK TO MAP

Kirra Point

4 Miles Street,
Coolangatta,
QLD 4225

+61 7 5690 5000

www.kirrapoint.com.au

General Areas

Are walkways wide and level?	Yes	Tiles and carpet throughout
Is there clear signage?	Yes	
Is the signage Braille/tactile?	Yes	On bathrooms
Is there free Wi-Fi?	Yes	In apartments
Is there a sensory or quiet space?	No	
Is there a café or restaurant?	No	
Is there good seating at eateries?		
Are there conference rooms?	No	
Are there accessible toilets?	Yes	Toilet at reception and shower and toilet at pool level.

Lifts

Do the lifts cater for blind low-vision visitors?	Partial	Tactile and Braille, no audio
Does the lift have good circulation space?	Yes	Door 1100mm wide, 2050mm l x 1465mm wide

Swimming Pool

Is there a swimming pool?	Yes	Outdoor
Is the pool wheelchair accessible?	Yes	Chair hoist available on request
Are there pool steps and handrails?	Yes	Short handrail

BACK TO MAP

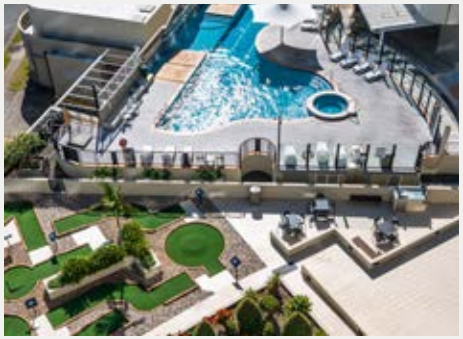
The Sebel Twin Towns Coolangatta

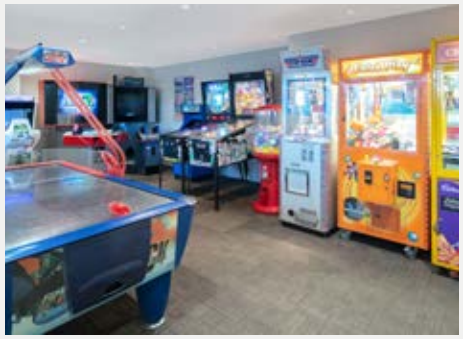
4-Star Hotel

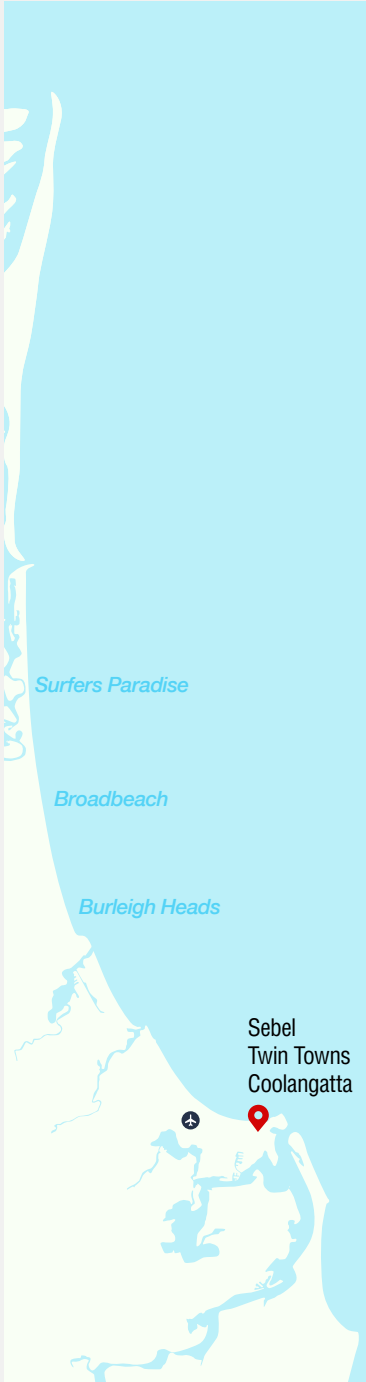
Corner of Griffith & Stuart St,
Coolangatta QLD 4225

+61 7 5506 6600

www.thesebel.com/queensland/the-sebel-twin-towns-coolangatta







Summary

- 6 Accessible rooms
- 2 Accessible car parks
- Kid-friendly entertainment/games room

BACK TO MAP

The Sebel Twin Towns Coolangatta

Corner Griffith & Stuart St,
Coolangatta,
QLD 4225

+61 7 5506 6600

www.thesebel.com/queensland/the-sebel-twin-towns-coolangatta

Accessible Rooms

Is there accessible accommodation?	Yes	6 rooms
Are there good apartment door widths?	Yes	863mm W clearance
Are door handles easy to use?	Yes	Lever-style handles / fob access
Is there circulation space at the door?	Yes	Hall in and out
Are there visual alarms?	Yes	Red and orange light

Accessible Bathroom

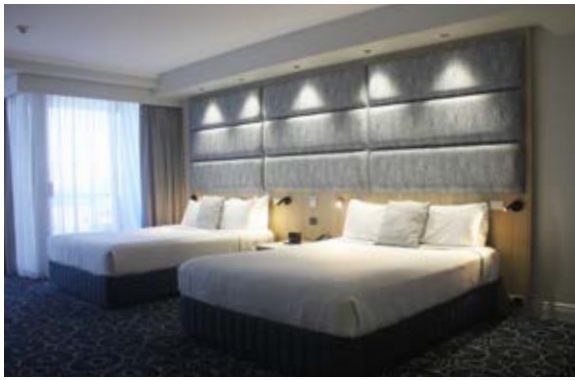
Does the bathroom have a wide door width?	Yes	854mm
Is there an accessible toilet?	Yes	Toilet seat height 460mm H
Does it have grab rails?	Yes	
Is there clearance under the basin?	Partial	588mm clearance
Is there a roll-in shower?	Yes	Inside curtain: 1m x 1m
Is there a shower chair?	Yes	Bench seat at 477mm H

Bedding

Does the bed height make it easy to transfer?	Yes	582mm H from floor
Is there clearance around the bed?	Yes	More than a meter both sides
Is there clearance under the bed?	Yes	6cm. Hoist can be arranged

Furniture and Fittings

Are switches/controls reachable while seated?	Yes	Rocker switches 982mm H
Is the furniture easy to move?	Yes	Table and chairs
Is clothes storage at a good height?	Partial	Draws not hanging



The beds can be configured.

The toilet has grab rails and a backrest.

There is a kitchenette and small desk.

BACK TO MAP

The Sebel Twin Towns Coolangatta

Corner Griffith & Stuart St,
Coolangatta,
QLD 4225

+61 7 5506 6600

www.thesebel.com/queensland/the-sebel-twin-towns-coolangatta

Kitchen and Food

Are there cooking facilities?	Yes	Kitchenette, microwave & fridge
Are appliances reachable while seated?	Yes	Kettle only on bench
Are utensils reachable while seated?	Yes	Drawers and low cupboard

Balcony / Courtyard

Is there level access to balcony/courtyard?	No	Inside 40mm / Outside 120mm
Is the doorway a good width?	Yes	850mm sliding door

Arrival, Entry and Facilities

Are there designated car parks?	Yes	2 spaces, 4470mm x 5500mm
Are they undercover?	Yes	2.0m height clearance
Is there a drop-off point?	Yes	At main entrance
Is the main entry path level, barrier-free?	Yes	

Reception and Entry

Is there a reception?	Yes	7am - 11pm / Night manager
Is the entry door a good width?	Yes	Sensor 1400mm W
Is there a Hearing Loop?	No	
Is there a low-height counter?	Yes	Low sided main counter
Are there good seating options?	Yes	Single chairs backs and arms

The accessible room has a kitchenette.

The main entry is via an automatic door.

BACK TO MAP

The Sebel Twin Towns Coolangatta

Corner Griffith & Stuart St,
Coolangatta,
QLD 4225

+61 7 5506 6600

www.thesebel.com/queensland/the-sebel-twin-towns-coolangatta

General Areas

Are walkways wide and level?	Yes	Wide & ramped throughout
Is there clear signage?	Yes	
Is the signage Braille/tactile?	Partial	Some areas including bathrooms
Is there free Wi-Fi?	Yes	Throughout
Is there a sensory or quiet space?	No	
Is there a café?	Yes	
Is there good seating at eateries?	Yes	Mixed seating w/ arms & backs
Are there conference rooms?	N	Conf. Rooms at Twin Towns
Are there accessible toilets?	Yes	Throughout, mixed LH and RH

Lifts

Do the lifts cater for blind, low-vision visitors?	Yes	Tactile & Braille buttons, Audio
Does the lift have good circulation space?	Yes	1.2m W x 2.0m D

Swimming Pool and Spa

Is there a swimming pool?	Yes	20m outdoor heated pool
Is the pool wheelchair accessible?	No	
Are there steps and handrails?	Yes	Spa and pool

The outdoor pool is heated.

There are handrails into the indoor pool.

BACK TO MAP

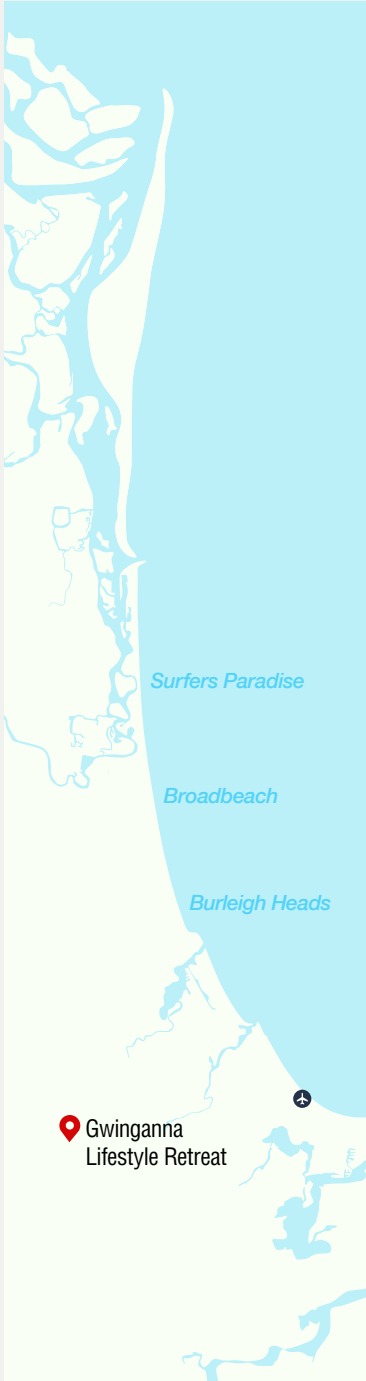
Gwinganna Lifestyle Retreat

4-Star Hotel

192 Syndicate Rd,
Tallebudgera Valley,
QLD 4228

+61 7 5589 5000

www.gwinganna.com



Summary

- 1 Accessible room
- Relaxing, forest setting
- Infinity pool

BACK TO MAP

Gwinganna Lifestyle Retreat

192 Syndicate Rd,
Tallebudgera Valley,
QLD 4228

+61 7 5589 5000

www.gwinganna.com

Accessible Rooms

Is there accessible accommodation?	Yes	One wheelchair room
Are there good apartment door widths?	Yes	891mm W clearance
Are door handles easy to use?	Yes	Lever-style handles
Is there circulation space at the door?	Yes	Entry from verandah into room
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have a wide door width?	Yes	1293mm W
Is there an accessible toilet?	Yes	Toilet seat height 462mm H
Does it have grab rails?	Yes	Grabrail height 800mm H
Is there clearance under the basin?	Yes	728mm clearance
Is there a roll-in shower?	Yes	'Wet room' style layout
Is there a shower chair?	Yes	Bench seat at 487mm H

Bedding

Does the bed height make it easy to transfer?	Partial	625mm H from floor
Is there clearance around the bed?	Yes	1500mm & 2000mm W
Is there clearance under the bed?	Yes	85mm

Furniture and Fittings

Are switches/controls reachable while seated?	Partial	1000mm H
Is the furniture easy to move?	Partial	Staff can assist
Is clothes storage at a good height?	Partial	Shelves & drawers

The accessible room has a Queen bed with side drawers.

The toilet has grab rails and backrest.

The shower has a bench-seat and grab rails.

BACK TO MAP

Gwinganna Lifestyle Retreat

192 Syndicate Rd,
Tallebudgera Valley,
QLD 4228

+61 7 5589 5000

www.gwinganna.com

Kitchen and Food

Are there cooking facilities?	No	Kettle only
Are appliances reachable while seated?	Yes	On bench at 718mm H
Are utensils reachable while seated?	Partial	On bench

Verandah

Is there level access to verandah?	Yes	Verandah at front
Is the doorway a good width?	Yes	891mm

Arrival, Entry and Facilities

Are there designated car parks?	Partial	Car park away from 'Village'
Are they undercover?	No	
Is there a drop-off point?	Yes	Transfer from parking area
Is the main entry path level, barrier-free?	Partial	Mixture of surfaces throughout

Reception and Entry

Is there a reception?	Yes	
Is the entry door a good width?	Yes	Double door
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	Yes	Chairs with arms and backs

The dining area has mixed seating.

There are ramped and stepped pathways.

The dining area has rustic seating and tables.

BACK TO MAP

Gwinganna Lifestyle Retreat

192 Syndicate Rd,
Tallebudgera Valley,
QLD 4228

+61 7 5589 5000

www.gwinganna.com

General Areas

Are walkways wide and level?	Yes	Various surfaces and gradients
Is there clear signage?	Yes	Directional signage throughout
Is the signage Braille/tactile?	No	
Is there free Wi-Fi?	No	Not encouraged no TV or radio
Is there a sensory or quiet space?	No	
Is there a bar & restaurant?	Yes	Catering included in stay
Is there good seating at eateries?	Yes	Dining. Chairs no arms
Are there conference rooms?	Partial	Activity rooms included in stay
Are there accessible toilets?	Yes	In main activity building

Swimming Pool and Spa

Is there a swimming pool?	Yes	2 pools. Outdoor, 1 heated
Is the pool wheelchair accessible?	No	
Are there steps and handrails?	Yes	Steps with railing on one pool

Features

This property is a 'Lifestyle Retreat' providing all-inclusive packages. It is set in a natural environment with a variety of buildings and accommodation. Guests are asked to complete a questionnaire while booking - this allows staff to provide appropriate accommodation suggestions.

Paths are a variety of surfaces and gradients. Buggy transport can be made available for people with mobility issues.

The offerings here include day spas, yoga, and meditation.

There are communal rooms.

There is a handrail an steps into the infinity pool.

Outdoor seating is available.

BACK TO MAP

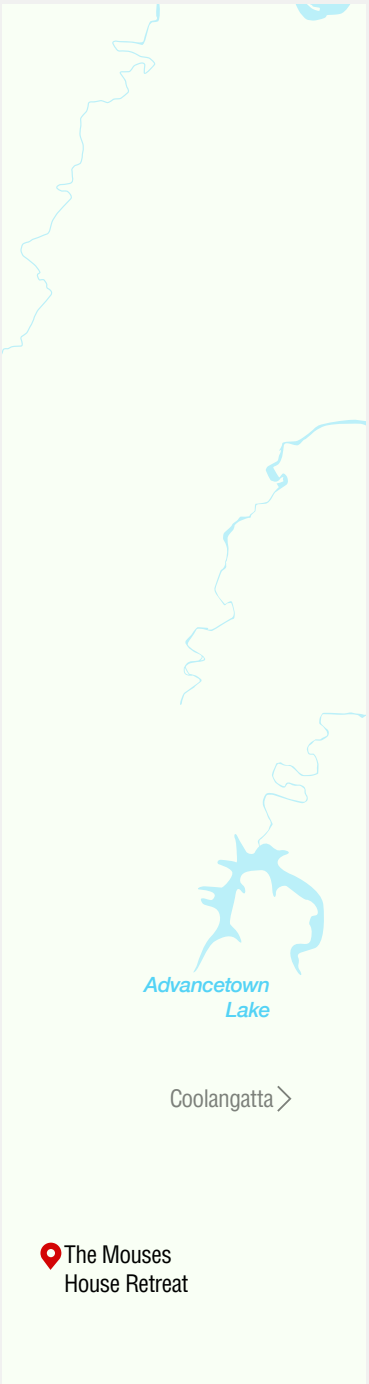
The Mouses House Retreat

4-Star Hotel

12807 Springbrook Rd,
Springbrook QLD 4213

+61 7 5533 5192

www.mouseshouse.com.au



Summary

14 Chalets with varying access

Fridge, gas stove, microwave and dishwasher

BACK TO MAP

The Mouses House Retreat

12807 Springbrook Rd,
Springbrook,
QLD 4213

+61 7 5533 5192

www.mouseshouse.com.au

Accessible Rooms

Is there accessible accommodation?	Yes	14 Chalets - Doc Chalet Inspected
Are there good apartment door widths?	No	Sliding, 828mm W
Are door handles easy to use?	Yes	D-style handle
Is there circulation space at the door?	Yes	Furniture can be moved
Are there visual alarms?	No	

Accessible Bathroom

Does the bathroom have a wide door width?	No	810mm hard R turn
Is there an accessible toilet?	No	Toilet height 453mm
Does it have grab rails?	No	
Is there clearance under the basin?	No	Vanity style
Is there a roll-in shower?	No	Shower cubicle, 690mm W entry
Is there a shower chair?	Yes	Upon request

Bedding

Does the bed height make it easy to transfer?	Yes	2 Queen beds below, 4 single loft
Is there clearance around the bed?	No	
Is there clearance under the bed?	Yes	100mm

Furniture and Fittings

Are switches/controls reachable while seated?	Partial	Some lights and lamps
Is the furniture easy to move?	Yes	Staff will move
Is clothes storage at a good height?	Partial	Shelves & drawers

Doc Chalet has a Queen bed and spa.

Some chalets have contrasting bathroom fittings.

Doc Chalet has a modern bathroom.

BACK TO MAP

The Mouses House Retreat

12807 Springbrook Rd,
Springbrook,
QLD 4213

+61 7 5533 5192

www.mouseshouse.com.au

Kitchen and Food

Are there cooking facilities?	Yes	Full kitchen
Are appliances reachable while seated?	Partial	Microwave
Are utensils reachable while seated?	Partial	Drawers under bench

Verandah

Is there level access to verandah?	Yes	Access to cabin from verandah
Is the doorway a good width?	No	Sliding 828mm W

Arrival, Entry and Facilities

Are there designated car parks?	No	One space per chalet. No DAPB
Are they undercover?	No	
Is there a drop-off point?	No	Parking is separate to cabins
Is the main entry path level, barrier-free?	Yes	Level access to reception

Reception and Entry

Is there a reception?	Yes	7 days. 8.30 - 5pm
Is there after hour access?	Yes	After hours manager
Is the entry door a good width?	No	750mm inward opening D handle
Is there a Hearing Loop?	No	
Is there a low-height counter?	No	
Are there good seating options?	No	Couch

Doc chalet has a full kitchen.

Some chalets have step-free access to a verandah.

Chalets vary in size and accessibility.

BACK TO MAP

The Mouses House Retreat

12807 Springbrook Rd,
Springbrook,
QLD 4213

+61 7 5533 5192

www.mouseshouse.com.au

General Areas

Are walkways wide and level?	Partial	In nature, walkways to cabins
Is there clear signage?	Yes	Directional to cabins
Is the signage Braille/tactile?	No	
Is there free Wi-Fi?	Yes	
Is there a sensory or quiet space?	No	Peaceful rainforest setting
Is there a bar & restaurant?	No	
Are there conference rooms?	No	
Are there accessible toilets?	No	

Swimming Pool and Spa

Is there a swimming pool?	No

Features

This property is set in a rainforest with a variety of accommodation options. Chalets are set apart from one another and are accessed via timber walkways with a variety of gradients.

People with reduced mobility issues are offered chalets closer to the car park, providing the easiest access. There is access to bush walking tracks nearby and the property has a hot tub, sauna, tennis court and free bike hire.

Some pathways have handrails.

There is a tennis court on-site.

BACK TO MAP

Southern Gold Coast Tourist Parks

Tallebudgera Creek Tourist Park

Tallebudgera Creek Tourist Park is located on the picturesque Tallebudgera Estuary, with Burleigh Headlands as the backdrop. There's a netted swimming area in the creek plus a patrolled surf beach a short walk from the park.

Park accommodation includes, unpowered and powered sites, drive through sites, ensuite sites, lodging, plus two and three-bedroom cabins

Accessible features include one easy access cabin and communal accessible bathrooms.

ACCESS STATEMENT >

www.goldcoasttouristparks.com.au/parks/tallebudgera-creek/tallebudgera-creek-tourist-park-accessibility-guide

Kirra Beach Tourist Park

Kirra Beach Tourist Park is a short walk to patrolled surf beaches of Kirra and Coolangatta. This tree-lined park is the perfect place to relax and enjoy all that the Southern Gold Coast has to offer.

Park accommodation includes, unpowered and powered sites, lodging, plus two-bedroom lake view cabins. Pets are welcomed on our dedicated dog friendly sites and two dog friendly cabins.

Accessible features include one easy access cabin and communal easy access bathroom.

ACCESS STATEMENT >

www.goldcoasttouristparks.com.au/parks/kirra-beach/kirra-beach-park-accessibility-guide

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Activities and Experiences

Aquaduck

Departing from the heart of Surfers Paradise, the iconic Aquaduck tour offers a perfect blend of city exploration and river cruising.

See the sights of Surfers Paradise before experiencing the famous “splash down” into the Broadwater for a calm water cruise taking in the spectacular views of the Gold Coast. Kids even get to steer the duck on the water! Suitable for all ages, this is an absolute must-do activity for the entire family.

ACCESS STATEMENT >

www.aquaduck.com.au/gold-coast/accessibility-statement

Australian Outback Spectacular

Australian Outback Spectacular is an evening dinner show extravaganza filled with outback music, drama and action.

Capturing the grandeur of the Australian Outback, the show is the first of its kind in Australia and takes guests on an unforgettable journey through a transformative arena, immersive projection mapping, mesmerising animals and true Australian characters and includes a delicious three course dinner with beverages.

ACCESS STATEMENT >

www.outbackspectacular.com.au/visitor-info/accessibility

Currumbin Wildlife Sanctuary

With unforgettable daily shows and encounters, there’s fun for everyone! Cuddle a Koala, feed kangaroos, and meet our dinosaurs on the Extinction Trail. Exotic animals are closer than ever at Lost Valley. Experience Wild Skies Free Flight Bird Show or be immersed in ancient Aboriginal culture.

Watch our vets in action at Currumbin Wildlife Hospital, and learn how our 15 conservation projects are saving precious species from extinction.

ACCESS STATEMENT >

https://www.currumbinsanctuary.com.au/before-you-arrive/Accessibility-Statement

David Fleay Wildlife Park

Nestled in the heart of Burleigh Heads, David Fleay's is a wildlife park with a difference! Stroll through the tranquil surroundings to experience some of Queensland's natural habitats, rainforest to bushland, and meet some of the State's unique and threatened species. Chat with the Queensland Parks and Wildlife Service Rangers who care for the parks's unique and beautiful wildlife.

ACCESS STATEMENT >

www.parks.qld.gov.au/parks/david-fleay/visiting-safely

Dreamworld / WhiteWater World

Dreamworld is an iconic Australian theme park, helping guests make memories for over 40 years on the Gold Coast. With kids, family and thrill rides including the all-new Steel Taipan triple launch coaster, entertainment, and wildlife all in one place, there's something for everyone to enjoy at Dreamworld!

WhiteWater World is a water park co-located with Dreamworld and is the perfect place to make sunny memories with pools, slides, and water play attractions.

ACCESS STATEMENT >

www.dreamworld.com.au/park-information/accessibility/

eFoilgc

Embark on an electrifying aquatic adventure with eFoilgc! This exhilarating hydrofoil and Jetboard experience on the Gold Coast takes you on a thrilling ride above the water's surface.

With expert instructors and cutting-edge equipment, eFoilgc offers lessons for riders of all levels, from beginners to experienced thrill-seekers. Glide with grace as you master the art of hydrofoiling. An unforgettable journey filled with joy, adrenaline and breathtaking views by the GC's original School of Foiling.

ACCESS STATEMENT >

www.efoilgc.com/accessibleadventures

Gold Coast Aqua Park

Get ready for the ultimate fun at GC Aqua Park located in the heart of the Gold Coast!

Experience heart-pumping excitement as you conquer our inflatable obstacles, suitable for all ages. From giant slides to balance beams, there's something for everyone. And when it's time to recharge, indulge in barista-made coffee and delicious ice creams.

Perfect for birthdays, family outings, or team building. Come make a splash and create unforgettable memories.

ACCESS STATEMENT >

www.gcaquapark.com.au/accessibility

Gold Coast Convention and Exhibition Centre

The Gold Coast Convention and Exhibition Centre is the ultimate Gold Coast venue for seamless conferences, world class concerts and exciting sporting events.

Located in vibrant Broadbeach, our award winning regional convention centre is a venue where unforgettable memories are made.

With easy access to Broadbeach North tram station, bus stops and ample parking for 1200 cars, attending events here is effortless.

ACCESS STATEMENT >

www.gccec.com.au/about-us/accessibility/

Gold Coast Motor Museum

Located on 12 acres in the Gold Coast hinterland, the Gold Coast Motor Museum offers a diverse collection of cars and bikes spanning from 1911 to 1988. Explore an eclectic range of vehicles, each with its own story. Featuring a variety of cars, bikes, and memorabilia not commonly seen in other museums.

Next door you'll find Stanleys Barn Restaurant & Bar. The award-winning chefs create international flavours using the best Australian produce and the friendly staff will assist you to relax and enjoy your dining experience.

ACCESS STATEMENT >

www.gcmm.com.au/access-guide

Gold Coast Turf Club

Nestled in the heart of the Gold Coast, the Gold Coast Turf Club boasts an unbeatable location just 5 minutes from the bustling Surfers Paradise, a 30-minute drive from Coolangatta Airport and an hour's drive from the state's capital Brisbane. Whether you're a local or a visitor, you'll find it convenient to reach us, ensuring a seamless experience for a day of thrilling races and coastal enjoyment.

ACCESS STATEMENT >

www.gctc.com.au/accessibility-statement/

www.harbourtowngoldcoast.com.au/centre-services/accessibility

Harbour Town Premium Outlets

Australia's largest Outlet shopping centre, Harbour Town is a shopping, dining, and entertainment mecca, filled with global and iconic Australian brands at a fraction of the price. Harbour Town's award-winning Tourism Lounge and complimentary Tourist Shuttle from Broadbeach and Surfers Paradise operate daily. Harbour Town is conveniently located just 15 minutes from Surfers Paradise, and a 50-minute drive from Gold Coast Airport.

ACCESS STATEMENT >

www.harbourtowngoldcoast.com.au/centre-services/accessibility

Hopo Gold Coast Ferry

Discover the stunning Gold Coast waterways aboard the city's only hop-on hop-off waterways explorer, Hopo. With hourly departures and great value fares, the ferries are ideal for all-day exploring at Surfers Paradise, Home of the Arts, Marina Mirage, Broadwater Parklands and Sea World, or simply soaking up picturesque views of the Broadwater on a laid-back cruise.

Design your day around uniquely Gold Coast experiences while enjoying a drink from the on-board bar and entertaining commentary.

ACCESS STATEMENT >

www.hopo.com.au/accessibility

Home of the Arts (HOTA)

Surrounded by tropical parklands with the Surfers Paradise skyline as the backdrop, HOTA, Home of the Arts is a contemporary cultural precinct in the heart of the Gold Coast.

It's your place for live performances, lake-side strolls, star-gazing, cinema-watching, art and new ideas. Discover art for everyone - indoors and out.

Alongside HOTA, Evandale Parklands is also home to a sculpture park with work by local and international artists.

ACCESS STATEMENT >

www.hota.com.au/visit-and-explore/plan-your-visit/accessibility

iFly

Whether you're 3 or 103, Indoor Skydiving is both an exhilarating experience and a highly addictive sport. It is safe for kids, challenging for adults, exciting for teens and realistic for skydivers. There's no parachute, no jumping, and nothing attaching you to planet Earth! You simply lean into the wind inside our giant glass tunnel and a column of air lifts you up and you'll float effortlessly into flight guided by our qualified instructors.

ACCESS STATEMENT >

https://ifly.com.au/allabilities

Jellurgal Aboriginal Cultural Centre

Jellurgal is a dedicated Aboriginal cultural centre, offering guided walking tours, an Aboriginal art gallery, historical boardwalk display and gift shop.

On our tours of Burleigh Head National Park (which we call Jellurgal), visitors hear Dreaming stories, discover facts about traditional life, bush tucker, fishing and hunting and learn about the important ecological practices and connection to the land displayed by the Yugambeh speaking people for thousands of years.

ACCESS STATEMENT >

www.jellurgal.com.au/accessibility-statement

Miami Marketta

Miami Marketta is where creativity, good food, and live music all come together. We're the first creative precinct on the Coast – a place where different spaces and events run side by side in a buzzing, eclectic atmosphere. From Wednesday to Saturday from 5pm, we open our doors for free – no bookings needed. Wander down our street food alley, catch some live music, hang out with friends, or stumble across something totally unexpected.

Welcome to Miami Marketta – The Gold Coast's Original Creative Precinct.

ACCESS STATEMENT >

www.miamimarketta.com/

Pacific Fair

Pacific Fair in Broadbeach is the Gold Coast's unmissable shopping and dining destination, offering luxury, iconic global brands and leading retailers. With 400 stores, Pacific Fair offers one of Australia's largest collections of luxury brands, set amongst tropical landscapes and a unique outdoor ambience.

Dine until late at upmarket restaurants or choose from an array of options in the Food Court. Pacific Fair is near the Broadbeach South G:Link Light Rail station for easy access.

ACCESS STATEMENT >

www.pacificfair.com.au/centre-info/accessibility

Paradise Country

Paradise Country is fast becoming the Gold Coast's favourite destination for a fun family day out.

Guests can create lasting memories as they explore the Gold Coast's hidden gem. There is something for the whole family with a variety of animals, shows and interactive experiences. Plus, guests can turn their day on the farm into the perfect getaway with the Paradise Country Farmstay accommodation.

ACCESS STATEMENT >

www.paradisecountry.com.au/park-info/accessibility

Paradise Jet Boating

Paradise Jet Boating began in 2004 and is Australia's leading jet boat operator. Our rides are famous for their great combination of thrills and adventure mixed with wonderful scenery and sightseeing.

Customers enjoy a combination of exciting jet-boat maneuvers through the beautiful Gold Coast 'Broadwater' while on the lookout for dolphins and other local wildlife.

We are a must-do activity for the whole family, taking children from just 4 years old.

ACCESS STATEMENT >

www.paradisejetboating.com.au/paradise-jet-boating/accessibility-statement

Sea World

Sea World is Australia's premier marine park featuring an amazing array of marine animals, rides, shows and attractions. Guests to Sea World can delve below the surface and discover a whole new world of fun and adventure.

Sea World is more than just a marine park and is committed to educating guests about the precious marine environment, and plays an active role in marine research, rescue and conservation efforts through the Sea World Foundation.

ACCESS STATEMENT >

www.seaworld.com.au/park-info/accessibility

Sea World Cruises

Set sail on the sparkling waters of the Gold Coast with the Gold Coast's longest-running cruise company. Indulge in a 2-hour Buffet Lunch Cruise departing from Surfers Paradise or a 2.5-hour Buffet Dinner Cruise departing from Sea World.

Choose from a range of craft beers, wines, cocktails and soft drinks at the fully-licensed onboard bar and soak in stunning panoramic views from the spacious upstairs sundeck with entertaining commentary or live entertainment.

ACCESS STATEMENT >

www.seaworldcruises.com.au/accessibility

Sea World Whale Watch

Embark on an unforgettable journey to witness humpback whales in the wild with Australia's highest-awarded whale watch operator.

Departing from Sea World in Main Beach, enjoy expert commentary from our knowledgeable crew and witness these playful and curious giants showcase their acrobatic skills.

Experience live underwater footage on your phone during close encounters and hear whales sing via underwater microphones. 100% Whale Sighting Guarantee - see a whale or cruise again!

ACCESS STATEMENT >

www.seaworldcruises.com.au/accessibility

SkyPoint

SkyPoint Observation Deck offers panoramic views of the Gold Coast, located atop Australia's tallest building, the Q1 in Surfers Paradise.

SkyPoint's unique vantage point lets you take in the city skyline from one location at Gold Coast's highest Bistro+Bar, sitting 77 levels up!

SkyPoint Climb is Australia's highest external building climb experience and takes guests to a height of 270 metres above the Gold Coast, providing climbers with a thrill like no other.

ACCESS STATEMENT >

www.skypoint.com.au/visit

Southern Cross Tours

Discover the wonders of the local Gold Coast Hinterland and Scenic Rim region, where nature's beauty thrives. Your friendly guides will personally take you to the most stunning lookouts, mesmerising waterfalls, and scenic walking trails.

They're true Gold Coast locals who know the hinterland like the back of their hand. These small group tours are all about escaping the city and delving into nature.

ACCESS STATEMENT >

www.southerncrosstours.com.au/accessibility

The Star Gold Coast

Lush landscaped gardens. An enviable location. Five-star comfort. Welcome to a world of excitement and luxury. Ideally situated on Broadbeach Island, The Star Gold Coast caters to guests' every need.

Choose from the luxury five-star hotel The Star Grand, Star Residences and the opulent suite hotel, The Darling. With its luxurious spa, iconic bars, restaurants and entertainment precincts, alongside the thrills of a world-class casino, The Star Gold Coast is Australia's five-star fun-parlour.

ACCESS STATEMENT >

https://www.star.com.au/goldcoast/about-us/locate-us

Topgolf

The Gold Coast is home to Australia's only Topgolf, a three-level dining and sporting venue which has revolutionised entertainment offerings for the city.

Topgolf is inspiring people of all ages and skill levels – even non-golfers – to come together for playful competition. Guests enjoy point-scoring golf games, an outstanding chef-driven menu, top-shelf drinks, big screen TVs and music in climate-controlled hitting bays for year-round comfort.

ACCESS STATEMENT >

www.topgolf.com.au/accessibility

Warner Bros. Movie World

Warner Bros. Movie World is Australia's number one theme park and brings the magic and excitement of movies to life.

Guests to Movie World become lost in a world of fantasy and fun as they meet their favourite stars and characters and experience the exhilaration of world-class adventure rides through a massive line-up of rides, shows and attractions.

ACCESS STATEMENT >

www.movieworld.com.au/park-info/accessibility

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Wet'n'Wild

Wet'n'Wild is Australia's biggest'n'best water park and offers a full day of fun and relaxation for the whole family. Guests to Wet'n'Wild can dive into a splashtacular family day out where summer is endless and so is the fun.

Enjoy a world-class line-up of pools and slides for little adventurers and brave thrill seekers.

ACCESS STATEMENT >

www.wetnwild.com.au/park-info/accessibility

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Accessible Events

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Experience these iconic annual Gold Coast events

Experience Gold Coast and Gold Coast Airport are united in their commitment to create and improve accessible events, offering a range of initiatives to ensure people with disabilities feel welcome and supported from arrival to encore.

With direct flights from Melbourne, Sydney, Auckland and more, Gold Coast Airport is your accessible gateway to these not-to-be-missed Gold Coast festivals.

Blues on Broadbeach – May

Blues on Broadbeach is an annual east coast blues music pilgrimage for lovers of live music. Spread across multiple outdoor stages and local venues throughout the Broadbeach precinct, this festival offers a range of free and ticketed performances.

ACCESS STATEMENT >

Cooly Rocks On – June

Five unforgettable days celebrating the motors, music and lifestyle of yesteryear set alongside Coolangatta's iconic coastline. Featuring custom and classic cars, rockabilly fashion, retro markets and live music from the 50s, 60s and 70s, Cooly Rocks On is Australia's biggest nostalgia festival.

ACCESS STATEMENT >

BLEACH Festival – October

The annual BLEACH Festival features a program of free and ticketed events spanning live music, dance, visual art, installation, theatre, workshops, community gatherings and storytelling in all forms. Based at HOTA, Home of the Arts, BLEACH is an event that celebrates Gold Coast arts and culture and connects people to place.

ACCESS STATEMENT >

EXPERIENCE GOLDCOAST. AND GOLD COAST AIRPORT COMMITTED TO CREATING AND IMPROVING ACCESSIBLE EVENTS

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Resources

Changing Places Toilets

Changing Places toilets are different to standard accessible toilets. They have extra features, more space, and are accessed using a Master Locksmith Access Key (MLAK).

WEB LINK >

www.goldcoast.qld.gov.au/Services/Supporting-our-community/People-with-disability/Changing-Places-toilets

Beach Wheelchairs and Matting

We want everyone to be able to enjoy our beaches. We partner with local surf life saving clubs and community organisations to provide beach wheelchairs and beach matting for people to use free of charge.

WEB LINK >

www.goldcoast.qld.gov.au/Services/Supporting-our-community/People-with-disability/Beach-wheelchairs-matting

Mobility Maps

Our mobility maps provide accessibility information to assist residents and visitors to plan their stay and move around the city safely.

WEB LINK >

www.goldcoast.qld.gov.au/Services/Supporting-our-community/People-with-disability/Mobility-maps

Accessible Holiday Destination Guide

The Queensland Government Accessibility Guide to the Gold Coast provides additional information on a number of Gold Coast inclusive activities and precincts.

WEB LINK >

https://destinationgoldcoast.stylelabs.cloud/api/public/content/99c597008d41456e9c1eb65e65eb3452?v=ce9e0a9c

Accessible Events Guide

Our Accessible Events Guide provides practical information and tips for event organisers to plan and deliver small and large events for everyone to enjoy. The Guide is based on feedback from, and experiences of, event organisers, presenters, and participants with disability.

WEB LINK >

https://www.goldcoast.qld.gov.au/Invest-do-business/Events-management/Events-toolkit

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